Annual Riverside Citizen Survey Measuring the Performance of Government Services

Data Report Table of Questions

In general, how would you rate the streets in your neighborhood in cleanliness?3-4
In general, how would you rate the streets in your neighborhood in traffic congestion?3-5
In general, how would you rate the streets in your neighborhood in traffic speed
enforcement?3-6
In general, how would you rate the streets in your neighborhood in condition of
sidewalks?3-7
In general, how would you rate the streets in your neighborhood in signal lights?3-8
In general, how would you rate the streets in your neighborhood in street lighting?3-9
In general, how would you rate the streets in your neighborhood in
rideability/smoothness?3-10
(Is) property maintenance (free of litter) a major problem, minor problem, or no problem in
your neighborhood3-11
Are vacant lots full of weeds a major problem, minor problem, or no problem in your
neighborhood
Are stray animals a major problem, minor problem, or no problem in your
neighborhood3-13
Are inoperable vehicles a major problem, minor problem, or no problem in your
neighborhood
(Is) graffiti a major problem, minor problem, or no problem in your neighborhood3-15
Are overgrown trees a major problem, minor problem, or no problem in your
neighborhood3-16
Is garbage (solid waste) collection service your household receives3-17
During the past three months, did the garbage collectors ever miss picking up your garbage
on scheduled days (excluding holidays)?3-18
During the past three months, did the garbage collectors ever spill garbage and leave it
during collection?
During the past three months, did the garbage collectors ever make excessive noise?3-20
In the past 12 months, have you had the occasion to contact the city for any reason?3-21
If you answered yes to the previous question, please rank the overall performance3-22
If you answered yes to the previous question, please rank the courtesy of city
employees3-23
If you answered yes to the previous question, please rank the timeliness of
service/response3-24
If you answered yes to the previous question, please rank the ability to resolve the
issue/answer the question3-25
If you answered yes to the previous question, please rank the ease to contacting correct
official/personnel
Approximately how often did you or a member of your household use a city park and/or
recreational facility during the past 12 months?3-27

How would you rate the City of Riverside's public park and recreational facilitie	
service?	
How would you rate the City of Riverside's public park and recreational to	
condition of equipment?	facilities on
accessibility?	3_30
How would you rate the City of Riverside's public park and recreational facilities	
operation?	
How would you rate the City of Riverside's public park and recreational	
adequate number of recreation classes, teams, etc.?	
How would you rate the City of Riverside's public park and recreation f	facilities on
appearance of landscaping?	
How would you rate the City of Riverside's public park and recreation f	
safety?	
About how often did you or a member of your household use a city library dur	
12 months?	
How would you rate the city libraries overall?	
How would you rate the city libraries' ability of materials you want?	
How would you rate the city libraries' hours of operation?	
How would you rate the city libraries' helpfulness and courtesy of staff?	
How would you rate the city libraries atmosphere/condition of facilities?	
If yes, what was the nature of your most recent library contact?	
Has there been any new commercial development in. or near your neighborhood	
12 months?	
If yes, how do you rate the development for quality of appearance?	
If yes, how do you rate the development for improving access to se	
shopping?	
Has there been any new residential development in your neighborhood in	the last 12
months?	
If yes, how do you rate the (residential) development in quality of appearance?	3-47
If yes, how do you rate the (residential) development in improving your neighbor	orhood as a
place to live?	3-48
How do you rate the availability of parking in the downtown business area?	
How safe do you feel in your neighborhood during the day?	
How safe do you feel in your neighborhood during the night?	
How safe do you feel in the City of Riverside's downtown business area	
day?	3-52
How safe do you feel in the City of Riverside's downtown business area	
night?	3-53
How would you rate the overall quality of service you received from	
Department	
concerns?	
How safe do you feel from fire in your neighborhood?	
Overall, how good is the city at keeping you informed of city matters affecting you	
neighborhood?	
At what location(s) do you have Internet access?	
The white to excloring the year have three	

Please rate the City of Riverside website's method of communicating Please rate the cable television government access channel mecommunicating	ethod of
Please rate the Riverside Report/Park and Recreation Guide's m	
communicating	3-61
Please rate the Public Utilities billing stuffers method of communicating	3-62
Please rate the City Council meeting/committee method of communicating	3-63
How do you thing the city is doing in promoting multicultural diversity	3-64
Overall, how do you rate the City of Riverside's services	

City and Neighborhood		:: . 1.	hl	1!			# - 5
In general, how would y	ou rate the streets	ın your neign	bornood in Cl	eaniiness?			# of surveys returned
	Excellent	Good	Fair	Poor	Don't know	Not available	
	143	555	255	70	1	1	1025
	14%	54%	25%	7%	0%	0%	100%
7:. 6.1							
Zip Codes 92501	12%	33%	47%	8%	0%	0%	51
92503	7%	57%	30%	6%	0%	0%	190
92504	13%	55%	22%	10%	0%	0%	184
92505	6%	44%	41%	8%	0%	0%	109
92506	19%	61%	14%	5%	0%	0%	308
92507	9%	51%	31%	7%	1%	0%	108
92508 Gender	31%	52%	14%	3%	0%	0%	71
Male	15%	53%	27%	5%	0%	0%	442
Female	13%	55%	24%	7%	0%	0%	564
Ethnicity	1370	3370	2470	7 70	070	070	304
African American	14%	54%	23%	9%	0%	0%	35
Asian/Pacific	22%	31%	33%	11%	0%	3%	36
Native American	11%	44%	33%	11%	0%	0%	18
White	15%	56%	23%	6%	0%	0%	705
Hispanic	8%	55%	30%	7%	1%	0%	161
Other	11%	48%	22%	19%	0%	0%	27
Age	11,0	1070	 , °	1,7,0	0,0	0,0	
Up to 34	13%	47%	28%	11%	0%	1%	133
35-44	15%	51%	27%	7%	0%	0%	218
45-59	15%	58%	22%	5%	0%	0%	350
60 & over	12%	57%	26%	5%	0%	0%	313
Education							
Up to high school	7%	54%	30%	9%	1%	0%	182
Some college	11%	54%	28%	6%	0%	0%	308
Two-year degree	17%	54%	26%	4%	0%	0%	149
Bachelor's degree	18%	50%	23%	10%	0%	0%	151
Graduate school	20%	59%	17%	5%	0%	0%	205
Income							
Under \$25,000	9%	53%	31%	7%	1%	0%	91
\$25,000-\$49,999	11%	51%	26%	12%	0%	0%	238
\$50,000-\$74,999	14%	58%	24%	5%	0%	0%	251
\$75,000-\$149,999	18%	56%	23%	4%	0%	0%	277
\$150,000 or more	26%	46%	22%	4%	0%	2%	50
Years in Riverside							
Up to 5	17%	54%	20%	9%	0%	0%	148
5 to 10 years	12%	52%	30%	5%	0%	0%	92
10-15 years	16%	54%	26%	4%	0%	0%	112
More than 15 yrs.	13%	55%	25%	7%	0%	0%	665
Have Children							
Yes	13%	57%	22%	8%	0%	0%	413
No	15%	52%	28%	5%	0%	0%	579

n general, how would y	ou rate the streets	in your neigh	borhood in tra	affic congest	ion?		# of survey
	Excellent	Good	Fair	Poor	Don't know	Not available	<u>returned</u>
	102	382	312	198	5	0	999
	10%	38%	31%	20%	1%	0%	100%
Zip Codes							
92501	6%	44%	34%	16%	0%	0%	50
92503	9%	40%	29%	22%	0%	0%	184
92504	6%	38%	39%	17%	1%	0%	181
92505	10%	48%	27%	15%	0%	0%	105
92506	14%	35%	32%	18%	1%	0%	301
92507	10%	42%	27%	20%	1%	0%	103
92508	10%	24%	27%	39%	0%	0%	71
Gender	4407	2007	2007	2007	00/	00/	400
Male	11%	39%	30%	20%	0%	0%	433
Female Ethnicity	10%	38%	32%	20%	1%	0%	549
African American	9%	34%	47%	9%	0%	0%	32
Asian/Pacific	11%	43%	29%	14%	3%	0%	35
Native American	11%	33%	28%	28%	0%	0%	18
White	11%	40%	29%	19%	0%	0%	687
Hispanic	4%	39%	34%	22%	1%	0%	158
Other	19%	23%	50%	8%	0%	0%	26
Age	17/0	2570	3070	070	0,0	0,0	20
Up to 34	12%	39%	31%	17%	1%	0%	132
35-44	7%	37%	37%	20%	0%	0%	215
45-59	13%	39%	25%	23%	0%	0%	337
60 & over	9%	39%	35%	17%	1%	0%	304
Education							
Jp to high school	10%	42%	28%	19%	1%	0%	175
Some college	7%	42%	32%	19%	1%	0%	303
Two-year degree	9%	34%	33%	24%	0%	0%	148
Bachelor's degree	13%	36%	30%	20%	1%	0%	149
Graduate school Income	14%	37%	33%	16%	0%	0%	196
Under \$25,000	10%	40%	34%	14%	1%	0%	87
\$25,000-\$49,999	8%	37%	34%	21%	1%	0%	234
\$50,000-\$74,999	9%	37%	37%	17%	0%	0%	244
\$75,000-\$149,999	13%	40%	24%	22%	0%	0%	273
\$150,000 or more	18%	34%	30%	18%	0%	0%	50
Years in Riverside							
Up to 5	15%	40%	31%	14%	0%	0%	144
5 to 10 years	9%	46%	27%	18%	1%	0%	90
10-15 years	9%	38%	35%	19%	0%	0%	112
More than 15 yrs.	10%	37%	31%	21%	1%	0%	645
Have Children Yes	9%	35%	34%	21%	0%	0%	405
No	970 11%	41%	29%	19%	1%	0%	562
110	11/0	71/0	49/0	1970	1/0	070	302

							returne
	Excellent	Good	Fair	Poor		Not available	
	79	380	253	248	39	0	999
	8%	38%	25%	25%	4%	0%	100%
Zip Codes							
92501	4%	35%	22%	33%	6%	0%	49
92503	7%	37%	25%	27%	4%	0%	187
92504	5%	44%	27%	23%	2%	0%	181
92505	7%	39%	23%	27%	4%	0%	103
92506	10%	36%	26%	23%	5%	0%	299
92507	7%	39%	25%	25%	5%	0%	106
92508 Gender	13%	34%	28%	24%	1%	0%	71
Male	9%	37%	25%	27%	2%	0%	431
Female Ethnicity	7%	40%	25%	23%	5%	0%	550
frican American	12%	45%	18%	21%	3%	0%	33
Asian/Pacific	14%	32%	24%	24%	5%	0%	37
ative American	18%	18%	24%	41%	0%	0%	17
White	8%	37%	26%	24%	5%	0%	688
Hispanic	5%	45%	25%	23%	3%	0%	155
Other	15%	46%	23%	15%	0%	0%	26
Up to 34	11%	33%	31%	21%	5%	0%	132
35-44	10%	44%	19%	26%	1%	0%	215
45-59	8%	38%	23%	26%	4%	0%	337
60 & over Education	5%	37%	30%	23%	5%	0%	304
p to high school	7%	42%	25%	23%	3%	0%	174
Some college	6%	39%	27%	24%	5%	0%	304
wo-year degree	7%	41%	26%	24%	2%	0%	145
achelor's degree	10%	33%	20%	31%	5%	0%	147
Fraduate school Income	12%	36%	27%	23%	4%	0%	200
Under \$25,000	6%	36%	30%	23%	6%	0%	87
25,000-\$49,999	7%	39%	24%	24%	7%	0%	229
50,000-\$74,999	7%	39%	26%	24%	3%	0%	247
75,000-\$149,999	10%	40%	25%	23%	3%	0%	274
50,000 or more Years in Riverside	18%	39%	14%	24%	4%	0%	49
Up to 5	10%	37%	27%	20%	6%	0%	143
5 to 10 years	8%	44%	21%	25%	2%	0%	87
10-15 years	9%	41%	25%	24%	1%	0%	111
ore than 15 yrs. Have Children	7%	37%	25%	26%	4%	0%	650
Yes	9%	40%	25%	23%	2%	0%	407
No	7%	38%	25%	26%	5%	0%	559

Excellent Good Fair Poor Don't know Not available 111 446 259 111 15 65 65 11% 44% 26% 11% 11% 6% 6%	# of surveys returned
111	
11% 44% 26% 11% 1% 6%	
Sip Codes 13% 28% 32% 17% 2% 9% 9% 92503 8% 45% 28% 14% 1% 4% 4% 92504 8% 47% 26% 14% 3% 4% 4% 92505 4% 40% 29% 10% 29% 16% 92506 12% 45% 24% 10% 11% 1% 3% 92507 8% 49% 34% 11% 1% 3% 92508 41% 48% 10% 1% 0% 0% 0% 0% 0%	1007
92501 13% 28% 32% 17% 2% 9% 9% 92503 8% 45% 28% 14% 1% 1% 4% 92504 8% 47% 26% 14% 3% 4% 92505 4% 40% 29% 10% 2% 16% 92506 12% 45% 24% 10% 1% 9% 9% 92507 8% 49% 34% 11% 1% 1% 3% 92508 41% 48% 10% 1% 0% 0% 0% 0% 66% 66% 66% 66% 66% 66% 66	100%
92501 13% 28% 32% 17% 2% 9% 9% 92503 8% 45% 28% 14% 1% 1% 4% 92504 8% 47% 26% 14% 3% 4% 92505 4% 40% 29% 10% 2% 16% 92506 12% 45% 24% 10% 1% 9% 9% 92507 8% 49% 34% 11% 1% 1% 3% 92508 41% 48% 10% 19% 0% 0% 0% 66% 66% 66% 66% 66% 66% 66% 6	
92503 8% 45% 28% 14% 1% 4% 92504 8% 47% 26% 14% 3% 4% 92505 4% 40% 29% 10% 2% 16% 92506 12% 45% 24% 10% 1% 9% 92507 8% 49% 34% 11% 1% 1% 3% 92508 41% 48% 10% 1% 0% 0% 0% 0% 66% 66% 66% 66% 66% 66% 66	47
92504 8% 47% 26% 14% 3% 4% 92505 4% 40% 29% 10% 2% 16% 92506 12% 45% 24% 10% 1% 9% 92507 8% 49% 34% 11% 1% 1% 3% 92508 41% 48% 10% 1% 0% 0% Gender Male 13% 42% 27% 10% 12% 2% 6% Ethnicity African American 3% 50% 24% 15% 3% 6% Asian/Pacific 14% 49% 22% 5% 3% 8% Native American 12% 29% 29% 29% 0% White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	189
92505	184
92506	105
92507 8% 49% 34% 11% 1% 3% 92508 41% 48% 10% 1% 0% 0% Gender Male 13% 42% 27% 10% 1% 7% Female 10% 47% 24% 12% 2% 6% Ethnicity African American 3% 50% 24% 15% 3% 6% Asian/Pacific 14% 49% 22% 5% 3% 8% Native American 12% 29% 29% 29% 0% 0% White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	302
92508 41% 48% 10% 1% 0% 0% Gender Male 13% 42% 27% 10% 1% 7% Female 10% 47% 24% 12% 2% 6% Ethnicity African American 3% 50% 24% 15% 3% 6% Asian/Pacific 14% 49% 22% 5% 3% 8% Native American 12% 29% 29% 29% 0% 0% 0% White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	106
Male 13% 42% 27% 10% 1% 7% Female 10% 47% 24% 12% 2% 6% Ethnicity African American 3% 50% 24% 15% 3% 6% Asian/Pacific 14% 49% 22% 5% 3% 8% Native American 12% 29% 29% 29% 0% 0% 0% White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	71
Female 10% 47% 24% 12% 2% 6% Ethnicity African American 3% 50% 24% 15% 3% 6% Asian/Pacific 14% 49% 22% 5% 3% 8% Native American 12% 29% 29% 29% 0% 0% White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	435
Ethnicity African American 3% 50% 24% 15% 3% 6% Asian/Pacific 14% 49% 22% 5% 3% 8% Native American 12% 29% 29% 29% 0% 0% 0% White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	554
Asian/Pacific 14% 49% 22% 5% 3% 8% Native American 12% 29% 29% 29% 0% 0% White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	334
Native American 12% 29% 29% 29% 0% 0% White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	34
White 13% 46% 25% 8% 1% 7% Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	37
Hispanic 6% 39% 32% 17% 2% 4% Other 12% 42% 23% 15% 0% 8%	17
Other 12% 42% 23% 15% 0% 8% Age	691
Age	157
	26
UD 10 34 1570 5970 5070 1170 170 070	132
35-44 10% 47% 22% 14% 0% 5%	215
45-59 13% 45% 26% 9% 1% 6%	342
60 & over 9% 45% 26% 10% 3% 8%	306
Education	
Up to high school 9% 42% 26% 15% 2% 6%	176
Some college 8% 46% 26% 13% 2% 6%	304
Two-year degree 11% 44% 22% 14% 1% 7%	148
Bachelor's degree 14% 44% 28% 7% 0% 7%	149
Graduate school 16% 45% 26% 5% 1% 6% Income	202
Under \$25,000 7% 43% 26% 16% 3% 5%	87
\$25,000-\$49,999	234
\$50,000-\$74,999 13% 44% 28% 9% 2% 4%	252
\$75,000-\$149,999	272
\$150,000 or more 16% 41% 27% 4% 2% 10%	49
Years in Riverside	
Up to 5 15% 42% 22% 12% 2% 8%	144
5 to 10 years 12% 33% 34% 12% 1% 9%	92
10-15 years 14% 52% 20% 10% 1% 4%	111
More than 15 yrs. 10% 45% 26% 10% 2% 6% Have Children	651
Yes 11% 44% 27% 13% 0% 5%	
No 11% 45% 25% 9% 2% 7%	410

general, how would yo	ou rate the streets	in your neigh	borhood in Si	gnal lights?			# of surve
	Excellent	Good	Fair	Poor	Don't know	Not available	returnet
	158	563	127	32	7	112	999
	16%	56%	13%	3%	1%	11%	100%
Zip Codes							
92501	10%	51%	16%	4%	0%	20%	51
92503	13%	54%	17%	5%	2%	10%	186
92504	14%	60%	10%	3%	0%	13%	182
92505	12%	65%	9%	2%	0%	11%	106
92506	18%	55%	11%	2%	1%	12%	298
92507	14%	56%	15%	5%	0%	10%	101
92508 Gender	34%	48%	14%	1%	0%	3%	71
Male	19%	53%	12%	4%	1%	12%	433
Female	14%	59%	13%	3%	1%	10%	547
Ethnicity African American	32%	41%	18%	0%	0%	9%	34
Asian/Pacific	14%	51%	27%	0%	0%	8%	37
Native American	6%	56%	17%	11%	6%	6%	18
White	17%	58%	8%	4%	1%	13%	683
Hispanic	9%	59%	23%	2%	1%	6%	158
Other	12%	60%	12%	0%	0%	16%	25
Age Up to 34	19%	50%	17%	2%	0%	12%	133
35-44	17%	60%	14%	3%	1%	6%	217
45-59	16%	54%	14%	4%	0%	11%	340
60 & over	14%	59%	8%	3%	1%	15%	297
Education	11/0	0,7,0	0,0	3,0	1,0	10 / 0	_,,
Jp to high school	11%	63%	10%	5%	2%	11%	176
Some college	14%	58%	13%	4%	1%	11%	304
Гwo-year degree	21%	52%	15%	2%	0%	10%	146
Bachelor's degree	18%	51%	18%	1%	0%	11%	148
Graduate school Income	18%	56%	9%	3%	1%	14%	198
Under \$25,000	14%	66%	7%	3%	2%	8%	87
\$25,000-\$49,999	15%	49%	15%	5%	0%	16%	234
\$50,000-\$74,999	15%	57%	17%	1%	0%	10%	248
75,000-\$149,999	19%	57%	10%	3%	1%	10%	269
150,000 or more	15%	56%	8%	4%	2%	15%	48
Years in Riverside Up to 5	18%	56%	13%	2%	1%	9%	142
5 to 10 years	16%	55%	12%	4%	1%	11%	92
10-15 years	21%	52%	17%	4%	0%	6%	113
More than 15 yrs.	15%	57%	12%	3%	1%	13%	644
Have Children	160/	500/	1.40/	20/	00/	70/	410
Yes No	16% 15%	59% 55%	14% 11%	3% 3%	0% 1%	7% 14%	410 556

general, how would yo	ou rate the streets	in your neigh	bornood in sti	reet lighting	7		# of surve
	Excellent	Good	Fair	Poor	Don't know	Not available	
	188	562	179	77	0	6	1012
	19%	56%	18%	8%	0%	1%	100%
Zip Codes 92501	22%	43%	25%	10%	0%	0%	51
92503	12%	58%	19%	11%	0%	1%	190
92504	14%	56%	21%	8%	0%	1%	182
92505	9%	64%	19%	9%	0%	0%	105
92506	24%	56%	15%	4%	0%	1%	303
92507	19%	54%	14%	12%	0%	1%	107
92508	39%	46%	13%	1%	0%	0%	71
92308 Gender	3970	4070	1370	170	U70	070	/ 1
Male	24%	54%	16%	5%	0%	0%	439
Female Ethnicity	15%	57%	19%	9%	0%	1%	556
African American	24%	38%	21%	18%	0%	0%	34
Asian/Pacific	14%	49%	27%	11%	0%	0%	37
Native American	11%	44%	28%	17%	0%	0%	18
White	21%	58%	16%	4%	0%	1%	697
Hispanic	10%	59%	19%	12%	0%	0%	158
Other	12%	52%	16%	20%	0%	0%	25
Age Up to 34	17%	48%	21%	14%	0%	0%	132
35-44	17%	51%	22%	10%	0%	0%	218
45-59	17%	57%	18%	6%	0%	1%	343
60 & over	22%	62%	13%	3%	0%	0%	308
Education		4-07		-0.4	001	001	
p to high school	13%	67%	13%	7%	0%	0%	176
Some college	17%	50%	21%	11%	0%	1%	310
Two-year degree	18%	52%	22%	9%	0%	0%	147
Bachelor's degree	22%	52%	19%	6%	0%	1%	149
Graduate school Income	23%	61%	13%	1%	0%	1%	203
Under \$25,000	17%	58%	17%	9%	0%	0%	90
\$25,000-\$49,999	17%	50%	19%	12%	0%	0%	236
\$50,000-\$74,999	16%	59%	20%	6%	0%	0%	250
75,000-\$149,999	23%	57%	16%	3%	1%	0%	274
150,000 or more	20%	48%	20%	8%	4%	0%	50
Years in Riverside Up to 5	20%	46%	19%	15%	0%	1%	143
5 to 10 years	17%	52%	18%	11%	0%	1%	92
10-15 years	15%	59%	21%	4%	0%	0%	113
More than 15 yrs.	19%	58%	17%	6%	0%	1%	657
Have Children Yes	16%	54%	21%	10%	0%	0%	411
No	21%	58%	16%	5%	0%	1%	568

n general, how would yo	ou rate the streets	in your neigh	borhood in <mark>ri</mark> e	deability/sm	oothness?		# of survey
				_			returned
	Excellent	Good	Fair	Poor		Not available	4004
	88	45 0	297	157	9	0	1001
	9%	45%	30%	16%	1%	0%	100%
Zip Codes							
92501	6%	37%	37%	18%	2%	0%	49
92503	4%	43%	31%	22%	1%	0%	185
92504	4%	53%	26%	17%	1%	0%	179
92505	8%	39%	32%	20%	2%	0%	106
92506	10%	46%	31%	13%	1%	0%	301
92507	12%	42%	31%	12%	2%	0%	106
92508	27%	48%	20%	6%	0%	0%	71
Gender	2170	1070	2070	070	070	070	7 1
Male	9%	45%	29%	17%	0%	0%	432
Female	8%	46%	30%	15%	2%	0%	550
Ethnicity	070	4070	3070	1370	270	070	330
frican American	6%	50%	26%	15%	3%	0%	34
Asian/Pacific	11%	49%	30%	8%	3%	0%	37
Native American	6%	24%	53%	18%	0%	0%	17
White	10%	45%	29%	16%	0%	0%	687
Hispanic	4%	51%	28%	15%	2%	0%	156
Other	4%	42%	31%	19%	4%	0%	26
Age							
Up to 34	14%	41%	24%	20%	0%	0%	133
35-44	9%	41%	33%	15%	1%	0%	217
45-59	9%	47%	30%	13%	1%	0%	336
60 & over	5%	48%	29%	17%	1%	0%	303
Education							
p to high school	7%	48%	28%	16%	2%	0%	174
Some college	9%	43%	31%	17%	0%	0%	303
Гwo-year degree	8%	42%	31%	18%	1%	0%	147
Bachelor's degree	10%	42%	30%	18%	0%	0%	149
Graduate school	10%	50%	28%	11%	2%	0%	199
Income		20,1	_0,-	,-	_, -	· · · · · · · · · · · · · · · · · · ·	
Under \$25,000	9%	39%	29%	20%	3%	0%	87
\$25,000-\$49,999	7%	45%	27%	20%	0%	0%	234
\$50,000-\$74,999	8%	47%	28%	16%	1%	0%	249
75,000-\$149,999	12%	46%	32%	10%	0%	0%	268
150,000 or more	12%	44%	30%	14%	0%	0%	50
Years in Riverside	12/0	1170	5576	11/0	070	0,70	30
Up to 5	13%	40%	28%	17%	1%	0%	144
5 to 10 years	11%	41%	37%	11%	0%	0%	91
10-15 years	11%	50%	29%	9%	2%	0%	111
More than 15 yrs.	7%	46%	29%	17%	1%	0%	646
Have Children	7 70	70/0	47/0	1//0	1 / 0	0/0	070

10%

8%

Yes

No

44%

46%

17%

14%

29%

30%

0%

1%

0%

0%

409

558

City and Neighborhood I	Livability				
(Is) property maintenance	e (free of litter) a	a major proble	m, minor pro	blem, or no problem in your	# of surveys
neighborhood	Major	Minor	No		returned
	Problem	Problem	Problem	Don't know	
	118	430	470	4	1022
	12%	42%	46%	0%	100%
Zip Codes					
92501	17%	56%	27%	0%	52
92503	12%	50%	38%	1%	189
92504	17%	42%	41%	1%	186
92505	13%	50%	37%	0%	108
92506	5%	34%	60%	0%	305
92507	22%	39%	38%	1%	109
92508	1%	35%	62%	1%	69
Gender					
Male	11%	44%	45%	0%	438
Female	12%	40%	47%	1%	564
Ethnicity					
African American	24%	30%	45%	0%	33
Asian/Pacific	11%	35%	54%	0%	37
Native American	17%	44%	39%	0%	18
White	10%	40%	50%	0%	703
Hispanic	13%	56%	30%	1%	159
Other	19%	19%	63%	0%	27
Age	1,70	1,7,0	0070	· / ·	
Up to 34	17%	40%	43%	1%	133
35-44	11%	42%	47%	0%	217
45-59	9%	46%	45%	0%	348
60 & over	13%	39%	47%	0%	312
Education	1370	3770	4770	070	312
Up to high school	14%	44%	41%	1%	180
Some college	11%	43%	45%	0%	310
Two-year degree	15%	40%	46%	0%	149
Bachelor's degree	10%	42%	48%	0%	149
Graduate school	9%	40%	51%	0%	205
Income	9/0	4070	J1 /0	078	203
Under \$25,000	16%	41%	42%	1%	88
\$25,000-\$49,999	16%	47%	37%	1%	238
\$50,000-\$74,999	10%	43%	47%	0%	254
	8%	39%	54%	0%	275
\$75,000-\$149,999 \$450,000					
\$150,000 or more	8%	40%	52%	0%	50
Years in Riverside	1407	4207	4.007	10/	1.47
Up to 5	11%	42%	46%	1%	146
5 to 10 years	10%	43%	47%	0%	93
10-15 years	6%	41%	52%	0%	111
More than 15 yrs.	13%	42%	45%	0%	663
Have Children	4.48.4	100	4.60.1	00/	
Yes	11%	43%	46%	0%	414
No	12%	42%	46%	1%	574

City and Neighborhood Li					
Are vacant lots full of weed				problem in your neighborhood	# of surveys
	Major	Minor	No		<u>returned</u>
	Problem	Problem	Problem	Don't know	
	150	292	544	25	1011
	15%	29%	54%	2%	100%
7: 0.1					
Zip Codes	250/	270/	270/	007	5.4
92501	35%	27%	37%	0%	51
92503	18%	30%	49%	3%	188
92504	15%	28%	51%	5%	184
92505	18%	38%	42%	3%	106
92506	9%	21%	69%	2%	303
92507	18%	35%	47%	0%	105
92508	9%	36%	53%	3%	70
Gender	4.407	220/	5.5 0.7	20/	400
Male	11%	32%	55%	2%	432
Female	18%	26%	53%	3%	559
Ethnicity :	240/	240/	470/	20/	2.4
African American	26%	24%	47%	3%	34
Asian/Pacific	15%	30%	52%	3%	33
Native American	17%	33%	44%	6%	18
White	11%	28%	58%	2%	696
Hispanic	24%	36%	39%	2%	157
Other	30%	15%	52%	4%	27
Age	000/	2.407	4007	00/	400
Up to 34	22%	34%	42%	2%	132
35-44	13%	34%	51%	1%	216
45-59	15%	28%	55%	2%	345
60 & over	11%	25%	59%	4%	306
Education	4.507	2.00/	5707	00/	455
Up to high school	15%	26%	57%	2%	175
Some college	13%	33%	50%	4%	308
Two-year degree	18%	25%	54%	3%	150
Bachelor's degree	17%	25%	56%	1%	149
Graduate school	12%	33%	54%	1%	203
Income					
Under \$25,000	20%	26%	51%	3%	86
\$25,000-\$49,999	18%	28%	53%	2%	236
\$50,000-\$74,999	13%	29%	56%	2%	252
\$75,000-\$149,999	12%	33%	52%	3%	274
\$150,000 or more	12%	35%	53%	0%	49
Years in Riverside					
Up to 5	21%	36%	41%	2%	146
5 to 10 years	16%	33%	47%	3%	93
10-15 years	14%	30%	55%	2%	111
More than 15 yrs.	13%	27%	58%	2%	653
Have Children					
Yes	17%	32%	49%	1%	412
No	12%	28%	57%	3%	566

City and Neighborhood	Livability				
Are stray animals a majo	r problem, mino	r problem, or r	no problem in	your neighborhood	# of surveys
	Major	Minor	No		returned
	Problem	Problem	Problem	Don't know	
	107	345	556	17	1025
	10%	34%	54%	2%	100%
Zip Codes					
92501	27%	31%	39%	2%	51
92503	8%	41%	49%	2%	190
92504	12%	36%	49%	2%	186
92505	8%	45%	44%	3%	108
92506	8%	25%	66%	1%	306
92507	16%	33%	50%	1%	109
92508	4%	30%	65%	1%	71
Gender					
Male	9%	36%	54%	1%	440
Female	11%	32%	55%	2%	565
Ethnicity					
African American	18%	29%	50%	3%	34
Asian/Pacific	5%	43%	46%	5%	37
Native American	11%	44%	44%	0%	18
White	9%	33%	56%	1%	705
Hispanic	16%	31%	51%	2%	159
Other	11%	19%	63%	7%	27
Age					
Up to 34	18%	32%	48%	2%	133
35-44	11%	33%	55%	1%	217
45-59	10%	37%	51%	2%	348
60 & over	7%	32%	59%	2%	315
Education	7 70	3270	3770	270	313
Up to high school	9%	36%	54%	1%	179
Some college	12%	32%	54%	2%	310
Two-year degree	13%	37%	49%	1%	150
Bachelor's degree	9%	35%	54%	3%	150
Graduate school		30%			
	8%	3070	60%	2%	206
<i>Income</i> Under \$25,000	9%	270/	53%	1%	90
•		37%	55% 49%	3%	
\$25,000-\$49,999	13%	35%			237
\$50,000-\$74,999	11%	34%	55%	1%	253
\$75,000-\$149,999	6%	34%	58%	1%	277
\$150,000 or more	12%	26%	62%	0%	50
Years in Riverside	4.407	2.407	5 40/	20/	
Up to 5	14%	34%	51%	2%	146
5 to 10 years	15%	34%	51%	0%	93
10-15 years	8%	35%	55%	3%	113
More than 15 yrs.	9%	33%	56%	2%	664
Have Children					
Yes	11%	38%	50%	1%	414
No	10%	31%	57%	2%	577

re inoperable vehicles		_	_	em in your neighborhood	# of survey
	Major	Minor	No		<u>returned</u>
	Problem	Problem	Problem	Don't know	
	85	308	604	25	1022
	8%	30%	59%	2%	100%
Zip Codes	40.4	- 40 /	4-04	-0.4	
92501	4%	31%	63%	2%	51
92503	10%	34%	53%	3%	191
92504	14%	31%	53%	2%	185
92505	11%	41%	44%	4%	107
92506	5%	19%	73%	3%	306
92507	6%	40%	54%	0%	107
92508 Gender	7%	28%	63%	1%	71
Male	9%	28%	62%	2%	441
Female	8%	31%	57%	3%	561
Ethnicity African American	6%	57%	34%	3%	35
Asian/Pacific	11%	24%	62%	3%	37
Native American	11%	44%	39%	6%	18
White	8%	27%	63%	2%	704
Hispanic	10%	38%	50%	2%	157
Other	8%	15%	69%	8%	26
Age	070	1370	0970	070	20
Up to 34	7%	39%	52%	2%	133
35-44	8%	33%	57%	2%	215
45-59	7%	29%	62%	2%	350
60 & over	10%	27%	60%	4%	312
Education					
Up to high school	11%	41%	46%	2%	179
Some college	7%	30%	60%	3%	310
Two-year degree	8%	25%	63%	3%	150
Bachelor's degree	11%	23%	64%	3%	150
Graduate school Income	5%	31%	62%	2%	204
Under \$25,000	9%	39%	49%	2%	89
\$25,000-\$49,999	9%	35%	51%	5%	236
\$50,000-\$74,999	9%	30%	59%	2%	253
\$75,000-\$149,999	6%	25%	68%	1%	276
\$150,000 or more	4%	32%	64%	0%	50
Years in Riverside	770	52/0	01/0	070	30
Up to 5	5%	37%	55%	3%	147
5 to 10 years	9%	28%	61%	2%	92
10-15 years	5%	35%	58%	3%	113
More than 15 yrs.	9%	28%	60%	2%	661
Have Children	00/	220/	E00/	20/	
Yes	8%	32%	58%	2%	411
No	9%	29%	60%	3%	578

Seraffiti a major problem, minor problem, or no problem in your neighborhood Ho Surveys Februard Problem P	City and Neighborhood l	Livability				
Problem Prob	(Is) graffiti a major probl	lem, minor probl	em, or no prob	olem in your r	neighborhood	# of surveys
1022 100%	, , ,	Major	Minor	No		returned
		Problem	Problem	Problem	Don't know	
12% 38% 50% 0% 52		67	376	568	11	1022
\$2501		7%	37%	56%	1%	100%
\$2501						
\$2501						
92503 10% 49% 40% 12% 189 92504 88% 36% 555% 11% 184 92505 6% 46% 44% 3% 108 92506 5% 24% 71% 12% 307 92507 6% 36% 55% 29% 71 Gender Male 6% 37% 56% 12% 95% 12% 561 Ethiniaty African American 15% 32% 53% 0% 34 Asian/Pacific 3% 38% 57% 3% 57 Native American 11% 33% 58% 57% 3% 37 Hispanic 10% 37% 55% 12% 139 Other 11% 32% 53% 12% 133 Hispanic 10% 37% 55% 12% 127 Up to 34 11% 37% 51% 12% 133 35-44 55% 44% 50% 0% 218 45-59 6% 38% 55% 12% 348 45-59 6% 38% 55% 12% 348 60 & over 6% 38% 55% 12% 348 Ethiniatin Up to high school 7% 37% 54% 2% 311 Ethiniatin Up to high school 7% 37% 54% 2% 311 Ethiniatin Up to high school 7% 37% 54% 2% 311 Ethiniatin Up to high school 7% 37% 54% 2% 388 Two-year degree 11% 39% 50% 12% 308 Two-year degree 11% 39% 50% 12% 308 Two-year degree 11% 39% 50% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 11% 39% 50% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 11% 39% 50% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 11% 39% 50% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 11% 39% 50% 12% 308 Two-year degree 6% 34% 59% 12% 308 Two-year degree 5% 40% 54% 19% 308 Two-year degree 5% 38% 60% 0% 253 \$\$5,000.849,999 9% 37% 52% 22% 22% 326 \$\$5,000.849,999 9% 37% 52% 22% 236 \$\$5,000.849,999 9% 37% 52% 22% 326 \$\$5,000.849,999 9% 37% 52% 22% 326 \$\$5,000.849,999 9% 37% 52% 22% 326 \$\$5,000.849,999 9% 37% 52% 22% 326 \$\$5,000.849,999 9% 37% 52% 22% 326 \$\$5,000.849,999 9% 37% 52% 22% 326 \$\$5,000.849,999 9% 37% 52% 22% 326 \$\$5,000.849,999 9% 37% 52% 22% 32% 326 \$\$5,000.849,999 9% 37% 52% 22% 32% 32% 32% 32% 32% 32% 32% 32% 3	Zip Codes					
92504 88% 36% 55% 1% 184 92505 6% 46% 44% 3% 108 92506 5% 24% 71% 19% 307 92507 6% 36% 55% 3% 107 92508 11% 46% 52% 0% 71 **Cender*** Male 6% 37% 56% 11% 441 Female 7% 37% 55% 1% 34 **Libricity** African American 15% 32% 53% 0% 34 Asian/Pactife 3% 38% 57% 3% 37 Native American 111% 33% 50% 6% 18 White 5% 37% 57% 11% 703 Hispanic 10% 37% 55% 11% 159 Other 11% 22% 63% 4% 27 **Up to 34 11% 37% 51% 11% 133 35-44 5% 44% 50% 0% 218 45-59 6% 38% 55% 11% 348 60 & over 6% 30% 62% 22% 311 **Education*** Up to high school 7% 37% 54% 19% 308 Two-year degree 11% 39% 50% 11% 150 Graduate school 7% 32% 61% 0% 2% 236 S\$50,000,541,999 9% 37% 52% 2% 236 \$\$50,000,541,999 5% 35% 59% 11% 277 \$\$150,000 or more 2% 38% 60% 0% 50 **Year in Riverside** Up to 5 3% 35% 50% 2% 236 \$\$50,000,541,999 5% 35% 59% 11% 50 \$\$101,57 years 38% 39% 56% 2% 93 \$\$101,57 years 7% 41% 55% 0% 11% 662 **Have Chillers** Yes 7% 41% 55% 0% 0% 4144	92501	12%	38%	50%	0%	52
92505 6% 46% 44% 3% 108 92506 5% 24% 71% 1% 307 92507 6% 36% 55% 3% 107 92508 1% 46% 52% 0% 71 Male 6% 37% 56% 1% 441 Female 7% 37% 55% 1% 561 Ethnicity African American 15% 32% 53% 0% 37 Native American 11% 33% 50% 6% 18 White 5% 37% 57% 1% 73 Hispanic 10% 37% 52% 11% 159 Other 11% 22% 63% 4% 27 Up to 34 11% 37% 51% 11% 133 35-44 559 6% 38% 55% 11% 133 35-44 559 6% 38% 55% 11% 348 60 & over 6% 30% 62% 2% 311 Ethnicity Up to high school 7% 37% 54% 2% 180 Some college 5% 40% 54% 19% 308 Two-year degree 11% 39% 50% 14% 150 Bachelor's degree 6% 34% 59% 11% 150 Bachelor's 4000 11% 33% 53% 2% 2% 236 S50,000-\$49,999 9% 37% 52% 2% 236 S50,000-\$49,999 9% 37% 52% 2% 236 S50,000-\$49,999 9% 37% 52% 2% 236 S50,000-\$49,999 9% 35% 59% 11% 277 \$150,000 or more 2% 38% 55% 59% 11% 277 \$150,000 or more 2% 38% 55% 59% 11% 277 \$150,000 or more 2% 38% 55% 59% 11% 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 277 \$150,000 or more 2% 38% 55% 59% 11% 50 29% 50% 50 30% 56% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50	92503	10%	49%	40%	1%	189
92506 5% 24% 71% 1% 307 92508 1% 66% 36% 55% 3% 107 92508 1% 46% 52% 0% 71 Gender Male 6% 37% 56% 1% 441 Female 7% 37% 55% 1% 561 Elimicity African American 15% 32% 53% 0% 6% 18 White 5% 37% 55% 1% 73 Hispanic 10% 37% 52% 1% 703 Other 11% 22% 63% 4% 27 Up to 34 11% 37% 51% 1% 133 35-44 5% 44% 50% 0% 218 45-59 6% 38% 55% 1% 348 60 & over 6% 30% 62% 2% 311 Up to high school 7% 37% 54% 1% 308 Two-year degree 11% 39% 54% 1% 308 Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 55% 1% 308 Under \$25,000 \$49,999 9% 37% 52% 2% 2% 236 \$35,000-\$14,999 5% 35% 59% 1% 27 Vars in Kireside Up to Fire Sample	92504	8%	36%	55%	1%	184
92507 6% 36% 55% 3% 0% 71 Secondary S	92505	6%	46%	44%	3%	108
Sender Male Gender Male Gender Male Gender Gender	92506	5%	24%	71%	1%	307
Gender Male 6% 37% 56% 1% 441 Female 7% 37% 55% 1% 561 Estimisty African American 15% 32% 53% 0% 34 Asian/Pacific 3% 38% 57% 3% 37 Native American 11% 33% 50% 6% 18 White 5% 37% 52% 1% 703 Hispanic 10% 37% 52% 1% 159 Other 11% 22% 63% 4% 27 Age Up to 34 11% 37% 51% 1% 159 Other 11% 37% 51% 1% 27 Age Up to 34 11% 37% 51% 1% 27 Age Up to 34 11% 37% 51% 1% 33 Up to 34 41% 50% 0% 218 <td>92507</td> <td>6%</td> <td>36%</td> <td>55%</td> <td>3%</td> <td>107</td>	92507	6%	36%	55%	3%	107
Male 6% 37% 56% 1% 441 Female 7% 37% 55% 1% 561 Ethnicity African American 15% 32% 53% 0% 34 Asian/Pacific 3% 38% 57% 3% 37 Native American 11% 33% 50% 6% 18 White 5% 37% 57% 1% 703 Hispanic 10% 37% 52% 1% 159 Other 11% 22% 63% 4% 27 Age Up to 34 11% 37% 51% 1% 159 Up to 34 11% 37% 51% 1% 23 348 60 & over 6% 38% 55% 1% 348 60 & over 6% 30% 62% 2% 311 Education 180 Some college 5% 40% 54% 1% 308	92508	1%	46%	52%	0%	71
Female	Gender					
African American Asian/Pacific 3% 38% 57% 3% Asian/Pacific 3% 38% 57% 3% Salve American 11% 33% 50% 6% 18 White 5% 37% 57% 19% Other 11% 22% 63% 49% 27 Up to 34 11% 37% 51% 1% 60 & over 6% 38% 55% 1% 60 & over 6% 30% 62% 2% Salve Aderece 11% 39% 50% 1% Some college 5% 40% 54% 19% Two-year degree 11% 39% 50% 1% Graduate school Thome Under \$25,000 \$49,999 9% 37% 52% 2% \$\$5,000-\$49,999 \$\$% 35% 50% 50% 0% \$\$25,500-\$49,999 \$\$% 35% 50% 50% 0% \$\$25,500-\$49,999 \$\$% 35% 50% 50% 0% \$\$25,500-\$49,999 \$\$% 35% 50% 50% 1% \$\$150,000 or more 2% 38% 60% 0% \$\$2% 93 10-15 years 7% 38% 53% 2% \$\$10-15 years 7% 38% 53% 2% \$\$113 More than 15 yrs. \$\$40 \$\$7% 55% 19% 56% 2% \$\$113 More than 15 yrs. \$\$86 37% 55% 19% 19% 662 \$\$150 More than 15 yrs. \$\$86 37% 55% 55% 19% 662 \$\$150 More than 15 yrs. \$\$86 37% 55% 55% 19% 662 \$\$150 More than 15 yrs. \$\$86 37% 55% 55% 19% 662 \$\$150 More than 15 yrs. \$\$86 37% 55% 55% 19% 662 \$\$150 More than 15 yrs. \$\$86 37% 55% 55% 19% 662 \$\$150 More than 15 yrs. \$\$86 37% 55% 55% 19% 662	Male	6%	37%	56%	1%	441
African American Asian/Pacific 3% 38% 55% 39% 37% Native American 111% 33% 50% 6% 18 White 5% 37% 57% 11% Other 110% 22% 63% 4% Up to 34 45.59 6% 38% 55% 11% 60 & over 6% 30% 62% 22% Up to high school Two-year degree 111% 39% 50% 11% Bachelor's degree 6% 34% 59% 11% Graduate school Theore 11% 33% 53% 59% 29% Under \$25,000 \$49,999 9% 37% 52% 29% \$50,000-\$49,999 9% 37% 52% 29% \$10-15 years 7% 38% 53% 29% \$10-15 years 7% 38% 53% 29% Asian/Pacific 38% 55% 11% Bachelor's Riverside Up to 5 3% 35% 59% 11% Up to figh school Theore 11% 39% 50% 11% Theore 11% 30% 50% 12% Theore 23% 550,000-\$49,999 9% 37% 52% 29% Theore 24% 38% 60% 09% Theore 253 375,000-\$149,999 55% 35% 59% 11% Theore 25% 38% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50	Female	7%	37%	55%	1%	561
Asian/Pacific 3% 38% 57% 3% 38% 57% 37 Native American 11% 33% 50% 6% 18 White 5% 37% 57% 11% 703 Hispanic 10% 37% 52% 11% 159 Other 11% 22% 63% 4% 27 Up to 34 15% 50% 6% 22% 311 Education Up to high school 7% 37% 55% 11% 388 Some college 5% 40% 54% 11% 308 Two-year degree 11% 39% 50% 11% 308 Two-year degree 6% 34% 59% 11% 308 Two-year degree 6% 34% 59% 11% 150 Bachelor's degree 6% 34% 59% 11% 150 Graduate school 7% 32% 61% 00% 206 Income Under \$25,000 11% 33% 53% 29% 90 \$25,000-\$49,999 9% 37% 52% 22% 236 \$50,000-\$74,999 44% 39% 56% 00% 253 \$75,000-\$149,999 5% 35% 59% 11% 277 \$150,000 or more 2% 38% 53% 59% 11% 277 \$150,000 or more 2% 38% 50% 50% 11% 277 \$150,000 or more 2% 38% 50% 59% 11% 277 \$150,000 or more 2% 38% 50% 59% 11% 277 \$150,000 or more 2% 38% 50% 29% 93 10-15 years Riverside Up to 5 3% 39% 56% 2% 93 10-15 years 7% 41% 52% 0% 414	Ethnicity					
Native American White 5% 37% 57% 1% 703 Hispanic 10% 37% 52% 1% 159 Other 11% 22% 63% 4% 27 Age Up to 34 11% 37% 51% 1% 133 35.44 5% 44% 50% 0% 218 45.59 6% 38% 55% 1% 348 60 & over 6% 30% 62% 2% 311 Education Up to high school 7% 37% 54% 1% 308 Two-year degree 11% 39% 50% 1% 308 Two-year degree 6% 34% 59% 1% 308 Graduate school 7% 32% 61% 0% 206 Bachelor's degree 6% 34% 59% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Bachelor's degree 6% 34% 59% 1% 206 Fracome Under \$25,000 \$11% 33% 53% 52% 2% 236 \$50,000-\$74,999 9% 37% 52% 2% 26 \$50,000-\$74,999 5% 35% 59% 1% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50% 50 Years in Riverside Up to 5 3% 35% 56% 2% 93 10-15 years 7% 38% 53% 52% 2% 93 10-15 years 7% 38% 53% 59% 1% 662 Haw Children Yes 7% 41% 52% 0% 414	African American	15%	32%	53%	0%	34
White 5% 37% 57% 1% 703 Hispanic 10% 37% 52% 1% 159 Other 11% 22% 63% 4% 27 Age Up to 34 11% 37% 51% 1% 133 35-44 5% 44% 50% 0% 218 45-59 6% 38% 55% 1% 348 60 & over 6% 30% 62% 2% 311 Education Up to high school 7% 37% 54% 2% 180 Some college 5% 40% 54% 1% 308 Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206 Income Under \$25,000 31% 53% 2%	Asian/Pacific	3%	38%	57%	3%	37
Hispanic Other 11% 22% 63% 4% 27 Other	Native American	11%	33%	50%	6%	18
Hispanic Other 11% 22% 63% 4% 27 Other	White	5%	37%	57%	1%	703
Other 11% 22% 63% 4% 27 Age Up to 34 11% 37% 51% 1% 133 35-44 5% 44% 50% 0% 218 45-59 6% 38% 55% 1% 348 60 & over 6% 30% 62% 2% 311 Education Up to high school 7% 37% 54% 2% 318 Some college 5% 40% 54% 1% 308 Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206 Under \$25,000 11% 33% 53% 2% 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$74,999 4% 39% 56%	Hispanic	10%		52%	1%	159
Up to 34 11% 37% 51% 1% 133 35-44 5% 44% 50% 0% 218 45-59 6% 38% 55% 1% 348 60 & over 6% 30% 62% 2% 311 Education Up to high school 7% 37% 54% 2% 180 Some college 5% 40% 54% 1% 308 Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206 Income Under \$25,000 11% 33% 53% 2% 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50 <td>-</td> <td>11%</td> <td></td> <td>63%</td> <td>4%</td> <td>27</td>	-	11%		63%	4%	27
35-44	Age					
A5-59	Up to 34	11%	37%	51%	1%	133
Color	35-44	5%	44%	50%	0%	218
Lip to high school 7% 37% 54% 2% 180 Some college 5% 40% 54% 1% 308 Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206	45-59	6%	38%	55%	1%	348
Up to high school 7% 37% 54% 2% 180 Some college 5% 40% 54% 1% 308 Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206 Income Under \$25,000 11% 33% 53% 2% 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$74,999 4% 39% 56% 0% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50 Years in Riverside Up to 5 3% 35% 60% 1% 93 10-15 years 3% 39% 56% 2% 93 More than 15 yrs. 8% <td< td=""><td>60 & over</td><td>6%</td><td>30%</td><td>62%</td><td>2%</td><td>311</td></td<>	60 & over	6%	30%	62%	2%	311
Some college 5% 40% 54% 1% 308 Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206 Income Under \$25,000 11% 33% 53% 2% 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$74,999 4% 39% 56% 0% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50 Years in Riverside Up to 5 3% 35% 56% 2% 93 10-15 years 7% 38% 53% 2% 93 More than 15 yrs. 8% 37% 55% 1% 662 Have Children	Education					
Some college 5% 40% 54% 1% 308 Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206 Income Under \$25,000 11% 33% 53% 2% 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$74,999 4% 39% 56% 0% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50 Years in Riverside Up to 5 3% 35% 56% 2% 93 10-15 years 7% 38% 53% 2% 93 More than 15 yrs. 8% 37% 55% 1% 662 Have Children 7% 41% 52% 0% 414	Up to high school	7%	37%	54%	2%	180
Two-year degree 11% 39% 50% 1% 150 Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206 Income Under \$25,000 11% 33% 53% 2% 2% 90 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$74,999 4% 39% 56% 0% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50 Years in Riverside Up to 5 3% 35% 56% 2% 93 10-15 years 7% 38% 53% 2% 99 More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414		5%	40%	54%	1%	308
Bachelor's degree 6% 34% 59% 1% 150 Graduate school 7% 32% 61% 0% 206 Income Under \$25,000 11% 33% 53% 2% 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$74,999 4% 39% 56% 0% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50 Years in Riverside Up to 5 3% 35% 60% 1% 146 5 to 10 years 3% 39% 56% 2% 93 10-15 years 7% 38% 53% 2% 113 More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414	_	11%	39%	50%	1%	150
Graduate school 7% 32% 61% 0% 206 Income Under \$25,000 11% 33% 53% 2% 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$74,999 4% 39% 56% 0% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50 Years in Riverside Up to 5 3% 35% 60% 1% 146 5 to 10 years 3% 39% 56% 2% 93 10-15 years 7% 38% 53% 2% 113 More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414		6%	34%	59%	1%	150
Income Under \$25,000 11% 33% 53% 2% 90 \$25,000-\$49,999 9% 37% 52% 2% 236 \$50,000-\$74,999 4% 39% 56% 0% 253 \$75,000-\$149,999 5% 35% 59% 1% 277 \$150,000 or more 2% 38% 60% 0% 50 Years in Riverside Up to 5 3% 35% 60% 1% 146 5 to 10 years 3% 39% 56% 2% 93 10-15 years 7% 38% 53% 2% 113 More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414		7%	32%	61%	0%	206
\$25,000-\$49,999	Income					
\$50,000-\$74,999	Under \$25,000	11%	33%	53%	2%	90
\$75,000-\$149,999	\$25,000-\$49,999	9%	37%	52%	2%	236
\$75,000-\$149,999		4%			0%	253
\$150,000 or more Years in Riverside Up to 5	\$75,000-\$149,999	5%		59%	1%	277
Years in Riverside Up to 5 3% 35% 60% 1% 146 5 to 10 years 3% 39% 56% 2% 93 10-15 years 7% 38% 53% 2% 113 More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414					0%	50
Up to 5 3% 35% 60% 1% 146 5 to 10 years 3% 39% 56% 2% 93 10-15 years 7% 38% 53% 2% 113 More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414						
5 to 10 years 3% 39% 56% 2% 93 10-15 years 7% 38% 53% 2% 113 More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414		3%	35%	60%	1%	146
10-15 years 7% 38% 53% 2% 113 More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414	-					
More than 15 yrs. 8% 37% 55% 1% 662 Have Children Yes 7% 41% 52% 0% 414	•					
Have Children Yes 7% 41% 52% 0% 414						
Yes 7% 41% 52% 0% 414						
		7%	41%	52%	0%	414

C:4	1 NT - 1 - 1-	111	T : 1-:1:4
City and	i ineign	bornood	Livability

	Major	Minor	No		returned
	Problem	Problem	Problem	Don't know	
	165	336	481	17	999
	17%	34%	48%	2%	100%
7'. 6 1					
<i>Zip Codes</i> 92501	18%	46%	36%	0%	50
92503	18%	35%	47%	1%	182
92504	22%	30%	46%	3%	180
92505	16%	38%	42%	4%	107
92506	15%	35%	49%	1%	300
92507	15%	34%	49%	3%	107
92508	7%	19%	72%		69
92508 Gender	/%0	19%	/2%	1%	09
Male	16%	36%	48%	0%	430
Female	16%	32%	49%	3%	549
<i>Ethnicity</i>					
African American	15%	44%	38%	3%	34
Asian/Pacific	22%	31%	44%	3%	36
Native American	11%	28%	61%	0%	18
White	15%	33%	51%	1%	688
Hispanic	19%	35%	42%	3%	154
Other	31%	27%	35%	8%	26
Age					
Up to 34	15%	30%	53%	2%	130
35-44	17%	33%	49%	1%	212
45-59	15%	34%	49%	2%	339
60 & over	18%	36%	44%	2%	306
Education	050/	2007	4.407	20/	457
Up to high school	25%	28%	44%	3%	176
Some college	16%	35%	49%	1%	303
Two-year degree	17%	33%	49%	1%	144
Bachelor's degree	16%	33%	49%	1%	146
Graduate school Income	9%	39%	50%	1%	202
Under \$25,000	24%	32%	41%	4%	85
\$25,000-\$49,999	20%	36%	43%	1%	233
\$50,000-\$74,999	10%	34%	54%	2%	250
\$75,000-\$149,999	16%	29%	54%	1%	268
\$150,000 or more	16%	42%	42%	0%	50
Years in Riverside	1070	42/0	42/0	070	30
Up to 5	13%	35%	49%	3%	142
5 to 10 years	20%	34%	45%	2%	92
10-15 years	14%	28%	56%	2%	110
More than 15 yrs.	17%	34%	47%	1%	646
Have Children					
Yes	17%	30%	51%	2%	405
No	17%	36%	46%	1%	560

C:4	1 NT - 1 - 1-	111	T : 1-:1:4
City and	i ineign	bornood	Livability

						returned
	Excellent	Good	Fair	Poor	Don't know	
	446	460	97	19	3	1025
	44%	45%	9%	2%	0%	100%
Zip Codes 92501	40%	44%	10%	4%	2%	50
92503	40%	44%	10%	3%	1%	189
92504	48%	44%	10%	1%	0%	187
92505	29%	56%	10%	3%	0%	109
92506	50%	41%	6%	2%	0%	308
			0% 8%			
92507	47%	43%		1%	1%	109
92508 Gender	32%	55%	13%	0%	0%	69
Male	43%	45%	9%	2%	0%	441
Female	44%	44%	10%	2%	0%	565
Ethnicity African American	49%	46%	6%	0%	0%	35
Asian/Pacific	35%	51%	11%	3%	0%	37
Native American	33%	44%	17%	6%	0%	18
White	45%	46%	7%	2%	0%	704
Hispanic	43%	40%	14%	3%	0%	159
Other	33%	48%	11%	4%	4%	27
Age	3370	1070	11/0	170	170	21
Up to 34	37%	49%	14%	0%	1%	133
35-44	37%	49%	10%	4%	0%	216
45-59	45%	43%	10%	2%	0%	350
60 & over	50%	42%	6%	1%	0%	315
Education	00,0	1278	0,0	1,0	0,0	310
Jp to high school	42%	48%	8%	2%	1%	180
Some college	42%	45%	10%	2%	0%	311
Two-year degree	46%	41%	11%	2%	0%	150
Bachelor's degree	38%	52%	9%	1%	0%	150
Graduate school	50%	41%	7%	2%	0%	205
Income Under \$25,000	48%	43%	9%	0%	0%	89
\$25,000-\$49,999	42%	46%	9%	2%	1%	237
\$50,000-\$74,999	45%	45%	8%	2%	0%	253
\$75,000-\$149,999	43%	47%	9%	1%	0%	277
150,000 or more	58%	28%	10%	4%	0%	50
Years in Riverside	3070	2070	1070	T /U	070	50
Up to 5	44%	47%	8%	0%	1%	145
5 to 10 years	41%	48%	6%	4%	0%	93
10-15 years	35%	50%	13%	3%	0%	111
More than 15 yrs.	46%	43%	9%	2%	0%	667
Have Children Yes	37%	50%	11%	2%	0%	413
No	48%	42%	8%	2%	1%	578

City and Neighborhood L	ivability			
During the past three mor	nths, did the gai	rbage collect	ors ever miss picking up your garbage on schedu	led # of surveys
days (excluding holidays)	?			<u>returned</u>
	Yes	No	Don't know	
	142	859	20	1021
	14%	84%	2%	100%
Zip Codes				
92501	24%	74%	2%	50
92503	25%	157%	3%	185
92504	15%	83%	2%	186
92505	11%	89%	0%	108
92506	17%	82%	2%	310
92507	9%	85%	6%	109
92508	4%	94%	1%	69
Gender	1,0	7.,,	-,,	
Male	13%	85%	2%	440
Female	14%	84%	2%	562
Ethnicity	11/0	0170	270	302
African American	17%	80%	3%	35
Asian/Pacific	24%	68%	8%	37
Native American	18%	82%	0%	17
White	13%	85%	2%	704
Hispanic	11%	89%	0%	158
Other	16%	80%	4%	25
Age	10 / 0	0070	4/0	23
Up to 34	17%	79%	4%	130
35-44	16%	83%	2%	218
45-59	14%	85%	2%	345
60 & over	11%	87%	1%	317
Education	11/0	0//0	1 / 0	317
	12%	88%	1%	177
Up to high school	11%	86%	3%	310
Some college				
Two-year degree	11%	88%	1%	148
Bachelor's degree	20%	78%	2%	151
Graduate school Income	15%	82%	2%	204
Under \$25,000	10%	89%	1%	90
\$25,000-\$49,999	13%	83%	4%	239
\$50,000-\$74,999	13%	85%	2%	248
\$75,000-\$149,999	12%	87%	0%	276
\$150,000 or more	24%	76%	0%	50
Years in Riverside	2470	/070	070	30
Up to 5	16%	79%	5%	145
5 to 10 years	11%	86%	3%	92
10-15 years	10%	88%	2%	113
More than 15 yrs.	14%	85%	1%	661
Have Children	2170	3370	- / •	001
Yes	17%	82%	1%	410
No	12%	86%	2%	577

City and Neighborhood I Ouring the past three more		bage collect	ors ever spill garbage and leave it during	collection? # of survey
8 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	, g	8	1 88	returned
	Yes	No	Don't know	
	278	711	31	1020
	27%	70%	3%	100%
Zip Codes 92501	39%	E00/	2%	51
		59%		
92503	33%	64%	3%	189
92504	19%	78%	3%	184
92505	29%	67%	4%	107
92506	25%	74%	2%	306
92507	23%	69%	8%	109
92508 Gender	40%	57%	3%	70
Male	28%	70%	2%	440
Female	27%	69%	4%	560
Ethnicity				
African American	20%	74%	6%	35
Asian/Pacific	35%	57%	8%	37
Native American	39%	56%	6%	18
White	26%	71%	3%	702
Hispanic	25%	75%	1%	159
Other	40%	52%	8%	25
Age	220/	40 0 /	-0.4	400
Up to 34	33%	62%	5%	132
35-44	35%	64%	1%	218
45-59	30%	67%	3%	345
60 & over Education	16%	81%	3%	313
Up to high school	19%	79%	2%	177
Some college	29%	68%	4%	310
Two-year degree	28%	70%	1%	148
Bachelor's degree	29%	66%	5%	151
Graduate school	29%	68%	2%	203
Income	_ ,,,	0070	_,,	
Under \$25,000	17%	79%	4%	90
\$25,000-\$49,999	23%	73%	5%	237
\$50,000-\$74,999	29%	69%	1%	251
\$75,000-\$149,999	32%	66%	2%	274
\$150,000 or more	31%	69%	0%	49
Years in Riverside				
Up to 5	28%	68%	5%	145
5 to 10 years	29%	67%	4%	93
10-15 years	25%	73%	2%	112
More than 15 yrs.	27%	70%	3%	660
Have Children				
Yes	33%	65%	2%	414
No	23%	73%	4%	571

City and Neighborhood Livability During the past three months, did the garbage collectors ever make excessive noise? # of surveys						
During the past three mo	onths, did the gai	rbage collect	ors ever make excessive noise?	# of survey returned		
	Yes	No	Don't know	<u>returned</u>		
	111	859	45	1015		
	11%	85%	4%	100%		
	11/0	0370	170	10070		
Zip Codes	70 /	0.507	4007			
92501	6%	85%	10%	52		
92503	29%	151%	7%	187		
92504	16%	160%	6%	182		
92505	12%	79%	8%	107		
92506	9%	88%	3%	304		
92507	6%	87%	6%	109		
92508	21%	77%	1%	70		
Gender Male	11%	84%	5%	436		
Female	11%	85%	4%	560		
Ethnicity Ethnicity	11/0	0370	470	300		
African American	3%	94%	3%	35		
Asian/Pacific	22%	61%	17%	36		
Native American	24%	65%	12%	17		
White	9%	88%	3%	701		
Hispanic	16%	82%	2%	158		
Other	4%	78%	17%	23		
Age	170	7070	1770	25		
Up to 34	20%	75%	5%	132		
35-44	9%	85%	6%	218		
45-59	10%	84%	6%	342		
60 & over	9%	89%	2%	312		
Education						
Up to high school	11%	87%	3%	179		
Some college	11%	84%	5%	311		
Two-year degree	10%	86%	5%	146		
Bachelor's degree	9%	84%	7%	150		
Graduate school	11%	86%	3%	201		
Income						
Under \$25,000	9%	88%	3%	90		
\$25,000-\$49,999	15%	82%	3%	238		
\$50,000-\$74,999	11%	84%	5%	249		
\$75,000-\$149,999	8%	88%	4%	274		
\$150,000 or more	10%	84%	6%	49		
Years in Riverside						
Up to 5	10%	82%	8%	146		
5 to 10 years	9%	85%	6%	93		
10-15 years	13%	85%	2%	112		
More than 15 yrs.	11%	86%	4%	654		
Have Children						
Yes	11%	84%	5%	413		
No	10%	86%	4%	568		

Customer	

to acquire a building per	mit or passport,	make a com	plaint, pay a bill, or seek information)?	<u>returned</u>
	Yes	No	Don't know	
	479	536	13	1028
	47%	52%	1%	100%
Zip Codes				
92501	52%	48%	0%	52
92503	45%	54%	2%	191
92504	55%	45%	0%	185
92505	43%	55%	2%	109
92506	49%	49%	2%	307
92507	40%	59%	1%	109
92508	30%	68%	2%	71
Gender	3070	0070	270	/ 1
Male	47%	52%	0%	441
Female	46%	52%	2%	567
Ethnicity				
African American	63%	34%	3%	35
Asian/Pacific	38%	59%	3%	37
Native American	44%	56%	0%	18
White	45%	54%	1%	707
Hispanic	48%	50%	3%	159
Other	58%	42%	0%	26
Age				
Up to 34	41%	59%	1%	133
35-44	54%	44%	1%	217
45-59	53%	47%	1%	350
60 & over	37%	62%	1%	316
Education				
Up to high school	33%	64%	2%	183
Some college	46%	53%	2%	311
Two-year degree	49%	51%	1%	148
Bachelor's degree	60%	40%	1%	151
Graduate school	51%	49%	0%	205
Income				
Under \$25,000	36%	61%	3%	90
\$25,000-\$49,999	45%	55%	1%	240
\$50,000-\$74,999	50%	50%	0%	252
\$75,000-\$149,999	50%	48%	2%	277
\$150,000 or more	58%	42%	0%	50
Years in Riverside				
Up to 5	43%	55%	2%	148
5 to 10 years	54%	46%	0%	93
10-15 years	42%	57%	2%	113
More than 15 yrs.	47%	52%	1%	665
Have Children				
Yes	54%	45%	1%	413
No	42%	57%	1%	581

tomer	

	Excellent	Good	Fair	Poor	Don't know	returned
	157	202	60	Poor 60	Don't know	484
	32%	42%	12%	12%	1%	100%
	3270	42/0	12/0	12/0	1 /0	10070
Zip Codes						
92501	33%	48%	7%	11%	0%	27
92503	23%	51%	10%	17%	0%	84
92504	36%	40%	12%	12%	1%	103
92505	33%	45%	12%	8%	2%	49
92506	34%	34%	16%	14%	1%	154
92507	38%	38%	16%	9%	0%	45
92508 Gender	30%	60%	5%	5%	0%	20
Male	30%	42%	14%	12%	1%	210
Female Ethnicity	35%	41%	11%	13%	1%	263
African American	50%	35%	15%	0%	0%	20
Asian/Pacific	21%	36%	21%	21%	0%	14
Native American	22%	44%	22%	11%	0%	9
White	37%	39%	12%	12%	1%	318
Hispanic	23%	54%	11%	11%	2%	84
Other	27%	33%	27%	13%	0%	15
Age Up to 34	24%	45%	21%	10%	0%	58
35-44	27%	43%	16%	12%	2%	117
45-59	36%	43%	11%	11%	0%	183
60 & over	39%	37%	8%	14%	3%	119
Education Up to high school	17%	44%	19%	16%	3%	63
Some college	35%	45%	8%	12%	0%	143
Two-year degree	38%	41%	11%	10%	0%	73
Bachelor's degree	27%	40%	18%	15%	0%	85
Graduate school	38%	37%	10%	11%	3%	107
<i>Income</i> Under \$25,000	32%	41%	15%	6%	6%	34
\$25,000-\$49,999	34%	40%	10%	16%	1%	113
\$50,000-\$74,999	33%	43%	12%	11%	1%	123
\$75,000-\$149,999	31%	43%	15%	10%	1%	137
6150,000 or more	45%	24%	17%	14%	0%	29
Years in Riverside Up to 5	32%	48%	14%	6%	0%	63
5 to 10 years	20%	48%	22%	8%	2%	50
10-15 years	26%	52%	10%	10%	2%	50
More than 15 yrs.	36%	38%	11%	15%	1%	316
Have Children Yes	31%	47%	11%	11%	0%	224
No	36%	36%	14%	13%	2%	245

Customer	

You answered yes to the	ne previous question	loyees.	# of surv returne			
	Excellent	Good	Fair	Poor	Don't know	
	209	185	58	29	8	489
	43%	38%	12%	6%	2%	100%
7:4 6-1						
Zip Codes 92501	46%	39%	11%	4%	0%	28
92503	40%	40%	9%	8%	2%	85
92504	42%	39%	11%	7%	1%	106
92505	35%	45%	12%	8%	0%	49
92506	45%	37%	12%	5%	2%	154
92507	44%	31%	13%	7%	4%	45
92508	55%	25%	20%	0%	0%	20
Gender						
Male	40%	39%	13%	7%	0%	214
Female	46%	35%	11%	5%	3%	264
<i>Ethnicity</i>						
African American	50%	40%	10%	0%	0%	20
Asian/Pacific	21%	50%	21%	7%	0%	14
Native American	33%	22%	33%	11%	0%	9
White	49%	35%	10%	5%	2%	322
Hispanic	31%	44%	15%	8%	2%	85
Other	43%	29%	21%	7%	0%	14
Age						
Up to 34	26%	44%	21%	5%	4%	57
35-44	39%	41%	13%	5%	1%	119
45-59	47%	34%	9%	8%	2%	186
60 & over	49%	35%	11%	4%	1%	120
Education						
Jp to high school	26%	42%	29%	3%	0%	65
Some college	44%	41%	10%	3%	1%	145
Гwo-year degree	51%	32%	7%	7%	3%	72
Bachelor's degree	37%	41%	12%	9%	1%	86
Graduate school	50%	32%	7%	7%	3%	108
Income						
Under \$25,000	37%	34%	14%	6%	9%	35
\$25,000-\$49,999	46%	31%	15%	7%	1%	113
\$50,000-\$74,999	37%	45%	12%	5%	2%	127
\$75,000-\$149,999	46%	38%	10%	5%	1%	136
6150,000 or more	59%	31%	7%	3%	0%	29
Years in Riverside						
Up to 5	39%	47%	11%	3%	0%	64
5 to 10 years	33%	43%	20%	4%	0%	51
10-15 years	34%	48%	8%	6%	4%	50
More than 15 yrs.	47%	33%	12%	7%	2%	319
Have Children						
Yes	40%	42%	13%	4%	0%	225
No	47%	34%	10%	7%	2%	249

Customer	

f you answered yes to th	ne previous question	# of surv returne				
	Excellent	Good	Fair	Poor	Don't know	
	157	184	64	67	8	480
	33%	38%	13%	14%	2%	100%
Zip Codes						
92501	27%	50%	12%	12%	0%	26
92503	26%	40%	17%	15%	1%	84
92504	35%	40%	11%	13%	1%	102
92505	22%	49%	10%	16%	2%	49
92506	36%	32%	14%	15%	3%	152
92507	49%	22%	16%	13%	0%	45
92508	25%	70%	0%	5%	0%	20
Gender	2370	7070	0,70	370	070	20
Male	28%	39%	18%	13%	2%	210
Female	37%	38%	9%	15%	2%	259
<i>Ethnicity</i>						
African American	35%	40%	25%	0%	0%	20
Asian/Pacific	29%	21%	29%	21%	0%	14
Native American	22%	22%	22%	33%	0%	9
White	38%	36%	11%	12%	2%	316
Hispanic	19%	48%	13%	18%	1%	83
Other	29%	29%	21%	21%	0%	14
Age						
Up to 34	23%	52%	11%	14%	0%	56
35-44	28%	38%	15%	15%	3%	117
45-59	34%	41%	11%	13%	1%	184
60 & over	41%	28%	16%	14%	3%	116
Education	1170	2 0,70	10,0	11,5	5,0	110
Up to high school	21%	38%	25%	15%	2%	61
Some college	33%	44%	13%	10%	1%	143
Two-year degree	38%	43%	6%	14%	0%	72
Bachelor's degree	28%	35%	16%	18%	2%	85
Graduate school	39%	31%	8%	18%	4%	106
Income	3770	3170	070	1070	170	100
Under \$25,000	36%	30%	18%	9%	6%	33
\$25,000-\$49,999	37%	36%	12%	15%	1%	109
\$50,000-\$74,999	31%	41%	15%	12%	1%	124
\$75,000-\$149,999	30%	43%	13%	13%	1%	136
\$150,000 or more	34%	24%	10%	24%	7%	29
Years in Riverside	J+/0	∠4 / 0	10/0	4 +70	770	29
Up to 5	33%	40%	16%	11%	0%	63
5 to 10 years	26%	40%	14%	18%	2%	50
10-15 years	22%	52%	12%	12%	2%	50
More than 15 yrs.	36%	36%	13%	14%	2%	312
Have Children						
Yes	31%	44%	11%	13%	1%	222
No	35%	33%	16%	15%	2%	243

tomer	

	Excellent	Good	Fair	Poor	Don't know	returne
	160	160	50	97	17	484
	33%	33%	10%	20%	4%	100%
Zip Codes						
92501	33%	37%	15%	15%	0%	27
92503	23%	37%	13%	23%	3%	86
92504	35%	38%	3%	22%	2%	104
92505	25%	44%	4%	21%	6%	48
92506	39%	24%	14%	21%	3%	152
92507	36%	24%	16%	16%	9%	45
92508	35%	50%	10%	5%	0%	20
Gender Male	29%	37%	8%	23%	3%	213
Female	37%	30%	11%	18%	4%	260
Ethnicity						
frican American	55%	20%	10%	15%	0%	20
Asian/Pacific	21%	29%	21%	21%	7%	14
ative American	22%	44%	11%	22%	0%	9
White	37%	30%	10%	19%	4%	317
Hispanic	25%	42%	9%	20%	4%	85
Other	21%	36%	7%	36%	0%	14
Age Up to 34	30%	37%	12%	18%	4%	57
35-44	25%	36%	15%	20%	3%	118
45-59	36%	34%	9%	20%	2%	184
60 & over Education	39%	27%	7%	20%	7%	118
to high school	24%	27%	17%	27%	5%	63
Some college	30%	42%	9%	17%	3%	142
wo-year degree	39%	35%	6%	18%	1%	71
achelor's degree	30%	31%	10%	26%	2%	86
raduate school	40%	25%	10%	18%	6%	109
Income Under \$25,000	34%	23%	20%	14%	9%	35
25,000-\$49,999	36%	30%	8%	24%	2%	110
50,000-\$74,999	32%	37%	9%	17%	5%	127
75,000-\$149,999	31%	39%	11%	17%	2%	135
150,000 or more	45%	10%	17%	28%	6%	29

Up to 5	38%	35%	14%	13%	0%	63
5 to 10 years	25%	31%	16%	22%	6%	51
10-15 years	26%	44%	8%	18%	4%	50
More than 15 yrs.	35%	31%	9%	22%	4%	315
Have Children						
Yes	32%	38%	11%	17%	2%	222
No	34%	30%	9%	23%	5%	247

	An	nual Riv	erside Ci	tizen Su	ırvey	
2002-2003					Measuring the P	erformance of Service
Customer Service						
	ne previous questi	on, please ran	k the ease of	contacting co	orrect official/personnel.	# of surveys
	Excellent	Good	Fair	Poor	Don't know	returned
	143	206	67	56	10	482
	30%	43%	14%	12%	2%	100%
Zip Codes						
92501	33%	41%	15%	11%	0%	27
92503	20%	42%	18%	17%	2%	83
92504	37%	41%	13%	7%	2%	104
92505	21%	54%	13%	10%	2%	48
92506	33%	39%	11%	14%	3%	152
92507	31%	42%	18%	9%	0%	45
92508 Gender	24%	57%	14%	5%	0%	21
Male	27%	43%	16%	12%	2%	210
Female	33%	42%	12%	11%	2%	261
Ethnicity	3370	1270	12,0	11/0	270	201
African American	40%	35%	10%	15%	0%	20
Asian/Pacific	21%	50%	14%	14%	0%	14
Native American	25%	13%	25%	38%	0%	8
White	35%	42%	12%	9%	2%	317
Hispanic	19%	48%	19%	12%	2%	84
Other	21%	21%	29%	14%	14%	14
Age		21/0				11
Up to 34	25%	44%	21%	11%	0%	57
35-44	24%	44%	16%	13%	3%	116
45-59	31%	42%	14%	12%	1%	185
60 & over Education	37%	42%	9%	9%	3%	117
Up to high school	16%	46%	23%	10%	5%	61
Some college	28%	47%	12%	12%	1%	143
Two-year degree	42%	41%	10%	6%	1%	71
Bachelor's degree	23%	43%	20%	13%	1%	86
Graduate school Income	36%	37%	9%	15%	3%	108
Under \$25,000	29%	47%	15%	3%	6%	34
\$25,000-\$49,999	33%	40%	11%	13%	3%	109
\$50,000-\$74,999	28%	46%	15%	10%	2%	126
\$75,000-\$149,999	29%	45%	13%	11%	1%	135
\$150,000 or more	45%	31%	7%	17%	0%	29
Years in Riverside Up to 5	30%	43%	14%	10%	3%	63

5 to 10 years	26%	48%	14%	10%	2%	50
10-15 years	16%	57%	14%	12%	2%	51
More than 15 yrs.	33%	40%	14%	12%	2%	313
Have Children						
Yes	26%	46%	15%	11%	2%	223
No	33%	40%	13%	12%	2%	244

	Aı	nnual Riv	erside Ci	itizen Su	rvey		
2002-2003					•	Measuring the Perfo	ormance of Services
		_					·
Parks and Recreation							
Approximately how often did	l you or a me	ember of your h	nousehold use	a city park an	d/or recreatio	nal facility	# of surveys
during the past 12 months?		Once	3 to	6 to	More than		<u>returned</u>
	Never	or twice	5 times	10 times	10 times	Don't know	
	319	257	150	82	205	14	1027
	31%	25%	15%	8%	20%	1%	100%
Zip Codes							
92501	25%	12%	16%	10%	37%	0%	51
92503	29%	22%	15%	9%	25%	1%	190
92504	30%	29%	14%	10%	12%	3%	187
92505	41%	22%	14%	6%	16%	1%	109
92506	32%	26%	17%	8%	15%	1%	308
92507	32%	28%	11%	5%	23%	1%	109
92508	20%	24%	11%	6%	39%	0%	71
Gender	2070	24 /0	11/0	070	3970	070	/ 1
Male	31%	24%	13%	8%	22%	2%	443
Female	30%	26%	16%	8%	18%	1%	566
Ethnicity							
African American	20%	31%	23%	6%	14%	6%	35
Asian/Pacific	38%	35%	5%	0%	16%	5%	37
Native American	33%	28%	17%	6%	11%	6%	18
White	34%	26%	14%	8%	17%	1%	705
Hispanic	17%	17%	20%	9%	34%	2%	161
Other	33%	26%	11%	11%	15%	4%	27
Age							
Up to 34	21%	19%	18%	12%	29%	1%	132
35-44	19%	25%	15%	6%	33%	1%	217
45-59	28%	27%	15%	9%	19%	1%	350
60 & over	45%	26%	13%	6%	8%	2%	318
Education			-0,-		0,-		0.00
Up to high school	34%	22%	17%	7%	18%	3%	181
Some college	30%	29%	14%	9%	16%	1%	311
Two-year degree	31%	19%	13%	10%	27%	0%	150
Bachelor's degree	31%	26%	17%	5%	20%	1%	150
Graduate school	28%	27%	14%	8%	22%	1%	206
Income	-0	_,,,	, 0		, 0	-,,	
Under \$25,000	43%	25%	11%	11%	5%	4%	91
\$25,000-\$49,999	32%	23%	17%	5%	21%	1%	238
\$50,000-\$74,999	26%	27%	13%	10%	23%	0%	253
\$75,000-\$149,999	26%	25%	17%	8%	22%	1%	277
\$150,000 or more	34%	24%	12%	6%	24%	0%	50
Years in Riverside							
Up to 5	29%	22%	15%	12%	21%	2%	147
5 to 10 years	20%	18%	23%	10%	26%	3%	93

10-15 years	17%	31%	17%	7%	28%	0%	113
More than 15 yrs.	35%	26%	13%	7%	17%	1%	667
Have Children							
Yes	12%	22%	17%	11%	36%	1%	414
No	43%	27%	13%	6%	9%	2%	581

2002 2002	An	nual Kiv	erside Ci	itizen Si	•	the Performance of Service
2002-2003					Ivieasuring	the Performance of Service
Parks and Recreation						
How would you rate the	City of Riverside's	s public park	and recreation	facilities on	overall service?	# of surveys
	Excellent	Card	T7-:	D	Don't know	<u>returned</u>
	Excellent 84	Good 453	Fair 131	Poor 23	226	917
	9%	49%	14%	3%	25%	100%
		.,,-	, -	2,-		
7:, 6 1						
Zip Codes 92501	11%	47%	22%	0%	20%	45
92503	11%	58%	12%	2%	16%	171
			12%			
92504	7% 6%	51%		2%	28%	173 97
92505		41%	16%	3%	33%	
92506	11%	48%	15%	2%	25%	265
92507	6%	39%	14%	5%	35%	97
92508 Gender	12%	60%	11%	5%	12%	65
Male	9%	50%	14%	1%	26%	399
Female	9%	49%	14%	4%	24%	506
Ethnicity	770	1270	11/0	170	21/0	300
African American	9%	53%	13%	0%	25%	32
Asian/Pacific	6%	39%	18%	0%	36%	33
Native American	6%	41%	35%	0%	18%	17
White	10%	49%	12%	2%	28%	628
	12%	52%	18%	5%	12%	147
Hispanic	0%					25
Other Age	U%0	48%	24%	4%	24%	25
Up to 34	10%	46%	21%	4%	18%	125
35-44	8%	59%	15%	3%	14%	201
45-59	9%	51%	15%	3%	22%	319
60 & over	9%	41%	10%	2%	38%	266
Education	,,,	1170	10,0	_, ,	3070	
Up to high school	9%	52%	14%	2%	23%	161
Some college	8%	51%	12%	3%	26%	277
Two-year degree	9%	49%	15%	2%	25%	138
Bachelor's degree	10%	43%	18%	4%	25%	136
Graduate school	10%	49%	15%	2%	24%	185
Income	1070	4970	13/0	2/0	24/0	103
Under \$25,000	4%	41%	14%	1%	41%	74
\$25,000-\$49,999	11%	51%	13%	2%	23%	215
\$50,000-\$74,999	10%	52%	11%	2%	26%	231
\$75,000-\$149,999	10%	52%	16%	3%	20%	257
\$150,000 or more	11%	52%	11%	4%	22%	46
Years in Riverside	11/0	3270	11/0	1/0	<u></u> ,0	70
Up to 5	7%	52%	15%	3%	23%	130
5 to 10 years	6%	57%	19%	2%	16%	86
10-15 years	10%	53%	15%	4%	18%	107

More than 15 yrs. <i>Have Children</i>	10%	47%	14%	2%	28%	589
Yes	10%	61%	16%	3%	10%	397
No	8%	41%	13%	2%	36%	495

2002-2003	All	iiuai X iv	erside Ci	ilizeli st		Performance of Service
Parks and Recreation	C'a CD' and the	1.121		. C 11141		44 . 6
How would you rate the	City of Riverside's	s public park	and recreation	i facilities on	condition of equipment?	# of surveys
	Excellent	Good	Fair	Poor	Don't know	returned
	99	402	149	41	226	917
	11%	44%	16%	4%	25%	100%
	11/0	4470	1070	470	2370	10070
Zip Codes						
92501	11%	31%	18%	11%	29%	45
92503	13%	49%	18%	3%	17%	169
92504	7%	48%	16%	3%	26%	174
92505	5%	41%	15%	6%	33%	98
92506	13%	42%	17%	3%	25%	264
92507	7%	37%	15%	8%	33%	98
92508 Gender	20%	54%	12%	2%	12%	65
Male	10%	45%	18%	3%	26%	400
Female	12%	43%	15%	6%	24%	505
Ethnicity	1270	T370	1370	070	2470	303
African American	9%	56%	6%	3%	25%	32
Asian/Pacific	3%	33%	24%	6%	33%	33
Native American	6%	41%	29%	6%	18%	17
White	11%	43%	14%	3%	28%	328
Hispanic	12%	48%	21%	8%	11%	145
Other Age	12%	40%	12%	12%	24%	25
Up to 34	15%	40%	21%	8%	16%	126
35-44	13%	48%	20%	5%	14%	202
45-59	8%	46%	18%	4%	24%	319
	10%	41%	8%	3%	38%	264
60 & ove r Education	1070	41 /0	0/0	370	3070	204
Up to high school	13%	46%	16%	4%	21%	158
Some college	10%	47%	13%	4%	26%	279
Two-year degree	10%	41%	20%	4%	24%	137
Bachelor's degree	10%	35%	24%	6%	25%	136
Graduate school Income	11%	46%	11%	5%	26%	186
Under \$25,000	7%	40%	8%	5%	40%	73
\$25,000-\$49,999	10%	51%	14%	3%	22%	215
\$50,000-\$74,999	12%	45%	14%	4%	25%	229
\$75,000-\$74,999	12%	41%	20%	4%	22%	259
\$150,000-\$149,999 \$150,000 or more	11%	52%	11%	2%	24%	46
Years in Riverside						
Up to 5	12%	42%	15%	5%	26%	130
5 to 10 years	12%	48%	19%	9%	13%	86
10-15 years	11%	52%	16%	4%	18%	108
More than 15 yrs.	10%	42%	16%	4%	27%	588

Have Children						
Yes	14%	51%	21%	6%	8%	400
No	9%	39%	12%	3%	37%	493

	An	nual Riv	erside Ci	itizen Sı	ırvev	
2002-2003					•	g the Performance of Services
						8 1
Parks and Recreation						
How would you rate the	City of Riverside's	s public park	and recreation	facilities on	accessibility?	# of surveys
·	•	•			•	returned
	Excellent	Good	Fair	Poor	Don't know	
	150	466	97	22	181	916
	16%	51%	11%	2%	20%	100%
7: 0.1						
Zip Codes	2007	T 407	110/	007	150/	4.6
92501	20%	54%	11%	0%	15%	46
92503	19%	55%	10%	3%	14%	170
92504	13%	56%	9%	1%	22%	175
92505	10%	46%	11%	5%	27%	96
92506 92507	19% 9%	49%	11% 9%	1% 6%	19% 30%	263 97
92508		45%		3%	30% 9%	
92508 Gender	25%	52%	11%	3%	9%0	65
Male	17%	50%	10%	2%	21%	403
Female	16%	52%	10%	3%	19%	501
Ethnicity	1070	3270	1070	370	1970	301
African American	22%	63%	6%	0%	9%	32
Asian/Pacific	13%	38%	16%	3%	31%	32
Native American	12%	53%	18%	12%	6%	17
White	17%	50%	9%	1%	22%	629
Hispanic	15%	57%	14%	3%	11%	145
Other	17%	29%	21%	8%	25%	24
Age	1770	2070	2170	070	2570	∠ ⊤
Up to 34	18%	52%	14%	3%	13%	126
35-44	15%	58%	13%	2%	11%	202
45-59	18%	51%	11%	3%	18%	319
60 & over	15%	45%	6%	2%	32%	263
Education		,	V , -	_,.	V=/-	
Up to high school	15%	54%	11%	3%	18%	158
Some college	12%	56%	9%	2%	21%	279
Two-year degree	18%	50%	10%	3%	19%	137
Bachelor's degree	21%	46%	11%	4%	19%	136
Graduate school	19%	46%	13%	1%	20%	185
Income						
Under \$25,000	17%	39%	8%	4%	32%	72
\$25,000-\$49,999	15%	52%	10%	4%	20%	217
\$50,000-\$74,999	17%	59%	6%	1%	17%	229
\$75,000-\$149,999	17%	50%	16%	2%	16%	258
\$150,000 or more	16%	51%	7%	2%	24%	45
Years in Riverside						
Up to 5	15%	50%	12%	2%	21%	130
5 to 10 years	14%	58%	15%	1%	12%	86
10-15 years	21%	56%	9%	3%	11%	106
More than 15 yrs.	16%	49%	10%	2%	22%	589
Have Children						

Yes No	18%	59%	14%	3%	7%	399
No	14%	45%	8%	2%	30%	492

	An	nual Riv	erside Ci	tizen Sı	ırvey	
2002-2003					· · · · · · · · · · · · · · · · · · ·	Performance of Services
					<u> </u>	
Parks and Recreation						
How would you rate the	City of Riverside's	s public park	and recreation	facilities on	hours of operation?	# of surveys
						returned
	Excellent	Good	Fair	Poor	Don't know	
	109	459	89	5	247	909
	12%	50%	10%	1%	27%	100%
Zip Codes						
92501	19%	55%	10%	0%	17%	42
92503	12%	58%	10%	1%	19%	169
92504	8%	53%	9%	0%	30%	173
92505	5%	47%	8%	2%	37%	97
92506	15%	46%	10%	0%	29%	261
92507	9%	44%	10%	2%	35%	98
92508	18%	55%	12%	0%	14%	65
Gender						
Male	12%	51%	10%	0%	26%	401
Female	12%	49%	10%	1%	28%	496
Ethnicity						
African American	13%	65%	3%	0%	19%	31
Asian/Pacific	13%	34%	16%	0%	38%	32
Native American	12%	47%	24%	0%	18%	17
White	13%	48%	8%	0%	31%	624
Hispanic	9%	65%	11%	1%	14%	144
Other	13%	38%	13%	4%	33%	24
Age	-0,-	00,1		• , -	50,1	
Up to 34	13%	53%	11%	2%	21%	126
35-44	12%	58%	12%	0%	17%	202
45-59	12%	51%	11%	0%	25%	313
60 & over	11%	42%	6%	0%	40%	262
Education	11,0	1273	0,0	0,0	10,70	
Up to high school	11%	57%	6%	1%	24%	157
Some college	9%	51%	11%	1%	28%	276
Two-year degree	12%	50%	13%	0%	26%	136
Bachelor's degree	14%	46%	10%	1%	29%	135
Graduate school	15%	48%	9%	0%	29%	185
Income	1370	4070	770	070	2770	103
Under \$25,000	10%	39%	6%	3%	42%	71
\$25,000-\$49,999	10%	54%	11%	0%	24%	215
\$50,000-\$74,999	12%	53%	7%	0%	27%	227
\$75,000-\$149,999	14%	52%	11%	1%	22%	257
\$150,000 or more	16%	51%	0%	0%	33%	45
Years in Riverside		, -	- , -			,-
Up to 5	14%	51%	8%	0%	27%	129
5 to 10 years	9%	62%	10%	0%	19%	86
10-15 years	11%	61%	8%	1%	19%	107
More than 15 yrs.	12%	47%	10%	1%	30%	582
Have Children	12/0	1770	10,0	1 / 0	5070	302
Yes	15%	61%	11%	1%	13%	399
100	13/0	31/0	11/0	1/0	2070	577

9% 0% No 43% 9% 38% 486

Annual Riverside Citizen Survey

2002-2003					Measuring the	Performance of Services
Parks and Recreation						
How would you rate the	•	s public park	and recreation	facilities on	adequate number of	# of surveys
recreation classes, teams				_		<u>returned</u>
	Excellent	Good	Fair	Poor	Don't know	
	60	258	89	22	462	891
	7%	29%	10%	2%	52%	100%
71. 0.1						
Zip Codes	00/	2007	4407	E0./	F50/	
92501	9%	20%	11%	5%	55%	44
92503	8%	35%	11%	2%	44%	167
92504	7%	32%	9%	2%	51%	167
92505	4%	28%	7%	3%	58%	97
92506	7%	28%	10%	2%	53%	253
92507	4%	22%	10%	7%	56%	96
92508	8%	29%	13%	0%	51%	63
Gender Male	6%	28%	10%	2%	54%	390
Female	7%	30%	10%	3%	50%	489
Ethnicity	7 70	3070	1070	370	3070	407
African American	13%	33%	3%	7%	43%	30
Asian/Pacific	6%	19%	23%	3%	48%	31
Native American	6%	38%	19%	0%	38%	16
White	6%	28%	7%	2%	56%	611
Hispanic	8%	34%	17%	3%	37%	143
Other	4%	32%	4%	8%	52%	25
Age	1,75	02/0	1,70	0,0	02/3	
Up to 34	10%	24%	14%	4%	48%	125
35-44	7%	37%	12%	3%	42%	198
45-59	6%	31%	10%	3%	50%	314
60 & over	6%	23%	6%	2%	63%	248
Education						
Up to high school	8%	33%	7%	1%	51%	153
Some college	5%	32%	9%	2%	52%	270
Two-year degree	9%	32%	11%	2%	45%	133
Bachelor's degree	5%	21%	14%	5%	55%	132
Graduate school	7%	25%	10%	3%	55%	183
Income	7 70	2370	1070	370	3370	103
Under \$25,000	7%	24%	7%	1%	61%	71
\$25,000-\$49,999	7%	30%	10%	2%	51%	210
\$50,000-\$74,999	7%	34%	9%	2%	48%	221
\$75,000-\$149,999	7%	27%	13%	2%	51%	256
\$150,000 or more	5%	28%	7%	2%	58%	43
Years in Riverside	•		. , -			
Up to 5	7%	29%	10%	2%	53%	129
5 to 10 years	6%	36%	7%	4%	47%	85
10-15 years	4%	35%	12%	4%	46%	107
More than 15 yrs.	7%	27%	10%	2%	54%	566
Have Children	70/	250/	1.407	20/	400/	204
Yes	7%	35%	14%	3%	40%	394
No	29%	115%	32%	8%	289%	473

Annual Riverside Citizen Survey

Iow would you rate the City of Riverside's public park and recreation facilities on appearance							
f landscaping?						returned	
	Excellent	Good	Fair	Poor	Don't know		
	137	428	173	23	156	917	
	15%	47%	19%	3%	17%	100%	
Zip Codes 92501	16%	53%	16%	4%	11%	45	
92503	20%	44%	21%	2%	13%	167	
92504	14%	54%	12%	2%	18%	173	
92505	7%	43%	21%	270 6%	23%	100	
92506	17%	46%	21%	1%	16%	265	
92507	7%	45%	15%	3%	30%	98	
92508 Gender	20%	45%	28%	0%	8%	65	
Male	14%	48%	18%	1%	18%	401	
Female Ethnicity	15%	46%	19%	3%	16%	504	
African American	19%	65%	6%	0%	10%	31	
Asian/Pacific	9%	45%	9%	12%	24%	33	
Native American	12%	24%	53%	6%	6%	17	
White	16%	45%	18%	1%	20%	630	
Hispanic	17%	51%	22%	3%	8%	144	
Other	4%	48%	16%	8%	24%	25	
Age							
Up to 34	15%	46%	23%	5%	11%	126	
35-44	11%	49%	27%	3%	9%	202	
45-59	16%	49%	19%	3%	14%	319	
60 & over	17%	44%	9%	1%	29%	264	
Education Up to high school	16%	48%	18%	3%	16%	158	
Some college	13%	48%	18%	2%	20%	278	
Two-year degree	17%	42%	23%	3%	15%	138	
Bachelor's degree	19%	40%	21%	4%	15%	137	
Graduate school	14%	54%	16%	1%	16%	185	
Income	4.407	450/	4407	20/	2407	7.	
Under \$25,000	11%	45%	11%	3%	31%	74	
\$25,000-\$49,999	19%	46%	15%	4%	16%	217	
\$50,000-\$74,999	20%	49%	17%	0%	15%	228	
\$75,000-\$149,999	12%	48%	23%	3%	13%	259	
\$150,000 or more Years in Riverside	4%	50%	26%	0%	20%	46	
Up to 5	14%	47%	16%	5%	18%	130	
5 to 10 years	12%	55%	22%	2%	9%	86	
10-15 years	13%	53%	22%	1%	11%	108	
More than 15 yrs.	16%	44%	18%	2%	19%	588	
Have Children	4.507	50 0 /	0.407	20/	70 /	400	
Yes No	15% 15%	52% 42%	24% 15%	3% 2%	6% 26%	400 493	

Annual Riverside Citizen Survey

2002 2003

How would you rate the City of Riverside's public park and recreation facilities on daytime safety?							
	Excellent	Good	Fair	Poor	Don't know	return	
	104	443	117	39	219	922	
	11%	48%	13%	4%	24%	100%	
	11/0	40/0	1370	4/0	24/0	100 /	
Zip Codes							
92501	9%	49%	26%	0%	17%	47	
92503	12%	57%	14%	3%	15%	169	
92504	9%	50%	12%	3%	27%	173	
92505	4%	45%	12%	6%	32%	99	
92506	14%	43%	13%	5%	25%	267	
92507	11%	41%	11%	6%	31%	98	
92508 Gender	18%	57%	5%	6%	14%	65	
Male	11%	47%	13%	4%	25%	403	
Female	11%	49%	12%	5%	23%	507	
Ethnicity	1170	4 270	1270	370	2370	301	
frican American	16%	59%	3%	0%	22%	32	
Asian/Pacific	9%	39%	12%	9%	30%	33	
ative American	6%	38%	31%	0%	25%	16	
White	12%	47%	10%	4%	27%	632	
Hispanic	12%	56%	20%	4%	8%	147	
Other	8%	40%	16%	8%	28%	25	
Age Up to 34	12%	49%	21%	4%	13%	126	
35-44	10%	57%	16%	4%	13%	204	
45-59	12%	49%	11%	6%	21%	320	
60 & over	11%	39%	7%	3%	40%	266	
Education	4007	54 07	4 = 0 /	20.4	2007	4.40	
p to high school	10%	51%	17%	2%	20%	162	
Some college	10%	49%	11%	5%	24%	279	
wo-year degree	12%	51%	12%	4%	21%	136	
achelor's degree	12%	47%	11%	6%	24%	137	
Graduate school Income	12%	44%	13%	4%	27%	187	
Under \$25,000	9%	38%	13%	3%	38%	77	
25,000-\$49,999	11%	50%	15%	3%	21%	215	
50,000-\$74,999	12%	54%	8%	2%	24%	230	
75,000-\$149,999	12%	48%	15%	6%	19%	260	
50,000 or more	7%	46%	4%	11%	33%	46	
Years in Riverside	4.407	4.407	4.407	407	2.407	101	
Up to 5	14%	44%	14%	4%	24%	131	
5 to 10 years	10%	53%	17%	3%	15%	86	
10-15 years	11%	54%	15%	6%	15%	108	
Iore than 15 yrs. Have Children	11%	47%	11%	4%	27%	592	
Yes	12%	59%	14%	5%	9%	401	
No	10%	40%	11%	4%	35%	496	

\$150,000 or more

5 to 10 years

10-15 years

More than 15 yrs.

No

Have Children Yes

Years in Riverside
Up to 5

4%

4%

2%

5%

4%

5%

4%

17%

15%

16%

30%

17%

22%

15%

Iow would you rate the	City of Riverside's	s public park a	and recreation	facilities on	nighttime safety?	# of surv
	T114	Good	T-:-	D	Don't know	returne
	Excellent 37	Good 166	Fair 143	Poor 143	Jon't know 417	906
	4%	18%	143	16%	46%	100%
	470	1070	1070	1070	4070	10070
Zip Codes						
92501	2%	18%	13%	31%	36%	45
92503	4%	23%	21%	15%	38%	168
92504	5%	19%	14%	16%	46%	168
92505	2%	18%	15%	15%	49%	98
92506	5%	14%	12%	16%	53%	264
92507	1%	14%	15%	14%	55%	97
92508	9%	27%	25%	8%	31%	64
Gender	<i>)</i> ,	2170	2370	0,0	3170	0.
Male	4%	19%	19%	14%	44%	394
Female	4%	17%	13%	17%	48%	501
<i>Ethnicity</i>						
frican American	3%	25%	25%	0%	47%	32
Asian/Pacific	3%	18%	3%	21%	55%	33
Native American	6%	6%	31%	31%	25%	16
White	5%	16%	14%	15%	50%	622
Hispanic	4%	27%	20%	20%	29%	143
Other	0%	21%	13%	13%	54%	24
Age						
Up to 34	6%	16%	19%	23%	36%	124
35-44	4%	22%	23%	15%	37%	203
45-59	4%	18%	16%	19%	43%	316
60 & over	4%	16%	9%	10%	61%	257
Education						
p to high school	5%	25%	17%	11%	41%	155
Some college	3%	18%	15%	17%	47%	276
wo-year degree	6%	18%	18%	18%	41%	136
achelor's degree	1%	15%	17%	17%	51%	136
Graduate school	6%	16%	14%	16%	49%	184
Income						
Under \$25,000	4%	16%	11%	12%	56%	73
25,000-\$49,999	2%	20%	16%	17%	46%	213
\$50,000-\$74,999	4%	22%	14%	14%	48%	227
75,000-\$149,999	6%	18%	19%	17%	40%	255

17%

14%

18%

22%

15%

21%

12%

15%

17%

22%

13%

15%

19%

13%

46%

51%

41%

30%

49%

33%

56%

46

131

85

107

579

395

486

Library							
About how oftern did you	or a member of your household use a city library during the past 12 months?						# of surveys
		Once or	3 to	6 to	More than		<u>returned</u>
	Never	twice	5 times	10 times	10 times	Don't know	
	389	210	171	78	160	15	1023
	38%	21%	17%	8%	16%	1%	100%
7. 6.							
<i>Zip Codes</i> 92501	29%	22%	18%	4%	25%	2%	51
92503	38%	14%	17%	13%	16%	2%	189
92504	40%	23%	16%	7%	13%	1%	183
92505	37%	22%	13%	6%	20%	2%	109
92506	37%	22%	18%	7%	15%	0%	307
92507	40%	24%	19%	6%	10%	1%	109
92508 Gender	38%	17%	13%	8%	20%	4%	71
Male	43%	19%	16%	7%	12%	2%	443
Female	34%	22%	17%	8%	18%	1%	561
Ethnicity African American	32%	18%	6%	18%	24%	3%	34
Asian/Pacific	46%	24%	8%	8%	11%	3%	37
Native American				11%	11%		18
	33%	28%	17%			0%	
White	40%	21%	17%	7%	14%	1%	704
Hispanic	24%	19%	22%	8%	24%	3%	160
Other Age	31%	23%	19%	12%	15%	0%	26
Up to 34	40%	24%	10%	11%	12%	2%	131
35-44	26%	17%	27%	11%	18%	2%	217
45-59	34%	21%	19%	7%	16%	2%	348
60 & over	48%	22%	10%	5%	14%	1%	316
Education							0.10
Up to high school	49%	21%	14%	4%	9%	2%	180
Some college	39%	20%	19%	7%	14%	1%	309
Two-year degree	36%	15%	18%	12%	16%	3%	150
Bachelor's degree	34%	19%	15%	9%	21%	2%	150
Graduate school	29%	25%	16%	8%	21%	1%	206
Income							
Under \$25,000	46%	22%	10%	9%	9%	4%	90
\$25,000-\$49,999	35%	18%	17%	8%	20%	2%	237
\$50,000-\$74,999	33%	23%	19%	9%	15%	1%	253
\$75,000-\$149,999	36%	20%	17%	8%	17%	1%	277
\$150,000 or more	40%	30%	12%	8%	8%	2%	50
Years in Riverside	4070	3070	12/0	070	070	270	30
Up to 5	38%	20%	13%	8%	18%	2%	147
5 to 10 years	35%	13%	22%	9%	18%	3%	93
10-15 years	26%	26%	21%	12%	14%	2%	112
More than 15 yrs.	40%	21%	16%	7%	15%	1%	663
Have Children							
Yes	22%	20%	24%	11%	22%	1%	412
No	49%	21%	12%	5%	12%	2%	578

How would you rate the city libraries overall? Excellent Good Fair Poor Don't know	Library						
		e city libraries over	all?				# of surveys
167 352 70 13 31 26% 56% 11% 2% 5% 1 1 2 2 5 5 1 1 1 2 2 5 5 1 1 1 2 2 5 5 1 1 1 2 2 5 2 1 2 1 2 2 1 2 2 1 2 2							<u>returned</u>
26% 56% 11% 2% 5% 11		Excellent	Good	Fair	Poor	Don't know	
		167	352	70	13	31	633
92501 34% 46% 11% 0% 9% 92503 34% 49% 12% 37% 37% 92504 24% 55% 12% 22% 7% 92506 28% 57% 10% 3% 6% 92507 21% 58% 9% 6% 6% 92507 21% 58% 9% 6% 6% 92508 12% 71% 15% 0% 2% Gender		26%	56%	11%	2%	5%	100%
92501 34% 46% 11% 0% 9% 92503 34% 49% 12% 3% 3% 92504 24% 55% 12% 2% 7% 92505 24% 57% 10% 3% 6% 92506 28% 57% 10% 1% 4% 92507 21% 58% 9% 6% 6% 92508 12% 71% 15% 0% 2% Gender							
92503 34% 49% 12% 3% 3% 3% 9% 92504 24% 55% 12% 2% 7% 7% 92505 24% 55% 12% 2% 2% 7% 92506 28% 57% 10% 3% 6% 92506 28% 57% 10% 1% 4% 92507 21% 58% 9% 66% 6% 92508 12% 71% 15% 0% 22% 6666	1						
92504							35
92505							115
92506							115
92507 21% 58% 9% 6% 6% 6% 92508 12% 71% 15% 0% 2% Somidar	92505	24%	57%	10%	3%	6%	70
Sender S	92506	28%	57%	10%	1%	4%	188
Gender Male 28% 54% 9% 2% 8% Female 26% 56% 12% 2% 3% Ethnicity Ethnicity 8% 0% 4% African American 38% 50% 8% 0% 4% Asian/Pacific 10% 48% 19% 5% 19% Native American 31% 54% 8% 0% 8% White 28% 57% 10% 1% 5% Hispanic 25% 54% 14% 3% 3% Other 11% 50% 17% 22% 0% Up to 34 20% 54% 18% 3% 5% 35-44 23% 58% 13% 4% 2% 45-59 22% 61% 13% 4% 2% 60 & cover 38% 46% 4% 2% 10% Up to high school 30% 52% 5%	92507	21%	58%	9%	6%	6%	67
Male Female 28% 54% 9% 2% 8% Female 26% 56% 12% 2% 3% African American American Asian/Pacific 10% 48% 19% 5% 19% Native American Asian/Pacific 31% 54% 8% 0% 8% White 28% 57% 10% 1% 5% Hispanic Other 25% 54% 14% 3% 3% Other 11% 50% 17% 22% 0% Up to 34 20% 54% 18% 3% 5% 35-44 23% 58% 13% 4% 2% 45-59 22% 61% 13% 1% 4% 60 & over 38% 46% 4% 2% 10% Edmation 1 1% 7% 8% Bachelor's degree 26% 55% 13% 2% 6% Two-year degree 32% 52% 6% 2% 8%		12%	71%	15%	0%	2%	41
Female 26% 56% 12% 2% 3%		28%	54%	0%	2%	80/0	256
African American Asian/Pacific 10% 48% 19% 5% 19% Native American 31% 54% 8% 0% 8% White 28% 57% 10% 11% 5% Hispanic 25% 54% 14% 3% 3% Other 11% 50% 17% 22% 0% Up to 34 35.44 23% 58% 13% 4% 2% 45.59 22% 61% 13% 11% 4% 60 & over 38% 46% 49% 2% 10% Education Up to high school Some college 26% 55% 13% 2% 6% Two-year degree 32% 52% 60% 55% 13% 3% 3% Graduate school Under \$25,000 \$49,999 34% 52% 60% Up to \$22% 60% 57% 13% 19% 4% 2% Under \$25,000-\$49,999 24% 57% 13% 13% 19% 7% \$50,000 \$74,999 24% 57% 13% 3% 3% 3% \$150,000 or more Vasts in Riverside Up to 5 22% 52% 52% 14% 3% 8% 55 to 10 years 15% 64% 15% 5% 2% More than 15 yrs. Have Children							370
African American Asian/Pacific 10% 48% 19% 5% 19% Native American 31% 54% 8% 0% 8% White 28% 57% 10% 11% 5% Hispanic 25% 54% 14% 3% 3% Other 11% 50% 17% 22% 0% Up to 34 35.44 23% 58% 13% 4% 2% 45.59 22% 61% 13% 11% 4% Education Up to high school 30% 52% 10% 10% Some college 26% 55% 13% 22% 6% Two-year degree 32% 55% 13% 22% 6% Bachelor's degree 26% 55% 13% 3% 3% Graduate school 22% 61% 12% 3% 3% Graduate school 22% 60% 7% 4% 7% S50,000-\$14,9999 34% 52% 13% 3% 3% 3% S75,000-\$14,9999 24% 57% 13% 3% 3% 3% S1000 or more Years in Riverside Up to 5 5 to 10 years 15% 64% 15% 5% 2% Have Children Have Children Selection 10% Some college 15 5% S5% 13% 3% 3% 3% S6% 3% S75,000-\$149,999 24% 57% 13% 3% 3% 3% S75,000-\$149,999 34% 52% 52% 19% 0% 55% S75,000-\$149,999 34% 52% 52% 52% 52% 52% 52% 52% 52% 52% 52		2070	3070	1270	Δ70	370	370
Asian/Pacific 10% 48% 19% 5% 19% Native American 31% 54% 8% 0% 8% White 28% 57% 10% 1% 5% Hispanic 25% 54% 14% 3% 3% Other 11% 50% 17% 22% 0% Age Up to 34 20% 54% 18% 3% 5% 35-44 23% 58% 13% 4% 2% 45-59 22% 61% 13% 1% 4% 60 & over 38% 46% 4% 2% 10% Education Up to high school 30% 52% 10% 1% 7% Some college 26% 55% 13% 2% 6% Two-year degree 32% 52% 6% 2% 8% Bachelor's degree 26% 55% 13% 3% <t< td=""><td></td><td>38%</td><td>50%</td><td>8%</td><td>0%</td><td>4%</td><td>24</td></t<>		38%	50%	8%	0%	4%	24
Native American White 28% 57% 10% 19% 5% Hispanic Other 11% 50% 17% 22% 0% Up to 34 35-44 23% 58% 13% 4% 45-59 60 & over Education Up to high school Some college 26% 55% 13% 29% Bachelor's degree Graduate school Graduate school Income Under \$25,000 \$49,999 \$50,000-\$74,999 \$150,000 or more Years in Riverside Up to 5 25% 54% 18% 3% 5% 13% 4% 2% 10% 8% 8% 00% 8% 8% 00% 8% 8% 00% 88% 00% 88% 00% 88% 00% 88% 00% 88% 00% 88% 00% 88% 00% 00							21
White 28% 57% 10% 1% 5% Hispanic 25% 54% 14% 3% 3% Other 11% 50% 17% 22% 0% Up to 34 20% 54% 18% 3% 5% 35-44 23% 58% 13% 4% 2% 45-59 22% 61% 13% 1% 4% 60 & over 38% 46% 4% 2% 10% Education Up to high school 30% 52% 10% 1% 7% Some college 26% 55% 13% 2% 6% Two-year degree 32% 52% 6% 2% 8% Bachelor's degree 26% 55% 13% 3% 3% Graduate school 22% 61% 12% 3% 2% Under \$25,000 22% 60% 7% 4% 7% \$5,000-\$49,9	· ·						13
Hispanic Other 11% 50% 17% 22% 0% 18% 35% 35% 35% 35% 35% 35-44 23% 58% 13% 45-59 22% 61% 13% 14% 29% 10% Education Up to high school Some college Two-year degree Bachelor's degree Bachelor's degree 26% 55% 13% 37% 61% 12% 61% 12% 38% 46% 49% 29% 10% Two-year degree 32% 52% 66% 20% 80% Graduate school 22% 61% 12% 33% 39% 39% 29% Under \$25,000 \$2500 \$22% 60% 7% \$25,000-\$74,999 \$34% 529% 88% \$50,000-\$74,999 \$375,000-\$74,999 \$75,000-\$74,999 \$75,000-\$149,999 \$75,000-\$149,999 \$14% 52% \$50,000 or more 19% 52% 118% 39% 39% \$150,000 or more 19% 52% 52% 14% 39% 39% \$8% 50% 50% 50% 50% 50% 50% 50% 50% 50% 50							419
Other 11% 50% 17% 22% 0% Age Up to 34 20% 54% 18% 3% 5% 35-44 23% 58% 13% 4% 2% 45-59 22% 61% 13% 1% 4% 60 & over 38% 46% 4% 2% 10% Education Up to high school 30% 52% 10% 1% 7% Some college 26% 55% 13% 2% 6% Two-year degree 32% 52% 6% 2% 8% Bachelor's degree 26% 55% 13% 3% 3% Graduate school 22% 61% 12% 3% 2% Under \$25,000 22% 60% 7% 4% 7% \$25,000-\$49,999 34% 52% 8% 2% 4% \$50,000-\$74,999 23% 57% 13% 3%<							118
Up to 34							18
Up to 34 35-44 23% 58% 13% 44% 22% 45-59 22% 61% 13% 19% 44% 29% 10% Education Up to high school Some college 26% 55% 13% 52% 66% 20% 88% Bachelor's degree 32% 52% 61% 13% 39% 39% 39% 39% Graduate school 22% 61% 12% 39% 29% Income Under \$25,000 \$49,999 34% 52% 88% \$50,000-\$74,999 23% 57% 13% 52% 88% 29% \$7% 13% 39% 39% \$50,000-\$74,999 24% 57% 13% 39% 39% 39% \$150,000 or more Years in Riverside Up to 5 5 22% 52% 52% 64% 15% 54% 15% 55% 13% 39% 88% 55% 10% 55% 10% 55% 10% 10% 50% 10% 10% 10% 10% 10% 10% 10% 10% 10% 1		11/0	3070	1 / /0	22/0	070	10
35-44 23% 58% 13% 4% 2% 4% 64% 45-59 22% 61% 13% 1% 4% 4% 60 & & & & & & & & & & & & & & & & & &		20%	54%	18%	3%	5%	79
45-59	*						156
60 & over 38% 46% 4% 2% 10% Education 30% 52% 10% 1% 7% Some college 26% 55% 13% 2% 6% Two-year degree 32% 52% 6% 2% 8% Bachelor's degree 26% 55% 13% 3% 3% Graduate school 22% 61% 12% 3% 2% Income Under \$25,000 \$2% 60% 7% 4% 7% \$25,000-\$49,999 34% 52% 8% 2% 4% \$50,000-\$74,999 23% 57% 13% 1% 7% \$75,000-\$149,999 24% 57% 13% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% Years in Riverside Up to 5 22% 52% 14% 3% 8% Up to 5 22% 52% 14% 3% 8% 5 to 10 years 15% 64% 15% 0% 5% More than 15 yrs. 30% 55% 9% 2% 5% Have Children							228
Education Up to high school 30% 52% 10% 1% 7% Some college 26% 55% 13% 2% 6% Two-year degree 32% 52% 6% 2% 8% Bachelor's degree 26% 55% 13% 3% 3% Graduate school 22% 61% 12% 3% 2% Income Under \$25,000 22% 60% 7% 4% 7% \$25,000-\$49,999 34% 52% 8% 2% 4% \$50,000-\$74,999 23% 57% 13% 1% 7% \$75,000-\$149,999 24% 57% 13% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% Years in Riverside Up to 5 22% 52% 14% 3% 8% 5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% More than							167
Up to high school Some college 26% 55% 13% 2% 6% Two-year degree 32% 52% 6% 2% 8% Bachelor's degree 26% 55% 13% 3% 3% 3% Graduate school 22% 61% 12% 3% 2% Income Under \$25,000 \$25,000-\$49,999 34% 52% \$50,000-\$74,999 \$34% 55% 13% 3% 3% 3% 3% 2% 4% \$5150,000 or more 19% 52% 19% 00% 10% Years in Riverside Up to 5 5 to 10 years 10-15 years More than 15 yrs. 10% 13% 10% 10% 10% 10% 10% 10% 10% 10% 10% 10		2075	1075	1,75	_, ,	1070	101
Some college 26% 55% 13% 2% 6% Two-year degree 32% 52% 6% 2% 8% Bachelor's degree 26% 55% 13% 3% 3% Graduate school 22% 61% 12% 3% 2% Income Under \$25,000 22% 60% 7% 4% 7% \$25,000-\$49,999 34% 52% 8% 2% 4% \$50,000-\$74,999 23% 57% 13% 1% 7% \$75,000-\$149,999 24% 57% 13% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% Years in Riverside Up to 5 22% 52% 14% 3% 8% 5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5%		30%	52%	10%	1%	7%	89
Two-year degree 32% 52% 6% 2% 8% Bachelor's degree 26% 55% 13% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3							192
Bachelor's degree 26% 55% 13% 3% 3% Graduate school Income Under \$25,000 22% 60% 7% 4% 7% \$25,000-\$49,999 34% 52% 8% 2% 4% \$50,000-\$74,999 23% 57% 13% 1% 7% \$75,000-\$149,999 24% 57% 13% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% Years in Riverside Up to 5 22% 52% 14% 3% 8% 5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5% Have Children							97
Graduate school 22% 61% 12% 3% 2% Income Under \$25,000 22% 60% 7% 4% 7% \$25,000-\$49,999 34% 52% 8% 2% 4% \$50,000-\$74,999 23% 57% 13% 1% 7% \$75,000-\$149,999 24% 57% 13% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% Years in Riverside Up to 5 22% 52% 14% 3% 8% 5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5% Have Children 40% 55% 9% 2% 5%	, ,						98
Income Under \$25,000 22% 60% 7% 4% 7% \$25,000-\$49,999 34% 52% 8% 2% 4% \$50,000-\$74,999 23% 57% 13% 1% 7% \$75,000-\$149,999 24% 57% 13% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% Years in Riverside Up to 5 22% 52% 14% 3% 8% 5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5%							144
Under \$25,000		2270	0170	12/0	370	270	144
\$25,000-\$49,999 34% 52% 8% 2% 4% 550,000-\$74,999 23% 57% 13% 1% 7% 3% 3% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% \$Years in Riverside Up to 5 22% 52% 14% 3% 8% 5% 5% 10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5% \$More than 15 yrs. 30% 55% 9% 2% 5% \$More than 15 yrs.		22%	60%	7%	4%	7%	45
\$50,000-\$74,999 23% 57% 13% 1% 7% 7% \$75,000-\$149,999 24% 57% 13% 3% 3% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% Years in Riverside Up to 5 22% 52% 14% 3% 8% 5to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% 5% More than 15 yrs. 30% 55% 9% 2% 5% Have Children	" f						157
\$75,000-\$149,999 24% 57% 13% 3% 3% 3% \$150,000 or more 19% 52% 19% 0% 10% Years in Riverside Up to 5 22% 52% 14% 3% 8% 5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% 50% 10-15 years 30% 55% 9% 2% 5% 140 More than 15 yrs. 30% 55% 9% 2% 5% 140 Have Children							168
\$150,000 or more Years in Riverside Up to 5 52% 19% 0% 10% 8% 5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% More than 15 yrs. 30% 55% 9% 2% 5% 19% 5% 5% 5% 5% 5% 5% 5% 5% 5%							176
Years in Riverside Up to 5 22% 52% 14% 3% 8% 5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5% Have Children							31
5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5% Have Children 5% 5% 5% 5%		1770	3270	1770	0,0	1070	<i>3</i> 1
5 to 10 years 15% 64% 15% 0% 5% 10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5% Have Children 5% 5% 5% 5%	Up to 5	22%	52%	14%	3%	8%	90
10-15 years 24% 54% 15% 5% 2% More than 15 yrs. 30% 55% 9% 2% 5% Have Children	*						59
More than 15 yrs. 30% 55% 9% 2% 5% <i>Have Children</i>	· ·						84
Have Children	•						398
Yes 24% 57% 15% 2% 2%							
							316
No 28% 55% 7% 2% 7%	No	28%	55%	7%	2%	7%	300

Library						
How would you rate the o	city libraries' avai	lability of ma	terials you wa	nt?		# of surveys
						returned
	Excellent	Good	Fair	Poor	Don't know	
	129	324	122	24	30	629
	21%	52%	19%	4%	5%	100%
Zip Codes			4007	-0/	001	
92501	25%	44%	19%	3%	8%	36
92503	23%	50%	17%	7%	3%	112
92504	19%	59%	14%	1%	7%	111
92505	19%	43%	27%	6%	6%	70
92506	22%	51%	21%	3%	4%	190
92507	19%	54%	16%	6%	4%	67
92508	12%	59%	24%	2%	2%	41
Gender Male	20%	55%	14%	5%	7%	255
Female	21%	49%	24%	3%	3%	368
Ethnicity	21/0	4270	2470	370	370	300
African American	39%	39%	17%	0%	4%	23
Asian/Pacific	10%	43%	24%	5%	19%	21
Native American	23%	54%	15%	0%	8%	13
White	21%	53%	18%	4%	5%	417
Hispanic	16%	52%	24%	4%	3%	117
Other	11%	50%	28%	11%	0%	18
Age						
Up to 34	13%	51%	23%	9%	5%	79
35-44	19%	53%	22%	4%	2%	156
45-59	19%	52%	23%	3%	4%	227
60 & over	29%	50%	9%	3%	9%	164
Education				0,-		
Up to high school	21%	55%	17%	1%	6%	89
Some college	20%	53%	18%	4%	6%	193
Two-year degree	25%	48%	17%	1%	8%	95
Bachelor's degree	18%	51%	19%	7%	4%	98
Graduate school	19%	49%	26%	5%	1%	143
Income	-,,-	.,,-	_0,-	0,1	-,-	
Under \$25,000	15%	54%	24%	0%	7%	46
\$25,000-\$49,999	24%	51%	17%	3%	4%	156
\$50,000-\$74,999	18%	52%	18%	5%	7%	167
\$75,000-\$149,999	21%	51%	20%	5%	3%	177
\$150,000 or more	19%	42%	29%	0%	10%	31
Years in Riverside	1770	1270	2,70	0,0	1070	31
Up to 5	17%	48%	20%	8%	8%	90
5 to 10 years	12%	54%	25%	3%	5%	59
10-15 years	20%	49%	24%	5%	2%	82
More than 15 yrs.	23%	52%	17%	3%	5%	396
Have Children		, -	. , <u>-</u>	,,,		
Yes	18%	53%	23%	4%	2%	317
No	22%	51%	16%	4%	7%	296

.ibrary Iow would you rate the	city libraries' hou	rs of operation	1?			# of survey
•	•	•				returned
	Excellent	Good	Fair	Poor	Don't know	
	110	361	106	15	36	628
	18%	57%	17%	2%	6%	100%
Zip Codes						
92501	26%	46%	20%	0%	9%	35
92503	18%	56%	21%	1%	4%	112
92504	19%	60%	12%	1%	7%	113
92505	16%	60%	13%	6%	6%	70
92506	19%	58%	16%	2%	5%	189
92507	15%	53%	18%	6%	8%	66
92508	7%	66%	22%	2%	2%	41
Gender	7 7 0	0070	2270	270	2,0	11
Male	15%	59%	14%	2%	9%	253
Female	19%	56%	19%	2%	3%	369
Ethnicity	17/0	3070	17/0	2/0	570	30)
African American	30%	61%	4%	0%	4%	23
Asian/Pacific	5%	62%	14%	0%	19%	21
Native American	15%	54%	31%	0%	0%	13
White	18%	57%	17%	2%	6%	416
Hispanic	17%	57%	17%	3%	5%	117
Other	11%	56%	22%	11%	0%	18
Age	11/0	3070	22/0	11/0	070	10
Up to 34	10%	59%	19%	4%	8%	79
35-44	17%	61%	17%	2%	2%	155
45-59						226
	18%	55%	20%	3%	4%	
60 & over	21%	56%	10%	1%	12%	165
Education	4.007	E00/	4.50/	407	00/	0.0
Up to high school	18%	58%	15%	1%	8%	89
Some college	18%	58%	17%	2%	6%	193
Two-year degree	24%	51%	12%	5%	8%	95
Bachelor's degree	14%	60%	17%	4%	4%	98
Graduate school Income	14%	58%	23%	1%	4%	141
Under \$25,000	13%	67%	7%	4%	9%	45
\$25,000-\$49,999	20%	54%	19%	2%	4%	156
\$50,000-\$74,999	16%	59%	15%	2%	8%	167
\$75,000-\$149,999	16%	59%	18%	3%	4%	176
\$150,000 or more Years in Riverside	26%	35%	26%	3%	10%	31
Up to 5	13%	54%	20%	2%	10%	89
5 to 10 years	17%	61%	10%	3%	8%	59
10-15 years	15%	66%	16%	1%	2%	82
More than 15 yrs.	19%	56%	17%	3%	5%	396
Have Children						
Yes	16%	59%	20%	2%	3%	316
No	18%	57%	14%	3%	8%	296

<i>Zip Codes</i> 92501 92503 92504	Excellent 178 28%	Good 317 51%	Fair 86 14%	Poor 19 3%	Don't know 27 4%	returned 627
92501 92503	178 28% 63% 32%	317 51%	86	19	27	
92501 92503	28% 63% 32%	51%				
92501 92503	63% 32%		14%	3%	10/2	
92501 92503	32%	20%			4/0	100%
92503	32%	20%				
		27/0	3%	0%	6%	35
92504		50%	14%	1%	4%	111
	30%	50%	12%	2%	6%	113
92505	39%	43%	10%	1%	6%	69
92506	24%	60%	12%	2%	3%	190
92507	21%	51%	16%	7%	4%	67
92508	3%	38%	40%	18%	3%	40
Gender	370	3070	1070	1070	570	10
Male	22%	53%	15%	4%	7%	254
Female	33%	49%	13%	3%	2%	367
Ethnicity	3370	4970	1370	370	2/0	307
African American	43%	39%	13%	0%	4%	23
Asian/Pacific	14%	48%	19%	0%	19%	21
Native American	31%	46%	23%	0%	0%	13
White	29%	52%	13%	2%	4%	415
	27%	46%	14%	270 8%	5%	117
Hispanic Other	17%	56%	22%	6%	0%	18
	1/%0	30%	2270	0%	U70	18
Age Up to 34	25%	42%	23%	4%	6%	77
35-44	27%	57%	12%	3%	1%	156
45-59						226
	27%	53%	14%	3%	3%	
60 & over Education	33%	45%	10%	3%	8%	165
Up to high school	25%	52%	14%	2%	7%	87
Some college	31%	49%	12%	3%	6%	193
Two-year degree	33%	47%	10%	3%	7%	94
Bachelor's degree	28%	50%	20%	1%	1%	98
Graduate school	24%	55%	15%	6%	1%	143
Income	24/0	33/0	13/0	0 / 0	1 / 0	143
Under \$25,000	30%	50%	11%	2%	7%	44
\$25,000-\$49,999	35%	42%	14%	3%	5%	154
\$50,000-\$74,999	29%	54%	8%	3%	5%	167
\$75,000-\$149,999	21%	53%	19%	3%	3%	177
\$150,000 or more	19%	65%	13%	0%	3%	31
Years in Riverside					27.	
Up to 5	31%	41%	16%	3%	9%	90
5 to 10 years	31%	51%	12%	2%	5%	59
10-15 years	18%	49%	23%	7%	2%	83
More than 15 yrs.	30%	53%	12%	2%	4%	393
Have Children	5070	33/0	12/0	2/0	T /∪	373
Yes	25%	55%	14%	3%	2%	315
No	31%	47%	13%	3%	6%	297

Library						
How would you rate the	city libraries' help	ofulness and c	ourtesy of sta	ff?		# of surveys
						<u>returned</u>
	Excellent	Good	Fair	Poor	Don't know	
	236	292	59	8	32	627
	38%	47%	9%	1%	5%	100%
						
Zip Codes 92501	54%	26%	14%	0%	6%	35
92503	39%	48%	9%	2%	3%	111
92504 92504	38%	40%	9% 6%	1%	8%	112
92505 92505	35%	45%	13%	1%	6%	69
92506	41%	46%	9%	2%	3%	190
92507	34%	46%	10%	1%	7%	67
92508 Gender	20%	66%	10%	0%	5%	41
Male	36%	47%	7%	2%	8%	252
Female	39%	46%	11%	1%	3%	369
Ethnicity	3770	4070	11/0	170	370	307
African American	57%	35%	0%	0%	9%	23
Asian/Pacific	24%	38%	14%	5%	19%	21
Native American	33%	25%	33%	0%	8%	12
White	40%	47%	7%	1%	5%	417
Hispanic	30%	48%	16%	1%	4%	116
Other	17%	56%	22%	6%	0%	18
Age	1770	2070	22,0	0,0	070	10
Up to 34	32%	42%	16%	3%	8%	79
35-44	39%	44%	14%	1%	2%	155
45-59	32%	55%	8%	2%	4%	225
60 & over	47%	40%	4%	0%	9%	165
Education	1770	1070	170	0,0	<i>37</i> 0	100
Up to high school	35%	44%	11%	1%	8%	88
Some college	36%	46%	11%	1%	6%	193
Two-year degree	43%	43%	2%	4%	9%	94
Bachelor's degree	38%	49%	11%	1%	1%	98
Graduate school	37%	51%	9%	0%	3%	142
Income	3170	3170	<i>)</i> / 0	0,0	370	1 12
Under \$25,000	33%	44%	11%	2%	9%	45
\$25,000-\$49,999	45%	37%	12%	1%	4%	155
\$50,000-\$74,999	35%	50%	8%	0%	8%	167
\$75,000-\$149,999	32%	53%	10%	3%	3%	176
\$150,000 or more	39%	55%	3%	0%	3%	31
Years in Riverside	3770	3370	370	070	370	31
Up to 5	34%	40%	16%	0%	10%	90
5 to 10 years	42%	39%	12%	2%	5%	59
10-15 years	33%	50%	11%	2%	4%	82
More than 15 yrs.	39%	48%	7%	1%	4%	394
Have Children	3970	TO / 0	/ /0	1 /0	7/0	374
Yes	35%	48%	13%	1%	3%	316
No	39%	46%	6%	1%	7%	295
110	3770	1070	070	1/0	/ / 0	273

How would you rate the	city libraries' atm	osphere/cond	lition of facilit	ies?		# of survey
	_					returned
	Excellent	Good	Fair	Poor	Don't know	
	156	316	96	30	27	625
	25%	51%	15%	5%	4%	100%
Zip Codes						
92501	40%	29%	20%	6%	6%	35
92503	27%	50%	13%	7%	3%	112
92504	23%	55%	14%	2%	7%	111
92505	26%	56%	6%	7%	6%	70
92506	27%	46%	20%	5%	3%	188
92507	23%	55%	12%	6%	5%	66
92508	10%	66%	22%	0%	2%	41
Gender	- , , -	00,-	,	~ , -	_,-	
Male	23%	54%	12%	4%	8%	252
Female	27%	48%	18%	5%	2%	367
Ethnicity	2770	1070	1070	370	270	301
African American	43%	48%	4%	0%	4%	23
Asian/Pacific	14%	38%	14%	14%	19%	21
Native American	17%	50%	25%	0%	8%	12
White	26%	50%	15%	4%	4%	414
	21%	55%	16%	5%	3%	117
Hispanic Other	11%	50%	22%	17%	0%	18
	1170	3070	ZZ70	1/70	U70	10
Age III- 4- 24	240/	2007	24%	8%	E0/	79
Up to 34	24%	39%			5%	
35-44	21%	57%	15%	5%	2%	155
45-59	21%	55%	16%	6%	3%	227
60 & over	35%	44%	11%	2%	8%	161
Education	2.407	550/	4.407	407	40 /	0.7
Up to high school	24%	55%	14%	1%	6%	87
Some college	26%	49%	15%	4%	6%	193
Two-year degree	29%	46%	11%	5%	8%	95
Bachelor's degree	26%	51%	15%	7%	1%	97
Graduate school <i>Income</i>	20%	50%	22%	6%	1%	141
Under \$25,000	20%	57%	14%	2%	7%	44
\$25,000-\$49,999	32%	49%	12%	3%	4%	156
\$50,000-\$74,999	25%	50%	14%	5%	7%	167
\$75,000-\$149,999	20%	51%	18%	7%	3%	177
\$150,000 or more Years in Riverside	17%	50%	20%	10%	3%	30
Up to 5	21%	37%	27%	8%	8%	90
5 to 10 years	25%	54%	10%	5%	5%	59
10-15 years	24%	48%	20%	6%	2%	82
More than 15 yrs.	26%	54%	13%	4%	4%	392
Have Children	2070	3170	15/0	170	170	372
Yes	23%	53%	16%	6%	2%	317
No	26%	49%	15%	4%	6%	292
110	2070	1270	1370	170	0,0	2,2

Library If yes, what was the natur	re of your most re	cent library c	ontact? (Choo	se one only)		# of survey
j - 0, 11-111 1140 1140 1140	Check out	Assist	Attend	Request	Computer	returned
	materials	child	program	assistance	access	
	445	266	57	157	68	993
	45%	27%	6%	16%	7%	100%
Zip Codes						
92501	70%	48%	18%	39%	21%	33
92503	81%	54%	9%	25%	15%	105
92504	71%	48%	7%	26%	12%	103
92505	78%	38%	9%	28%	13%	64
92506	77%	39%	8%	29%	7%	181
92507	74%	39%	10%	19%	15%	62
92508	68%	63%	20%	20%	8%	40
Gender						
Male	70%	43%	9%	32%	14%	228
Female	79%	47%	10%	23%	10%	356
Ethnicity African American	82%	45%	5%	32%	14%	22
Asian/Pacific	71%	35%	24%	18%	6%	17
Native American	73%	73%	36%	55%	45%	11
White	74%	40%	8%	27%	6%	391
Hispanic	80%	61%	10%	23%	29%	112
Other	76%	59%	18%	35%	18%	17
Age	7070	3770	1070	3370	1070	17
Up to 34	80%	51%	13%	21%	17%	76
35-44	77%	65%	9%	19%	14%	154
45-59	68%	48%	7%	26%	11%	208
60 & over	82%	18%	11%	39%	8%	148
Education	0270	1070	11/0	37,0	070	110
Up to high school	74%	56%	7%	21%	14%	84
Some college	77%	45%	8%	21%	11%	183
Two-year degree	76%	60%	10%	24%	16%	87
Bachelor's degree	74%	35%	15%	38%	9%	91
Graduate school	76%	37%	8%	31%	8%	132
Income	7070	5776	0,0	0170	0,0	102
Under \$25,000	68%	43%	18%	27%	14%	44
\$25,000-\$49,999	86%	44%	12%	27%	22%	148
\$50,000-\$74,999	77%	42%	8%	28%	12%	154
\$75,000-\$149,999	68%	51%	5%	24%	3%	164
\$150,000 or more	70%	33%	7%	22%	4%	27
Years in Riverside	7070	3370	7 / 0	22,0	170	21
Up to 5	82%	43%	5%	23%	14%	87
5 to 10 years	77%	59%	16%	20%	11%	56
10-15 years	65%	60%	9%	17%	17%	78
More than 15 yrs.	76%	41%	10%	31%	10%	369
Have Children						
Yes	74%	70%	10%	19%	14%	305
No	76%	18%	9%	35%	9%	271

Development of the City				
Has there been any new		elopment (su	ch as shopping, offices, industry) in, or	near your # of surveys
neighborhood in the past	12 months?			<u>returned</u>
	Yes	No	Don't know	
	517	415	72	1004
	51%	41%	7%	100%
Zip Codes				
92501	43%	51%	6%	51
92503	40%	50%	10%	187
92504	48%	44%	8%	176
92505	37%	51%	11%	105
92506	57%	39%	4%	303
92507	50%	41%	8%	107
92508	99%	0%	1%	71
Gender	<i>)</i>	070	170	, 1
Male	51%	44%	5%	430
Female	52%	40%	8%	556
Ethnicity	3270	4070	070	550
African American	51%	31%	17%	35
Asian/Pacific	44%	44%	12%	34
Native American	67%	22%	11%	18
White	52%	43%	5%	689
Hispanic	51%	38%	11%	157
Other	44%	48%	7%	27
Age	44 / 0	40 / 0	/ /0	21
Up to 34	62%	32%	6%	128
35-44	61%	30%	9%	215
45-59	51%	43%	6%	341
60 & over	40%	52%	7%	309
Education	4070	32/0	/ /0	309
	50%	41%	9%	175
Up to high school Some college		42%	7%	305
	52%			
Two-year degree	52%	39%	9%	146
Bachelor's degree	56%	41%	3%	145
Graduate school Income	50%	44%	6%	205
Under \$25,000	4.40/	43%	13%	88
\$25,000-\$49,999	44% 46%	43% 42%	15%	233
\$25,000-\$49,999 \$50,000-\$74,999			12% 6%	233 247
\$50,000-\$74,999	57% 57%	37% 30%		
	57%	39% 540/	4%	271
\$150,000 or more Years in Riverside	46%	54%	0%	50
Up to 5	54%	35%	10%	144
5 to 10 years	57%	33%	11%	92
10-15 years	62%	34%	4%	112
More than 15 yrs.	48%	45%	6%	648
Have Children	1070	1370	070	0.10
Yes	60%	33%	7%	409
No	46%	47%	7%	563
, ,	, .	, , ,		000

	E B	.	г.	n	Dlv.1	returned
	Excellent 155	Good 259	Fair 51	Poor 21	Don't know 32	518
	30%	239 50%	10%	4%	32 6%	100%
	3070	3070	1070	7/0	070	10070
Zip Codes						
92501	17%	52%	22%	0%	9%	23
92503	32%	49%	9%	3%	8%	79
92504	24%	54%	11%	4%	7%	89
92505	33%	38%	12%	7%	10%	42
92506	28%	52%	9%	6%	5%	162
92507	19%	58%	8%	6%	9%	53
92508	52%	41%	7%	0%	0%	69
Gender Male	30%	50%	11%	4%	5%	215
Female	30%	50%	8%	4%	7%	292
Ethnicity					201	
African American	35%	53%	12%	0%	0%	17
Asian/Pacific	33%	53%	13%	0%	0%	15
Native American	54%	46%	0%	0%	0%	13
White	29%	50%	9%	4%	8%	354
Hispanic	32%	49%	13%	4%	2%	84
Other Age	27%	55%	0%	18%	0%	11
Up to 34	41%	41%	10%	2%	6%	83
35-44	26%	54%	10%	5%	6%	133
45-59	35%	47%	9%	5%	3%	174
60 & over	20%	55%	11%	3%	11%	121
Education	2407	4007	4 = 0 /	20/	007	0.0
Up to high school	21%	49%	17%	3%	9%	89
Some college	26%	54%	9%	4%	8%	159
Two-year degree	41%	38%	11%	7%	2%	82
Bachelor's degree	31%	50%	6%	8%	5%	78
Graduate school Income	35%	53%	6%	0%	5%	96
Under \$25,000	19%	49%	12%	5%	16%	43
\$25,000-\$49,999	30%	52%	11%	3%	5%	111
\$50,000-\$74,999	28%	53%	12%	3%	4%	138
\$75,000-\$149,999	40%	44%	7%	6%	3%	151
\$150,000 or more	39%	43%	4%	0%	13%	23
Years in Riverside Up to 5	33%	50%	9%	0%	9%	80
5 to 10 years	38%	49%	970 8%	2%	4%	53
10-15 years	38% 41%	45%	8% 12%	2% 1%	4% 1%	69
More than 15 yrs.	26%		12%	1% 6%	1% 7%	312
Have Children	20-70	51%	1070	070	/ 70	312
Yes	33%	49%	9%	4%	5%	250
No	27%	50%	11%	4%	7%	254

Ī	D	eve	O	nm	eni	t o	f t	he i	City
2	_			7,00		ιυ.		110	OILY.

If yes, how do you rate the development for improving access to services and shopping?								
				_		<u>returne</u>		
	Excellent	Good	Fair	Poor	Don't know			
	114	230	61	43	55	503		
	23%	46%	12%	9%	11%	100%		
Zip Codes								
92501	10%	50%	10%	15%	15%	20		
92503	26%	45%	11%	7%	12%	76		
92504	22%	41%	13%	8%	16%	83		
92505	21%	40%	14%	12%	12%	42		
92506	22%	49%	9%	10%	10%	161		
92507	8%	49%	24%	8%	12%	51		
92508	36%	45%	12%	4%	3%	69		
Gender	5075	10 / 0	12,0	,,,	5,0	0,		
Male	21%	48%	13%	9%	10%	206		
Female	24%	45%	12%	8%	12%	286		
<i>Ethnicity</i>								
frican American	33%	50%	11%	0%	6%	18		
Asian/Pacific	43%	21%	7%	29%	0%	14		
Native American	31%	38%	23%	0%	8%	13		
White	20%	47%	11%	9%	14%	346		
Hispanic	28%	48%	15%	5%	5%	80		
Other	36%	46%	9%	9%	0%	11		
Age								
Up to 34	33%	37%	18%	4%	8%	83		
35-44	20%	50%	12%	9%	10%	128		
45-59	26%	45%	8%	12%	9%	169		
60 & over	14%	49%	13%	7%	17%	116		
Education	11/0	1270	1570	7 7 0	1770	110		
Jp to high school	20%	47%	17%	3%	13%	87		
Some college	18%	47%	13%	6%	16%	153		
Гwo-year degree	29%	51%	8%	9%	4%	77		
Bachelor's degree	21%	34%	12%	22%	11%	76		
Graduate school	29%	47%	10%	6%	8%	98		
Income								
Under \$25,000	17%	37%	17%	7%	22%	41		
\$25,000-\$49,999	21%	47%	17%	6%	9%	107		
\$50,000-\$74,999	21%	50%	11%	7%	11%	137		
\$75,000-\$149,999	28%	44%	11%	12%	5%	150		
150,000 or more	32%	42%	5%	11%	11%	19		
Years in Riverside	5275	1278	3 / s	11,0	11,0			
Up to 5	36%	34%	21%	3%	7%	76		
5 to 10 years	21%	60%	9%	4%	6%	53		
10-15 years	25%	57%	10%	4%	3%	67		
More than 15 yrs.	19%	43%	11%	12%	15%	304		
Have Children	250/	460/	110/	00/	100/	2.47		
Yes	25%	46%	11%	9%	10%	247		
No	20%	46%	14%	8%	12%	244		

Development of the City] 	and the short in the last 12	щ с
Has there been any new	residential devel	opment in yo	our neighborhood in the last 12 months?	# of survey: returned
	Yes	No	Don't know	returned
	399	527	81	1007
	40%	52%	8%	100%
	4070	3270	070	10070
Zip Codes				
92501	65%	27%	8%	51
92503	71%	104%	14%	189
92504	34%	59%	7%	178
92505	68%	28%	5%	105
92506	25%	66%	9%	305
92507	25%	63%	12%	105
92508	86%	10%	4%	70
Gender	0070	10,0	1/3	70
Male	39%	54%	7%	430
Female	222%	290%	46%	558
Ethnicity	22270	20070	1070	330
African American	37%	49%	14%	35
Asian/Pacific	41%	47%	12%	34
Native American	17%	72%	11%	18
White	40%	54%	7%	689
Hispanic	43%	46%	11%	160
Other	37%	59%	4%	27
Age	37 /0	39/0	470	21
Up to 34	39%	50%	11%	131
35-44	46%	44%	10%	212
45-59	42%	53%	4%	344
60 & over	32%	59%	9%	309
Education	32/0	39/0	970	309
Up to high school	40%	50%	10%	177
Some college	38%	53%	8%	305
Two-year degree	44%	46%	10%	146
Bachelor's degree	39%	55%	5%	147
Graduate school Income	38%	57%	5%	203
Under \$25,000	30%	58%	12%	86
\$25,000-\$49,999	37%	49%	14%	235
\$50,000-\$74,999	43%	51%	6%	247
\$75,000-\$149,999	43%	53%	4%	272
\$150,000 or more	36%	62%	2%	50
Years in Riverside				
Up to 5	40%	48%	12%	145
5 to 10 years	39%	46%	15%	93
10-15 years	55%	40%	5%	110
More than 15 yrs.	37%	57%	6%	651
Have Children	2.,,	- , , -		
Yes	47%	46%	6%	409
No	35%	57%	8%	567
0	5575	5,70	, , ,	307

f yes, how do you rate tl	ne (residential) de	velopment in	quality of app	earance?		# of surveys
						<u>returned</u>
	Excellent	Good	Fair	Poor	Don't know	
	146	205	28	23	28	430
	34%	48%	7%	5%	7%	100%
Zip Codes						
92501	24%	44%	18%	9%	6%	34
92503	26%	57%	7%	7%	4%	74
92504	30%	45%	7%	3%	14%	69
92505	42%	44%	4%	8%	1%	73
92506	34%	47%	5%	6%	8%	87
92507	24%	48%	7%	7%	14%	29
92508	48%	47%	5%	0%	0%	62
Gender						
Male	30%	50%	4%	7%	9%	181
Female Ethnicity	37%	46%	8%	5%	4%	238
African American	38%	54%	8%	0%	0%	13
Asian/Pacific	43%	57%	0%	0%	0%	14
Native American	40%	20%	20%	0%	20%	5
White	33%	47%	7%	6%	7%	293
Hispanic	35%	51%	4%	3%	7%	74
Other	36%	27%	9%	18%	9%	11
Age	5070	2170	7 ,0	1070	<i>77</i> 0	11
Up to 34	47%	39%	5%	2%	7%	57
35-44	30%	43%	9%	8%	9%	106
45-59	32%	55%	4%	5%	4%	154
60 & over	32%	46%	8%	6%	7%	108
Education						
Up to high school	26%	49%	10%	8%	8%	78
Some college	29%	52%	6%	3%	10%	127
Two-year degree	46%	44%	4%	3%	3%	68
Bachelor's degree	34%	50%	5%	8%	3%	62
Graduate school	37%	45%	7%	6%	5%	83
Income Under \$25,000	32%	41%	6%	9%	12%	34
\$25,000-\$49,999	32%	48%	6%	3%	10%	93
\$50,000-\$74,999	33%	52%	7%	2%	6%	115
\$75,000-\$149,999	34%	48%	6%	8%	4%	122
\$150,000 or more	55%	35%	0%	10%	0%	20
Years in Riverside	3370		0,0		0,0	20
Up to 5	41%	34%	6%	6%	13%	70
5 to 10 years	29%	51%	5%	7%	7%	41
10-15 years	43%	51%	5%	0%	2%	61
More than 15 yrs. Have Children	30%	50%	7%	6%	6%	256
Yes	40%	45%	5%	5%	4%	204
No	28%	50%	8%	6%	8%	215

yes, how do you rate t	Excellent	Good	Fair	Poor	Don't know	returned
	123	173	46	40	38	420
	29%	41%	11%	10%	9%	100%
Zip Codes 92501	18%	45%	15%	9%	12%	33
92503	21%	51%	11%	10%	8%	73
92504	27%	39%	9%	6%	19%	67
92505	37%	37%	13%	10%	4%	71
92506	33%	39%	10%	10%	8%	84
92507	29%	43%	7%	7%	14%	28
92508						
92508 Gender	35%	37%	13%	15%	0%	62
Male	25%	40%	12%	12%	11%	179
Female Ethnicity	34%	41%	10%	8%	7%	232
African American	42%	42%	8%	0%	8%	12
Asian/Pacific	36%	36%	7%	21%	0%	14
Native American	40%	40%	0%	0%	20%	5
White	30%	38%	11%	10%	11%	288
Hispanic	26%	53%	10%	6%	6%	70
Other	36%	27%	27%	0%	9%	11
Age Up to 34	35%	46%	9%	4%	7%	57
35-44	28%	38%	12%	14%	9%	104
45-59	30%	39%	12%	9%	10%	149
60 & over	29%	44%	10%	8%	10%	105
Education p to high school	23%	48%	9%	12%	8%	75
Some college	26%	46%	8%	5%	16%	125
'wo-year degree	37%	42%	8%	9%	5%	65
achelor's degree	31%	32%	13%	18%	6%	62
Graduate school	35%	36%	17%	9%	4%	81
Income Under \$25,000	30%	45%	3%	6%	15%	33
25,000-\$49,999	29%	45%	9%	5%	13%	87
50,000-\$74,999	28%	49%	9%	5%	9%	114
75,000-\$149,999	30%	37%	14%	14%	5%	121
150,000 or more	50%	25%	20%	5%	0%	20
Years in Riverside Up to 5	38%	41%	6%	5%	11%	66
5 to 10 years	23%	50%	15%	8%	5%	40
10-15 years	34%	42%	8%	14%	2%	59
Iore than 15 yrs.	27%	39%	12%	10%	11%	253
Have Children						
Yes	34%	37%	11%	11%	7%	202
No	26%	44%	11%	8%	11%	209

				_	~	returne
	Excellent	Good	Fair	Poor	Don't know	4000
	15	205	389	300	99	1008
	1%	20%	39%	30%	10%	100%
Zip Codes						
92501	2%	34%	28%	34%	2%	50
92503	2%	21%	38%	30%	9%	185
92504	2%	21%	38%	29%	10%	182
92505	1%	19%	39%	23%	19%	108
92506	1%	18%	41%	31%	9%	302
92507	3%	22%	35%	31%	9%	106
92508	1%	17%	44%	34%	4%	71
Gender	170	1 / /0	77/0	3470	4 70	/ 1
Male	2%	21%	39%	27%	11%	434
Female <i>Ethnicity</i>	1%	20%	38%	31%	9%	555
African American	0%	29%	51%	9%	11%	35
Asian/Pacific	0%	23%	34%	29%	14%	35
Native American	12%	6%	35%	29%	18%	17
White	1%	19%	40%	30%	10%	692
Hispanic	4%	26%	33%	30%	7%	159
Other	4%	27%	19%	38%	12%	26
Age Up to 34	3%	15%	44%	28%	10%	130
35-44	1%	23%	39%	29%	8%	211
45-59	2%	22%	38%	34%	5%	343
60 & over	1%	20%	36%	26%	17%	313
Education						
p to high school	1%	15%	37%	28%	19%	180
Some college	2%	17%	37%	36%	9%	302
Two-year degree	1%	28%	38%	25%	9%	149
achelor's degree	0%	26%	42%	25%	7%	148
Graduate school Income	2%	23%	42%	28%	6%	200
Under \$25,000	1%	23%	33%	22%	22%	88
25,000-\$49,999	2%	19%	39%	27%	12%	236
50,000-\$74,999	1%	20%	43%	28%	8%	249
75,000-\$149,999	1%	25%	34%	34%	6%	272
150,000 or more	0%	20%	52%	24%	4%	46
Years in Riverside Up to 5	3%	21%	41%	23%	12%	145
5 to 10 years	0%	22%	40%	27%	11%	91
10-15 years	1%	24%	44%	26%	5%	110
fore than 15 yrs.	1%	20%	37%	32%	10%	654
Have Children	170	2070	3/70	3270	10/0	034
Yes	1%	20%	44%	30%	6%	406
No	2%	21%	35%	30%	12%	569

How safe do you feel in	your neighborhood	d during the	lay?			# of surveys
			•			returned
	Excellent	Good	Fair	Poor	Don't know	
	374	560	75	15	2	1026
	36%	55%	7%	1%	0%	100%
Zip Codes						
92501	20%	67%	12%	2%	0%	51
92503	27%	67%	12%	2%	0%	190
92504	32%	56%	9%	3%	1%	187
92505	28%	60%	13%	0%	0%	109
92506	50%	45%	4%	1%	0%	306
92507	31%	56%	7%	4%	1%	108
92508	46%	48%	6%	0%	0%	71
Gender						
Male	38%	53%	8%	1%	0%	442
Female	36%	56%	7%	1%	0%	565
<i>Ethnicity</i>						
African American	26%	60%	14%	0%	0%	35
Asian/Pacific	22%	57%	19%	3%	0%	37
Native American	50%	39%	6%	6%	0%	18
White	39%	54%	6%	1%	0%	704
Hispanic	30%	57%	9%	4%	1%	161
Other	41%	52%	7%	0%	0%	27
Age						
Up to 34	30%	57%	11%	3%	0%	132
35-44	41%	50%	7%	1%	0%	216
45-59	40%	52%	6%	1%	0%	350
60 & over	32%	59%	8%	1%	0%	317
Education						
Up to high school	26%	63%	9%	2%	1%	182
Some college	35%	57%	6%	2%	0%	310
Two-year degree	39%	50%	10%	1%	0%	150
Bachelor's degree	34%	59%	7%	1%	0%	150
Graduate school	49%	43%	6%	1%	0%	205

	374	560	75	15	2	1026
	36%	55%	7%	1%	0%	100%
Zip Codes						
	2007	770/	120/	20/	0%	51
92501	20%	67%	12%	2%		
92503	27%	67%	12%	2%	0%	190
92504	32%	56%	9%	3%	1%	187
92505	28%	60%	13%	0%	0%	109
92506	50%	45%	4%	1%	0%	306
92507	31%	56%	7%	4%	1%	108
92508	46%	48%	6%	0%	0%	71
Gender						
Male	38%	53%	8%	1%	0%	442
Female	36%	56%	7%	1%	0%	565
	3070	3070	/ 7/0	170	070	303
Ethnicity						
African American	26%	60%	14%	0%	0%	35
Asian/Pacific	22%	57%	19%	3%	0%	37
Native American	50%	39%	6%	6%	0%	18
White	39%	54%	6%	1%	0%	704
Hispanic	30%	57%	9%	4%	1%	161
Other	41%	52%	7%	0%	0%	27
Age	1270	02,0	1,70	0,0	0,70	_,
	30%	57%	11%	3%	0%	132
Up to 34						
35-44	41%	50%	7%	1%	0%	216
45-59	40%	52%	6%	1%	0%	350
60 & over	32%	59%	8%	1%	0%	317
Education						
Up to high school	26%	63%	9%	2%	1%	182
Some college	35%	57%	6%	2%	0%	310
Two-year degree	39%	50%	10%	1%	0%	150
Bachelor's degree	34%	59%	7%	1%	0%	150
Graduate school	49%	43%	6%	1%	0%	205
	49/0	4370	0 / 0	1 /0	070	203
Income	- 40 /		00.4	•0.4	•0.4	
Under \$25,000	26%	60%	8%	3%	2%	91
\$25,000-\$49,999	29%	59%	9%	3%	0%	240
\$50,000-\$74,999	33%	58%	8%	1%	0%	251
\$75,000-\$149,999	49%	44%	7%	1%	0%	276
\$150,000 or more	48%	48%	4%	0%	0%	50
Years in Riverside						
Up to 5	39%	54%	6%	1%	0%	147
5 to 10 years	29%	58%	12%	1%	0%	93
1						
10-15 years	38%	54%	7% 	0%	0%	112
More than 15 yrs.	37%	54%	7%	2%	0%	666
Have Children						
Yes	38%	55%	6%	1%	0%	413
No	36%	54%	8%	2%	0%	580

Public Safety How safe do you feel in	# of survey returned					
	Excellent	Good	Fair	Poor	Don't know	<u>ietuineu</u>
	198	521	208	78	12	1017
	19%	51%	20%	8%	1%	100%
	1,,0	0170		0,0	-, ,	100,0
Zip Codes						
92501	6%	44%	36%	14%	0%	50
92503	11%	58%	22%	9%	1%	186
92504	16%	49%	24%	11%	1%	187
92505	14%	52%	27%	6%	2%	108
92506	30%	52%	13%	4%	1%	304
92507	18%	44%	22%	13%	3%	108
92508	27%	50%	21%	1%	0%	70
Gender Male	21%	51%	19%	7%	1%	440
Female	18%	52%	22%	8%	1%	559
Ethnicity African American	18%	44%	18%	21%	0%	34
Asian/Pacific	8%	49%	32%	11%	0%	37
Native American	24%	47%	18%	12%	0%	17
White	21%	51%	21%	5%	1%	699
Hispanic	11%	58%	20%	9%	1%	159
Other	19%	56%	7%	11%	7%	27
Age Up to 34	14%	43%	27%	16%	0%	131
35-44	24%	49%	19%	7%	0%	217
45-59	19%	53%	21%	5%	1%	344
60 & over	18%	55%	18%	6%	3%	314
Education						311
Up to high school	14%	54%	23%	8%	2%	176
Some college	18%	54%	20%	7%	1%	311
Two-year degree	19%	51%	20%	9%	1%	147
Bachelor's degree	19%	49%	22%	7%	3%	150
Graduate school Income	26%	48%	20%	6%	0%	204
Under \$25,000	16%	46%	22%	11%	4%	89
\$25,000-\$49,999	13%	50%	24%	11%	2%	236
\$50,000-\$74,999	17%	56%	20%	7%	0%	250
\$75,000-\$149,999	27%	48%	20%	5%	0%	275
\$150,000 or more	40%	52%	6%	2%	0%	50
Years in Riverside						
Up to 5	19%	51%	20%	10%	1%	146
5 to 10 years	16%	54%	21%	8%	1%	92
10-15 years	22%	57%	19%	2%	1%	113
More than 15 yrs. Have Children	19%	50%	21%	8%	1%	658
Yes	18%	51%	23%	7%	0%	412
No	20%	52%	19%	7%	2%	572

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Pu	h I 1	\boldsymbol{c}	` ∙a`	rei	7.7
Lu	$\sigma_{\mathbf{L}}$		va.		UV.

Iow safe do you feel in	one only of faveron	ac s aswinow	ii busiiiess uit	ca during the	. 	# of surv returne
	Excellent	Good	Fair	Poor	Don't know	
	175	599	125	20	104	1023
	17%	59%	12%	2%	10%	100%
<i>Zip Codes</i> 92501	22%	57%	12%	2%	8%	51
92503	15%	63%	9%	3%	9%	189
92504	15%	59%	15%	2%	9%	186
92505	16%	51%	13%	0%	20%	109
92506	21%	58%	10%	2%	10%	305
92507	17%	57%	17%	0%	9%	108
92508	11%	65%	15%	4%	4%	71
Gender	11/0	0570	1370	7/0	470	/ 1
Male	19%	56%	11%	2%	12%	440
Female	16%	60%	13%	2%	9%	564
Ethnicity African American	20%	63%	9%	0%	9%	35
Asian/Pacific	14%	51%	16%	3%	16%	37
Native American	22%	50%	6%	6%	17%	18
White	18%	58%	13%	2%	10%	700
Hispanic	16%	61%	11%	4%	7%	161
Other	22%	56%	7%	0%	15%	27
Age						
Up to 34	21%	54%	15%	3%	7%	131
35-44	16%	64%	14%	2%	4%	216
45-59	18%	60%	13%	3%	7%	350
60 & over Education	15%	55%	9%	1%	20%	315
Jp to high school	10%	57%	13%	1%	19%	182
Some college	15%	57%	12%	2%	13%	308
Two-year degree	18%	55%	16%	3%	8%	148
Bachelor's degree	19%	70%	7%	1%	3%	150
Graduate school	24%	57%	11%	2%	5%	206
Income Under \$25,000	12%	53%	9%	0%	26%	90
\$25,000-\$49,999	18%	56%	11%	4%	11%	238
\$50,000-\$74,999	17%	61%	13%	0%	9%	251
\$75,000-\$149,999	18%	61%	11%	3%	7%	276
\$150,000 or more	30%	60%	10%	0%	0%	50
Years in Riverside						
Up to 5	26%	54%	9%	3%	7%	147
5 to 10 years	13%	62%	14%	1%	10%	92
10-15 years	12%	64%	16%	1%	8%	113
More than 15 yrs.	17%	58%	12%	2%	11%	663
Have Children Yes	18%	62%	14%	2%	5%	414
No	16%	56%	11%	2%	14%	576

ow safe do you feel in	the City of Riversion	de's downtow	n business are	ea during the	e night?	# of survey returned
	Excellent	Good	Fair	Poor	Don't know	<u>returned</u>
	31	249	323	182	226	1011
	3%	25%	32%	18%	22%	100%
Zip Codes 92501	2%	24%	45%	16%	14%	51
92503	4%	30%	26%	21%	19%	184
92504 92504	4% 4%	23%	30%	17%	26%	
92505	3%	23% 18%	30%	17%	33%	185
						108
92506	3%	24%	37%	15%	22%	301
92507	3%	29%	24%	21%	23%	108
92508 <i>Gender</i>	0%	24%	36%	29%	11%	70
Male	4%	28%	29%	16%	23%	436
Female Ethnicity	2%	21%	34%	20%	22%	557
African American	3%	26%	11%	14%	46%	35
Asian/Pacific	0%	14%	30%	16%	41%	37
Native American	11%	39%	11%	17%	22%	18
White	3%	23%	35%	18%	21%	692
Hispanic	3%	35%	29%	18%	16%	159
Other	4%	33%	22%	15%	26%	27
Age Up to 34	4%	26%	31%	25%	15%	130
35-44	1%	27%	34%	21%	17%	217
45-59	4%	23%	37%	19%	17%	345
60 & over	3%	24%	25%	12%	35%	308
Education Up to high school	4%	29%	24%	16%	28%	178
Some college	3%	24%	28%	21%	24%	307
Two-year degree	3%	22%	35%	17%	23%	145
Bachelor's degree	1%	29%	37%	15%	19%	150
Graduate school	4%	20%	39%	19%	18%	205
<i>Income</i> Under \$25,000	3%	33%	20%	8%	36%	89
\$25,000-\$49,999	5%	24%	25%	23%	24%	235
\$50,000-\$74,999	3%	27%	33%	15%	21%	248
\$75,000-\$149,999	2%	22%	38%	20%	18%	274
6150,000 or more	4%	34%	42%	12%	8%	50
Years in Riverside Up to 5	1%	32%	34%	12%	20%	145
5 to 10 years	2%	26%	33%	16%	23%	92
10-15 years	2%	30%	28%	20%	19%	113
More than 15 yrs.	4%	22%	32%	19%	23%	654
Have Children Yes	2%	24%	36%	22%	16%	413
No	3%	25%	30%	15%	27%	565

low would you rate the	overall quality of s	service you rec	ceived from th	e Police Dej	partment?	# of survey returned
	Excellent	Good	Fair	Poor	Don't know	<u>retarries</u>
	207	439	106	54	190	996
	21%	44%	11%	5%	19%	100%
7'. 6 1						
Zip Codes 92501	27%	43%	14%	4%	12%	49
92503	20%	45%	9%	470 9%	18%	180
92504	16%	53%	11%	3%	16%	184
92505	19%	36%	14%	7%	24%	108
92506	25%	43%	10%	4%	18%	298
92507	15%	43%	11%	8%	23%	105
92508	25%	38%	9%	4%	25%	69
92508 Gender	25%	38%	9%	470	25%	09
Male	21%	42%	14%	6%	16%	439
Female	20%	46%	8%	4%	22%	538
Ethnicity African American	21%	36%	12%	3%	27%	33
Asian/Pacific	8%	35%	16%	5%	35%	37
Native American	22%	44%	17%	11%	6%	18
White	22%	47%	9%	5%	18%	685
Hispanic	19%	41%	15%	6%	19%	155
Other	23%	31%	12%	8%	27%	26
Age Up to 34	16%	39%	17%	8%	20%	126
35-44	23%	42%	8%	6%	21%	209
45-59	21%	44%	12%	7%	16%	342
60 & over	20%	48%	8%	3%	21%	308
Education Up to high school	21%	46%	12%	5%	17%	175
Some college	19%	46%	9%	8%	19%	302
Two-year degree	23%	42%	14%	4%	17%	143
Bachelor's degree	19%	44%	9%	8%	20%	148
Graduate school Income	22%	42%	12%	2%	23%	199
Under \$25,000	13%	51%	7%	9%	20%	85
\$25,000-\$49,999	21%	39%	13%	6%	21%	235
\$50,000-\$74,999	21%	50%	9%	4%	17%	246
\$75,000-\$149,999	23%	42%	12%	4%	19%	269
\$150,000 or more Years in Riverside	25%	42%	4%	8%	21%	48
Up to 5	19%	31%	11%	7%	33%	140
5 to 10 years	18%	46%	9%	3%	24%	90
10-15 years	20%	47%	10%	6%	18%	107
More than 15 yrs.	22%	46%	11%	5%	16%	651
Have Children Yes	22%	44%	9%	6%	18%	401
No	19%	45%	11%	5%	19%	562

Public Safety						
How would you rate the	effort of the Police	e Department	in addressing	neighborho	od concerns?	# of surveys
	Excellent	Good	Fair	Poor	Don't know	<u>returned</u>
	154	379	142	76	266	1017
	15%	37%	14%	7%	26%	100%
	13/0	3170	11/0	7 70	2070	10070
Zip Codes						
92501	18%	38%	16%	12%	16%	50
92503	14%	38%	15%	12%	21%	189
92504	15%	43%	12%	5%	25%	186
92505	11%	33%	20%	8%	28%	107
92506	17%	36%	13%	5%	28%	306
92507	13%	33%	12%	9%	32%	105
92508	19%	36%	10%	7%	29%	70
Gender	-,,-	20,-	- 0 , -	, , -	- , , .	
Male	17%	36%	17%	9%	22%	442
Female	14%	39%	12%	6%	29%	556
Ethnicity						
African American	9%	34%	17%	9%	31%	35
Asian/Pacific	14%	27%	14%	8%	38%	37
Native American	17%	33%	17%	11%	22%	18
White	16%	39%	13%	6%	26%	697
Hispanic	14%	38%	15%	12%	21%	160
Other	15%	35%	8%	12%	31%	26
Age						
Up to 34	14%	31%	15%	12%	28%	131
35-44	18%	34%	12%	9%	26%	213
45-59	14%	39%	16%	9%	22%	348
60 & over	15%	40%	12%	3%	30%	314
Education						
Up to high school	16%	38%	17%	5%	25%	180
Some college	13%	40%	13%	8%	26%	310
Two-year degree	17%	34%	16%	12%	21%	147
Bachelor's degree	12%	35%	12%	10%	32%	147
Graduate school Income	18%	37%	14%	3%	28%	204
Under \$25,000	13%	33%	17%	9%	28%	86
\$25,000-\$49,999	15%	39%	9%	8%	28%	239
\$50,000-\$74,999	13%	43%	17%	6%	22%	250
\$75,000-\$149,999	19%	35%	14%	7%	25%	276
\$150,000 or more	20%	29%	8%	8%	35%	49
Years in Riverside		- 5,7,0	0,0	0,0	30,4	
Up to 5	16%	30%	12%	8%	34%	146
5 to 10 years	15%	41%	13%	5%	25%	92
10-15 years	15%	41%	13%	8%	23%	111
More than 15 yrs.	15%	38%	14%	7%	25%	660
Have Children						
Voc	1 20%	350/	15%	00%	24%	410

15%

13%

9%

6%

24%

28%

410

574

18%

13%

35%

39%

Yes

No

Public Safety						
How safe do you feel fro	m fire in your neig	hborhood?				# of surveys
,	, .	,				returned
	Very safe	Safe	Fair	Poor	Don't know	
	298	530	134	25	30	1017
	29%	52%	13%	2%	3%	100%
Zip Codes						
92501	34%	40%	18%	8%	0%	50
92503	28%	60%	7%	2%	4%	189
92504	29%	55%	12%	2%	2%	186
92505	19%	50%	25%	3%	3%	106
92506	34%	50%	11%	2%	3%	305
92507	20%	50%	23%	2%	6%	107
92508	43%	47%	6%	1%	3%	70
Gender	75/0	47 70	070	1 / 0	370	70
Male	32%	52%	12%	2%	2%	443
Female	28%	51%	14%	3%	4%	555
Ethnicity	20/0	31/0	14/0	370	4/0	333
African American	39%	48%	9%	0%	3%	22
			9% 11%	8%		33
Asian/Pacific	14%	59%			8%	37
Native American	50%	33%	11%	0%	6%	18
White	32%	52%	12%	2%	2%	699
Hispanic	25%	52%	18%	2%	4%	159
Other	11%	44%	26%	11%	7%	27
Age	4007		4007	-0.4	- 0.4	
Up to 34	19%	52%	18%	5%	5%	130
35-44	28%	53%	13%	3%	3%	215
45-59	32%	51%	12%	3%	2%	344
60 & over	32%	52%	13%	0%	3%	317
Education						
Up to high school	25%	57%	15%	1%	1%	181
Some college	27%	54%	14%	3%	3%	309
Two-year degree	36%	47%	11%	3%	3%	148
Bachelor's degree	26%	51%	12%	4%	7%	146
Graduate school	35%	49%	12%	1%	2%	204
Income						
Under \$25,000	22%	56%	15%	2%	4%	89
\$25,000-\$49,999	26%	51%	16%	3%	3%	238
\$50,000-\$74,999	34%	48%	12%	2%	3%	250
\$75,000-\$149,999	33%	52%	11%	2%	3%	275
\$150,000 or more	39%	47%	10%	2%	2%	49
Years in Riverside						
Up to 5	24%	52%	16%	3%	5%	145
5 to 10 years	23%	59%	11%	3%	4%	92
10-15 years	29%	54%	13%	4%	1%	112
More than 15 yrs.	32%	51%	13%	2%	3%	661
Have Children						~~~
Yes	28%	54%	12%	3%	3%	411
No	31%	51%	14%	2%	3%	573
210	3170	5175	11/0	_	570	313

Communication with the Publi	c
Communication with the Publi Overall, how good is the City a	t

verall, now good is the	City at keeping yo	ou informed o	i city matters	anecung you	and your neighborhood?	# of surv
	Excellent	Good	Fair	Poor	Don't know	
	141	523	213	80	60	1017
	14%	51%	21%	8%	6%	100%
TI 0 1						
Zip Codes 92501	24%	55%	18%	4%	0%	51
92503	15%	45%	26%	7%	7%	188
92504	16%	50%	20%	10%	4%	187
92505	8%	51%	19%	13%	8%	106
92506	14%	58%	16%	6%	6%	303
92507	9%	47%	28%	6%	10%	107
92508	15%	49%	25%	8%	1%	71
Gender						
Male	14%	53%	20%	9%	5%	440
Female	14%	51%	21%	7%	7%	559
Ethnicity						
frican American	20%	49%	23%	6%	3%	35
Asian/Pacific	14%	42%	19%	17%	8%	36
Vative American	17%	50%	17%	17%	0%	18
White	14%	54%	19%	7%	6%	699
Hispanic	16%	47%	26%	7%	5%	159
Other	12%	58%	23%	4%	4%	26
Age						
Up to 34	12%	41%	28%	12%	8%	130
35-44	12%	49%	27%	6%	7%	215
45-59	15%	52%	21%	8%	4%	344
60 & over	14%	57%	15%	7%	6%	318
Education						
p to high school	14%	50%	21%	7%	8%	181
Some college	11%	52%	24%	7%	6%	308
'wo-year degree	20%	51%	19%	8%	1%	146
achelor's degree	10%	51%	20%	14%	4%	146
Graduate school	15%	54%	17%	5%	8%	206
Income						
Under \$25,000	16%	55%	15%	4%	10%	89
25,000-\$49,999	15%	47%	22%	9%	7%	235
50,000-\$74,999	14%	56%	18%	6%	7%	251
75,000-\$149,999	12%	52%	25%	8%	3%	275
150,000 or more	12%	59%	12%	10%	6%	49
Years in Riverside		,-				.,
Up to 5	14%	48%	19%	8%	10%	145
5 to 10 years	10%	54%	23%	7%	7%	92
10-15 years	14%	53%	21%	7%	4%	112
Iore than 15 yrs.	15%	52%	21%	8%	5%	660
Have Children						
Yes	14%	49%	24%	9%	4%	409
-	13%	54%	19%	7%	7%	576

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Communicat	ion with t	he P	TIBLIC

				Home &			returne
	Library	Home	Work	Work	Not at all	Don't know	
	60	357	66	345	151	30	1009
	6%	35%	7%	34%	15%	3%	100%
Zip Codes							
92501	14%	35%	4%	33%	12%	2%	51
92503	9%	37%	8%	30%	15%	1%	185
92504	7%	36%	5%	27%	21%	5%	183
92505	8%	39%	7%	31%	10%	5%	108
92506	3%	35%	7%	37%	16%	3%	302
92507	4%	33%	8%	39%	13%	4%	106
92508 Gender	3%	30%	7%	53%	7%	0%	70
Male	5%	36%	5%	35%	16%	2%	437
Female Ethnicity	7%	35%	8%	33%	14%	3%	554
African American	3%	20%	14%	57%	6%	0%	35
Asian/Pacific	0%	28%	6%	44%	14%	8%	36
Native American	22%	11%	17%	33%	11%	6%	18
White	5%	37%	6%	34%	16%	3%	693
Hispanic	13%	33%	7%	26%	17%	4%	156
Other	0%	46%	0%	42%	12%	0%	26
Age Up to 34	9%	35%	8%	38%	9%	2%	127
35-44	6%	35%	7%	46%	4%	1%	214
45-59	5%	34%	8%	47%	6%	1%	344
60 & over Education	7%	37%	4%	11%	34%	7%	314
Jp to high school	6%	39%	7%	13%	28%	7%	180
Some college	7%	41%	6%	28%	15%	3%	304
Гwo-year degree	5%	38%	7%	39%	10%	1%	145
Bachelor's degree	3%	32%	7%	46%	12%	0%	147
Graduate school	6%	23%	7%	55%	7%	2%	204
<i>Income</i> Under \$25,000	8%	31%	1%	2%	38%	20%	85
\$25,000-\$49,999	12%	33%	8%	21%	23%	3%	235
\$50,000-\$74,999	4%	44%	9%	35%	8%	0%	251
675,000-\$149,999	1%	32%	5%	56%	5%	0%	271
150,000 or more	6%	14%	12%	65%	2%	0%	49
Years in Riverside							
Up to 5	5%	38%	8%	40%	6%	3%	145
5 to 10 years	3%	32%	8%	45%	11%	1%	91
10-15 years	9%	33%	6%	40%	10%	2%	112
More than 15 yrs. Have Children	6%	35%	6%	31%	18%	3%	653
Yes	7%	34%	6%	47%	5%	1%	405
No	5%	37%	7%	26%	21%	4%	572

Communication with the	Public					
Please rate the City of Riv	verside website	's method of con	mmunicating.			# of surveys
	Very	Somewhat	Not very	Never		<u>returned</u>
	useful	useful	useful	useful	Don't know	
	117	200	49	42	515	923
	13%	22%	5%	5%	56%	100%
Zip Codes						
92501	10%	21%	7%	0%	62%	42
92503	12%	23%	8%	3%	55%	170
92504	15%	20%	4%	6%	55%	163
92505	13%	20%	6%	4%	57%	100
92506	11%	20%	4%	6%	60%	278
92507	16%	21%	6%	2%	55%	101
92508	14%	35%	3%	9%	39%	66
Gender	11,0	30,4	3,0	,,,	3770	
Male	12%	23%	7%	6%	52%	398
Female	13%	20%	4%	3%	59%	511
Ethnicity	1370	2070	7/0	370	3770	311
African American	30%	21%	6%	3%	39%	33
Asian/Pacific	6%	19%	6%	10%	58%	31
Native American	13%	25%	6%	0%	56%	16
White	11%		5%	4%	59%	
	11%	22% 19%	5%	4% 8%	59% 49%	636
Hispanic	0%		5% 8%	8% 13%	58%	146 24
Other	0%	21%	870	13%	3870	24
Age	100/	2.407	20 /	10/	F00/	107
Up to 34	19%	24%	6%	1%	50%	127
35-44	13%	29%	5%	4%	48%	205
45-59	16%	23%	4%	3%	54%	326
60 & over	5%	13%	6%	8%	68%	258
Education	00/	100/	60 /	00/		450
Up to high school	9%	13%	6%	8%	64%	158
Some college	13%	23%	5%	3%	56%	278
Two-year degree	15%	25%	4%	2%	54%	134
Bachelor's degree	10%	31%	4%	7%	48%	135
Graduate school	16%	19%	6%	4%	56%	196
Income						
Under \$25,000	12%	4%	3%	8%	73%	73
\$25,000-\$49,999	13%	20%	4%	5%	59%	220
\$50,000-\$74,999	10%	24%	5%	3%	57%	230
\$75,000-\$149,999	17%	25%	6%	3%	48%	259
\$150,000 or more	15%	22%	15%	2%	46%	46
Years in Riverside						
Up to 5	18%	32%	6%	1%	43%	136
5 to 10 years	20%	18%	4%	4%	53%	89
10-15 years	18%	20%	4%	6%	53%	102
More than 15 yrs.	9%	20%	5%	5%	60%	590
Have Children						
Yes	17%	27%	5%	3%	48%	394
No	9%	18%	6%	5%	62%	502
	,,,	- 0 / 0	0,0	2,0	<u> </u>	
<u> </u>						

Communication with the P	ublic					
Please rate the cable televis	ion governm	ent access chan	nel method of	communica	ting.	# of surveys
	Very	Somewhat	Not very	Never		<u>returned</u>
	useful	useful	useful	useful	Don't know	
	81	219	63	54	503	920
	9%	24%	7%	6%	55%	100%
Zip Codes						
92501	9%	32%	14%	0%	45%	44
92503	10%	21%	6%	8%	55%	173
92504	10%	28%	6%	6%	50%	164
92505	8%	20%	10%	9%	52%	98
92506	7%	23%	6%	4%	59%	271
92507	11%	19%	4%	4%	62%	101
92508	6%	32%	8%	9%	45%	65
Gender						
Male	10%	24%	7%	8%	51%	397
Female	8%	23%	7%	4%	57%	509
Ethnicity	0,0	2 5,5	, , ,	.,,	0170	
African American	19%	26%	6%	3%	45%	31
Asian/Pacific	6%	23%	10%	10%	52%	31
Native American	22%	17%	6%	6%	50%	18
White	7%	23%	7%	5%	57%	631
Hispanic	15%	29%	4%	7%	45%	150
Other	9%	17%	17%	9%	48%	23
Age	7/0	1 / /0	1770	<i>77</i> 0	T O / 0	25
Up to 34	9%	24%	9%	3%	56%	127
35-44	10%	24%	976 7%	7%	52%	204
45-59	8%	26%	6%	6%	54%	325
	9%			6%	56%	256
60 & over	970	21%	7%	070	3070	230
Education	110/	2007	Ε0/	7 0/	F00/	1.55
Up to high school	11%	20%	5%	6%	58%	155
Some college	9%	28%	7%	5%	51%	279
Two-year degree	14%	23%	8%	6%	50%	133
Bachelor's degree	8%	19%	8%	10%	55%	136
Graduate school	4%	23%	7%	6%	61%	196
Income			-0.4	40.4	***	
Under \$25,000	11%	16%	7%	4%	61%	70
\$25,000-\$49,999	11%	21%	8%	5%	55%	216
\$50,000-\$74,999	8%	23%	7%	4%	57%	230
\$75,000-\$149,999	8%	27%	6%	8%	51%	260
\$150,000 or more	4%	24%	11%	7%	54%	46
Years in Riverside						
Up to 5	9%	24%	9%	4%	53%	137
5 to 10 years	6%	27%	4%	6%	57%	89
10-15 years	10%	23%	8%	8%	52%	102
More than 15 yrs.	9%	23%	6%	6%	55%	586
Have Children						
Yes	10%	27%	8%	6%	49%	407
No	7%	22%	6%	5%	59%	519

Please rate the Riverside Report Park & Recreation Guide method of communicating. # of sur Very Somewhat Not very Never return useful useful useful useful Don't know	unication with the Pu
useful useful useful useful Don't know 226 320 52 28 300 926 24% 35% 6% 3% 32% 100% Zip Codes 92501 33% 47% 5% 0% 16% 43 92503 26% 29% 3% 3% 38% 173 92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	rate the Riverside Re
Zip Codes 92501 33% 47% 5% 0% 16% 43 92503 26% 29% 3% 38% 173 92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	
Zip Codes 92501 33% 47% 5% 0% 16% 43 92503 26% 29% 3% 3% 38% 173 92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	
Zip Codes 92501 33% 47% 5% 0% 16% 43 92503 26% 29% 3% 3% 38% 173 92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	
92501 33% 47% 5% 0% 16% 43 92503 26% 29% 3% 3% 38% 173 92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	
92501 33% 47% 5% 0% 16% 43 92503 26% 29% 3% 3% 38% 173 92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	
92501 33% 47% 5% 0% 16% 43 92503 26% 29% 3% 3% 38% 173 92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	T. 0.1
92503 26% 29% 3% 3% 38% 173 92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	
92504 23% 39% 7% 2% 29% 164 92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	
92505 23% 29% 7% 3% 39% 101 92506 22% 37% 6% 3% 32% 279	
92506 22% 37% 6% 3% 32% 279	
92507 24% 31% 3% 4% 38% 97	
92508 34% 35% 5% 6% 20% 65	
Gender	
Male 21% 35% 6% 4% 33% 398	
Female 27% 34% 5% 2% 31% 515	
Ethnicity	
African American 23% 26% 6% 6% 39% 31	
Asian/Pacific 13% 38% 13% 9% 28% 32	
Native American 29% 35% 0% 0% 35% 17	
White 22% 37% 6% 2% 33% 637	
Hispanic 39% 28% 4% 5% 25% 152	
Other 22% 35% 9% 4% 30% 23	
Age	
Up to 34 27% 23% 3% 2% 46% 128	
35-44 28% 38% 4% 3% 27% 205	
45-59 26% 40% 4% 2% 28% 323	
60 & over 19% 31% 10% 4% 36% 263	
Education	
Up to high school 24% 29% 5% 4% 38% 160	
Some college 24% 33% 5% 2% 36% 280	
Two-year degree 29% 36% 5% 2% 29% 133	
Bachelor's degree 22% 37% 7% 6% 27% 139	O .
<u>Graduate school</u> 25% 39% 6% 2% 28% 194	ate school
Income	
Under \$25,000 22% 25% 5% 5% 42% 76	
\$25,000-\$49,999 23% 36% 6% 2% 33% 213	
\$50,000-\$74,999 26% 35% 5% 2% 32% 232	
\$75,000-\$149,999 27% 35% 6% 3% 28% 263	0-\$149,999
\$150,000 or more 11% 41% 9% 5% 34% 44	
Years in Riverside	
Up to 5 31% 29% 7% 1% 32% 137	*
5 to 10 years 28% 40% 4% 3% 24% 90	•
10-15 years 31% 34% 4% 2% 29% 103	•
More than 15 yrs. 21% 35% 6% 4% 34% 591	han 15 yrs.
Have Children	
Yes 33% 34% 4% 2% 27% 393	
No 18% 36% 7% 3% 36% 508	No

Communication with the	Public					
Please rate the Public Uti	~			_		# of surveys
	Very	Somewhat	Not very	Never		<u>returned</u>
	useful	useful	useful	useful	Don't know	
	265	391	82	55	158	951
	28%	41%	9%	6%	17%	100%
71. 0.1						
Zip Codes	4007	4407	4.407	00/	40.7	
92501	43%	41%	11%	0%	4%	46
92503	31%	38%	5%	5%	21%	176
92504	27%	45%	10%	7%	13%	168
92505	23%	47%	7%	4%	20%	105
92506	28%	40%	10%	6%	17%	283
92507	26%	40%	11%	5%	18%	102
92508	21%	39%	10%	13%	16%	67
Gender						
Male	24%	43%	11%	6%	16%	407
Female	31%	40%	7%	5%	17%	529
Ethnicity						
African American	39%	29%	3%	10%	19%	31
Asian/Pacific	19%	47%	6%	16%	13%	32
Native American	24%	29%	24%	0%	24%	17
White	27%	43%	10%	5%	15%	660
Hispanic	35%	38%	3%	7%	17%	151
Other	17%	26%	26%	4%	26%	23
Age						
Up to 34	24%	40%	6%	4%	27%	127
35-44	25%	43%	11%	7%	14%	205
45-59	33%	41%	8%	5%	13%	335
60 & over	26%	40%	9%	6%	19%	276
Education						
Up to high school	27%	39%	5%	4%	25%	161
Some college	30%	38%	7%	8%	18%	291
Two-year degree	31%	43%	10%	3%	13%	137
Bachelor's degree	27%	44%	9%	8%	12%	141
Graduate school	25%	44%	14%	4%	13%	198
Income						
Under \$25,000	24%	32%	9%	6%	28%	78
\$25,000-\$49,999	26%	43%	7%	4%	19%	223
\$50,000-\$74,999	32%	43%	8%	4%	13%	237
\$75,000-\$149,999	31%	41%	6%	8%	14%	265
\$150,000 or more	13%	49%	21%	0%	17%	47
Years in Riverside						
Up to 5	32%	39%	9%	5%	14%	139
5 to 10 years	28%	40%	13%	6%	13%	90
10-15 years	28%	40%	8%	8%	17%	105
More than 15 yrs.	27%	42%	8%	6%	17%	611
Have Children						
Yes	31%	43%	7%	5%	15%	394
No	26%	40%	10%	6%	17%	530

Please rate the City Council Meeting / Committee method of communicating. # of surveys recurred	Communication with the	Public					
	Please rate the City Counc	cil Meeting/Co	ommittee metho	od of communi	cating.		# of surveys
10% 10% 5% 58% 882 100%		Very	Somewhat	Not very	Never		<u>returned</u>
Section Sect		useful	useful	useful	useful	Don't know	
Page		77	164	88	45	508	882
92501 23% 26% 12% 0% 40% 40% 43 92503 8% 17% 10% 4% 62% 164 92504 99% 211% 8% 5% 57% 154 92505 5% 17% 88% 6% 63% 98 92506 7% 20% 13% 6% 54% 261 92507 13% 14% 4% 4% 4% 65% 94 92508 8% 15% 12% 6% 51% 407 Male 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 47% 32 Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 9% 3% 68% 123 35.44 8% 16% 11% 5% 54% 24 Lip to 34 7% 13% 9% 3% 68% 123 35.44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 60% 196 45-59 99% 21% 11% 5% 60% 196 45-59 99% 21% 11% 5% 60% 196 Up to high school 11% 13% 8% 6% 65% 243 Education Up to high school 9% 20% 13% 8% 6% 57% 127 Bacheler's degree 13% 20% 18% 7% 5% 63% 263 Two-year degree 13% 20% 13% 5% 5% 53% 191 Income Under \$25,000 12% 12% 13% 5% 5% 53% 191 Income Under \$25,000 \$8% 22% 9% 6% 56% 56% 223 \$50,000-\$49,999 8% 22% 9% 6% 56% 56% 223		9%	19%	10%	5%	58%	100%
92501 23% 26% 12% 0% 40% 40% 43 92503 8% 17% 10% 4% 62% 164 92504 99% 211% 8% 5% 57% 154 92505 5% 17% 88% 6% 63% 98 92506 7% 20% 13% 6% 54% 261 92507 13% 14% 4% 4% 4% 65% 94 92508 8% 15% 12% 6% 51% 407 Male 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 47% 32 Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 9% 3% 68% 123 35.44 8% 16% 11% 5% 54% 24 Lip to 34 7% 13% 9% 3% 68% 123 35.44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 60% 196 45-59 99% 21% 11% 5% 60% 196 45-59 99% 21% 11% 5% 60% 196 Up to high school 11% 13% 8% 6% 65% 243 Education Up to high school 9% 20% 13% 8% 6% 57% 127 Bacheler's degree 13% 20% 18% 7% 5% 63% 263 Two-year degree 13% 20% 13% 5% 5% 53% 191 Income Under \$25,000 12% 12% 13% 5% 5% 53% 191 Income Under \$25,000 \$8% 22% 9% 6% 56% 56% 223 \$50,000-\$49,999 8% 22% 9% 6% 56% 56% 223							
92501 23% 26% 12% 0% 40% 43 92503 8% 17% 10% 4% 62% 164 92504 9% 21½ 8% 5% 57% 154 92505 5% 17% 8% 6% 63% 98 92506 7½ 20% 13% 6% 54% 261 92507 13% 14% 4% 4% 4% 65% 94 92508 8% 15% 14% 8% 55% 65 Gender							
92503 8% 17% 10% 4% 62% 164 92504 9% 21% 8% 5% 57% 154 92505 5% 17% 8% 6% 63% 98 92506 7% 20% 13% 6% 54% 261 92507 13% 14% 4% 4% 65% 94 92508 8% 15% 14% 8% 55% 65 Gender Male 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Elimitity African American 22% 16% 9% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 50% 16 White 7% 19% 13% 6% 50% 16 White 7% 19% 13% 6% 50% 16 Up to 34 7% 13% 9% 3% 68% 123 35.44 8% 16% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 53% 8% 6% 66% 56% 243 Teducation Up to high school 9% 20% 18% 7% 5% 63% 263 Two-year degree 13% 20% 12% 18% 4% 5% 53% 191 Intume Under \$25,000 \$8% 22% 9% 6% 56% 56% 227 \$55,000.\$49,999 8% 22% 9% 6% 56% 56% 223	Zip Codes						
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92505 5% 17% 8% 6% 63% 98 92506 7% 20% 13% 6% 54% 261 92507 13% 14% 4% 4% 65% 94 92508 8% 15% 144% 8% 55% 65 Gender Male 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 50% 32 Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 33% 60% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Lip to 34 7% 13% 9% 39% 54% 24 Ethnicity Up to high school 11% 13% 8% 6% 65% 243 Ethnation Up to high school 11% 13% 8% 6% 65% 263 Two-year degree 13% 20% 6% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 7% 5% 53% 191 Lincome Under \$25,000 \$40,00 \$7% 21% 7% 5% 66% 50% 191 Lincome Under \$25,000 \$40,00 \$74,999 8% 22% 9% 6% 6% 56% 56% 223 S25,000-\$74,999 8% 22% 9% 6% 6% 56% 207 \$50,000-\$74,999 8% 22% 9% 6% 6% 56% 223	92503	8%	17%	10%	4%	62%	164
92506 7% 20% 13% 6% 54% 261 92507 13% 14% 4% 4% 4% 65% 94 92508 8% 15% 14% 8% 55% 65 Gender Male 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 50% 16 White 7% 19% 13% 13% 54% 24 Up to 34 7% 13% 9% 36 68% 123 35-44 8% 16% 11% 5% 60% 56% 313 60 & over 10% 21% 18% 7% 5% 64% 313 60 & over 10% 21% 88% 6% 66% 50% 146 Some college 8% 18% 7% 5% 6% 63% 263 Two-year degree 13% 20% 6% 6% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Under \$25,000 \$49,999 8% 22% 9% 6% 6% 56% 207 \$\$50,000-\$74,999 7% 21% 7% 3% 66% 56% 207 \$\$50,000-\$74,999 7% 21% 7% 3% 66% 56% 207 \$\$50,000-\$74,999 7% 21% 7% 3% 66% 56% 207 \$\$50,000-\$74,999 8% 22% 9% 6% 66% 56% 207 \$\$50,000-\$74,999 7% 21% 7% 3% 66% 56% 207	92504	9%	21%	8%	5%	57%	154
92507 13% 14% 4% 4% 65% 94 92508 8% 15% 14% 8% 55% 65 Gender Male 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 47% 32 Asian/Pacific 3% 19% 13% 6% 59% 16 White 7% 19% 10% 3% 60% 50% 16 White 7% 19% 10% 3% 60% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 111% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 50% 135 Graduate school 9% 20% 13% 5% 5% 53% 191 Income Under \$25,000 \$49,999 8% 22% 9% 6% 6% 56% 207 \$\$50,000-\$74,999 7% 21% 7% 3% 62% 223	92505	5%	17%	8%	6%	63%	98
92507 13% 14% 4% 4% 65% 94 92508 8% 15% 14% 8% 55% 65 Gender Male 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 47% 32 Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 111% 5% 60% 313 60 & over 10% 21% 8% 6% 65% 243 Education Up to high school 11% 13% 8% 6% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 55% 53% 191 Income Under \$25,000 \$49,999 8% 22% 9% 6% 6% 56% 223 8% 6% 56% 223	92506	7%	20%	13%	6%	54%	261
Male	92507	13%		4%	4%	65%	94
Gender Male 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 47% 32 Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 0ther 24 Other 0% 21% 13% 13% 54% 24 Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>							
Male Female 10% 21% 12% 6% 51% 407 Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 47% 32 Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Lade 4ge 1 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 124 Education 10% 21% 8% 6% 56% 243 Education 10% 13%							
Female 8% 17% 9% 4% 63% 529 Ethnicity African American 22% 16% 9% 6% 47% 32 Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Age Up to 34 7% 13% 9% 51% 141 Other 8% 16% 11% 5% 60% 123 35-44 8% 16% 11% 5% 54% 313 60 & cover 10% 21% 8% 6% 56% 243 Education Up to high school		10%	21%	12%	6%	51%	407
African American 22% 16% 9% 6% 47% 32							
African American 22% 16% 9% 6% 47% 32 Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Age Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 66% 66% 263 Two-year degree <td></td> <td>0,0</td> <td>1,70</td> <td>,,,</td> <td>.,,</td> <td>0070</td> <td>02/</td>		0,0	1,70	,,,	.,,	0070	02/
Asian/Pacific 3% 19% 13% 6% 59% 32 Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Age Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 66% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree	.,	22%	16%	9%	6%	47%	32
Native American 19% 25% 0% 6% 50% 16 White 7% 19% 10% 3% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Age Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>							
White 7% 19% 10% 3% 60% 603 Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Age Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school <td>The state of the s</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	The state of the s						
Hispanic 16% 18% 7% 9% 51% 141 Other 0% 21% 13% 13% 54% 24 Age Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223							
Other 0% 21% 13% 13% 54% 24 Age V 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207							
Age Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207							
Up to 34 7% 13% 9% 3% 68% 123 35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,		070	21/0	1370	1370	J 1 70	27
35-44 8% 16% 11% 5% 60% 196 45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223	9	70/-	1 20/-	00%	20/-	600/-	122
45-59 9% 21% 11% 5% 54% 313 60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223	*						
60 & over 10% 21% 8% 6% 56% 243 Education Up to high school 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223							
Education Up to high school 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223							
Up to high school 11% 13% 8% 6% 62% 146 Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223		1070	2170	070	070	3070	243
Some college 8% 18% 7% 5% 63% 263 Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223		110/	120/	007	7 0/	(20)/	1.47
Two-year degree 13% 20% 6% 6% 57% 127 Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223							
Bachelor's degree 4% 24% 18% 4% 50% 135 Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223	<u> </u>						
Graduate school 9% 20% 13% 5% 53% 191 Income Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223							
Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223	<u> </u>						
Under \$25,000 12% 12% 4% 7% 65% 68 \$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223		9%	20%	13%	5%	53%	191
\$25,000-\$49,999 8% 22% 9% 6% 56% 207 \$50,000-\$74,999 7% 21% 7% 3% 62% 223							
\$50,000-\$74,999 7% 21% 7% 3% 62% 223							
\$75.000-\$149.999 9% 18% 14% 5% 54% 250							
	\$75,000-\$149,999		18%	14%		54%	250
\$150,000 or more 12% 16% 19% 2% 51% 43		12%	16%	19%	2%	51%	43
Years in Riverside							
Up to 5 8% 18% 11% 5% 57% 139	1						
5 to 10 years 10% 15% 8% 6% 61% 90	•						
10-15 years 9% 16% 10% 6% 59% 105	10-15 years	9%	16%		6%	59%	105
More than 15 yrs. 8% 20% 10% 5% 57% 611	More than 15 yrs.	8%	20%	10%	5%	57%	611
Have Children	Have Children						
Yes 10% 16% 13% 3% 58% 377	Yes	10%	16%	13%	3%	58%	377
No 7% 21% 8% 6% 58% 479	No	7%	21%	8%	6%	58%	479

Iow do you think the C	ity is doing in pro	noting multic	ultural diversi	ty		# of surve
						returned
	Excellent	Good	Fair	Poor	Don't know	
	72	473	157	45	241	988
	7%	48%	16%	5%	24%	100%
Zip Codes						
92501	6%	63%	12%	2%	16%	49
92503	7%	52%	14%	4%	22%	180
92504	7%	42%	18%	6%	28%	180
92505	9%	38%	20%	4%	29%	106
92506	7%	51%	13%	5%	24%	293
92507	4%	49%	20%	6%	20%	108
92508	15%	41%	13%	1%	29%	68
92508 Gender	15%	41%	13%	170	29%	08
Male	10%	44%	17%	6%	23%	431
Female	5%	51%	15%	4%	25%	540
Ethnicity	0 ,-			.,-		
African American	6%	40%	14%	20%	20%	35
Asian/Pacific	14%	44%	14%	8%	19%	36
Native American	11%	33%	22%	11%	22%	18
White	8%	48%	16%	2%	27%	674
Hispanic	6%	58%	15%	4%	17%	159
Other	4%	41%	26%	19%	11%	27
Age	470	4170	2070	17/0	11/0	21
Up to 34	6%	45%	17%	5%	27%	131
35-44	6%	47%	14%	8%	25%	212
45-59	10%	49%	15%	4%	22%	337
60 & over	5%	48%	18%	2%	26%	299
Education	370	4070	1070	270	2070	2))
Jp to high school	7%	44%	16%	5%	29%	177
Some college	6%	46%	17%	5%	26%	300
Two-year degree	8%	45%	17%	6%	24%	141
Bachelor's degree	5%	49%	17%	5%	24%	144
Graduate school	11%	55%	13%	2%	21%	200
Income	11/0	3370	1370	270	2170	200
Under \$25,000	7%	48%	15%	1%	28%	85
\$25,000-\$49,999	4%	47%	15%	8%	26%	227
\$50,000-\$74,999	8%	50%	15%	2%	24%	248
\$75,000-\$149,999	9%	49%	16%	4%	21%	271
\$150,000 or more	15%	46%	8%	2%	29%	48
Years in Riverside	13/0	40 / 0	0/0	∠ /0	29/0	40
Up to 5	6%	50%	13%	6%	25%	145
5 to 10 years	7%	46%	18%	0%	30%	90
10-15 years	5%	54%	10%	7%	24%	110
More than 15 yrs.	8%	47%	17%	4%	24%	637
Have Children	070	1770	1,70	170	21,0	037
Yes	7%	53%	12%	5%	23%	406
No	7%	45%	18%	4%	25%	551

verall, how do you rate	the City of Rivers	ide's services				# of survey
						returned
	Excellent	Good	Fair	Poor	Don't know	
	137	705	145	19	11	1017
	13%	69%	14%	2%	1%	100%
Zip Codes						
92501	12%	75%	14%	0%	0%	51
92503	17%	63%	19%	1%	1%	187
92504	14%	68%	16%	2%	1%	185
92505	10%	67%	18%	3%	2%	109
92506	12%	76%	8%	3%	2%	304
92507	9%	70%	19%	1%	1%	107
92508	24%	61%	13%	1%	0%	70
Gender						
Male	17%	65%	15%	2%	1%	442
Female Ethnicity	11%	73%	13%	2%	1%	557
African American	9%	74%	14%	3%	0%	35
Asian/Pacific	11%	54%	27%	5%	3%	37
Native American	11%	61%	22%	6%	0%	18
White	15%	71%	11%	1%	1%	697
Hispanic	14%	67%	17%	1%	1%	161
Other	7%	63%	22%	7%	0%	27
Age	, , ,	0570	 , °	, , ,	0,0	_,
Up to 34	16%	61%	22%	1%	0%	132
35-44	11%	72%	14%	2%	1%	217
45-59	15%	71%	11%	3%	1%	348
60 & over	13%	70%	14%	1%	2%	310
Education						
Up to high school	13%	68%	15%	2%	1%	181
Some college	10%	73%	14%	2%	1%	304
Two-year degree	21%	65%	12%	1%	1%	150
Bachelor's degree	10%	71%	16%	2%	1%	149
Graduate school	16%	68%	13%	1%	1%	206
Income						
Under \$25,000	13%	63%	18%	0%	6%	87
\$25,000-\$49,999	12%	67%	18%	3%	1%	236
\$50,000-\$74,999	14%	73%	10%	2%	1%	252
\$75,000-\$149,999	16%	71%	11%	1%	0%	277
\$150,000 or more Years in Riverside	16%	66%	14%	4%	0%	50
Up to 5	14%	72%	10%	1%	2%	145
5 to 10 years	13%	72%	13%	1%	1%	93
10-15 years	12%	73%	12%	4%	0%	113
More than 15 yrs.	14%	68%	15%	2%	1%	660
Have Children						
Yes	14%	71%	13%	2%	1%	412
No	13%	69%	15%	2%	1%	574

2002-2003

			Livability
CHV and	Neionni	mnoon	

In general, how would you rate the streets in your neighborhood in cleanliness?						# of surveys	
							<u>returned</u>
	Excellent	Good	Fair	Poor	Don't know	Not available/	'NR
02/03	143	555	255	70	1	1	1025
	14%	54%	25%	7%	0%	0%	
	Very Clean	Fairly Clean	Fairly Dirty	Very Dirty	Don't know	Not available	
01/02	167	551	210	72	0	11	1011
	17%	55%	21%	7%	0%	1%	
00/01	177	537	101	26	0	7	848
	21%	63%	12%	3%	0%	1%	
99/00	227	743	141	45	2	15	1,173
	19%	63%	12%	4%	0%	1%	
98/99	193	600	110	39	0	15	957
	20%	63%	11%	4%	0%	2%	
97/98	199	562	101	41	1	6	910
	22%	62%	11%	5%	0%	1%	

2002-2003

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	/ and	Neigi	11100001111	ooa i	LIVA.	DILLEV
		- 10-5-		0002		

In general, how would yo	ou rate the street	s in your neigh	borhood in st	treet lighting?			# of surveys returned
	Excellent	Good	Fair	Poor	Don't know	Not available/	'NR
02/03	188	562	179	77	0	6	1012
	19%	56%	18%	8%	0%	1%	
	Good all over	Mostly good	Many bad spots	Don't know	Don't have street lights	No response	
01/02							
	182	558	170	77	1	23	1011
00/01	18%	55%	17%	8%	0%	2%	
00/01	278	470	66	9	14	11	848
00/00	33%	55%	8%	1%	2%	1%	
99/00	379	613	140	7	14	20	1,173
20.400	32%	52%	12%	1%	1%	2%	
98/99	284	536	99	5	22	11	957
	30%	56%	10%	1%	2%	1%	
97/98	273	489	88	4	44	12	910
	30%	54%	10%	0%	5%	1%	210
	20,0	2 , , ,	7 7 0	- 7 7	2 / 0	- , 0	

2002-2003

$C:_{\perp}$		Neig	1-1		1_ '1'
	VARIA DO LO	Neto			

s the garbage (solid w	waste) collection service your household receives:						
	Excellent	Good	Fair	Poor	Don't know	No response	<u>returned</u>
02/03	446	460	97	19	3	0	1025
	44%	45%	9%	2%	0%	0%	1023
01/02							
	384	480	115	20	4	8	1011
	38%	47%	11%	2%	0%	1%	
0/01							
	252	413	122	52	1	8	848
	30%	49%	14%	6%	0%	1%	
9/00							
	384	594	135	45	4	11	1,173
	33%	51%	11%	4%	0%	1%	
8/99							
	317	476	122	29	0	13	957
	33%	50%	13%	3%	0%	1%	
7/98							
	310	456	84	36	7	17	910
	34%	50%	9%	4%	1%	2%	

2002-2007

	Recreat	

How would you rate the	e City of Riverside's	s public park	and recreation	facilities on	accessibility?		# of surveys
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	150	466	97	22	181	Ō	916
	16%	51%	11%	2%	20%	0%	
01/02	128	478	101	54	217	33	1011
	13% 47% 10%	5%	21%	3%			
00/01	129	418	70	25	155	51	848
	15%	49%	8%	3%	18%	6%	
99/00	148	620	120	18	189	78	1,173
	13%	53%	10%	2%	16%	7%	
98/99	132	496	81	7	178	63	957
	14%	52%	8%	1%	19%	7%	
97/98	138	473	67	15	162	55	910
	15%	52%	7%	2%	18%	6%	

2002-2003

99/00

Parks and Recreation

Measuring the Performance of Services

How would you rate the City of Riverside's public park and recreation facilities on appearance							
of landscaping?							<u>returned</u>
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	137	428	173	23	156	0	917
	15%	47%	19%	3%	17%	0%	
01/02	109	447	157	43	146	109	1011
	11%	44%	16%	4%	14%	11%	
00/01	59	412	132	37	161	47	848
	7%	49%	16%	4%	19%	6%	

222

19%

40

3%

2%

199

17%

19%

71

6%

5%

1,173

98/99	73	488	137	26	180	53	957
	8%	51%	14%	3%	19%	6%	
97/98	62	463	145	20	173	47	910

16%

76

6%

7%

565

48%

51%

2002 2003

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How would you rate the (City of Riverside's	s public park	and recreation	facilities on	daytime safety	?	# of surveys returned
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	104	443	117	39	219	0	922
	11%	48%	13%	4%	24%	0%	
01/02	67	397	139	64	210	134	1011
	7%	39%	14%	6%	21%	13%	
00/01	35	307	148	83	217	58	848
	4%	36%	17%	10%	26%	7%	
99/00	46	383	284	104	277	79	1,173
	4%	33%	24%	9%	24%	7%	
98/99	47	316	209	68	259	58	957
,	5%	33%	22%	7%	27%	6%	
97/98	37	295	194	73	251	60	910
,,,,,	4%	32%	21%	8%	28%	7%	

2002-2003

Parks and	l Recrea	ition

How would you rate the	City of Riverside's	s public park	and recreation	facilities on	nighttime safe	ty?	# of surveys returned
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	37	166	143	143	417	0	906
	4%	18%	16%	16%	46%	0%	
01/02	67	397	139	64	210	134	1011
	7%	39%	14%	6%	21%	13%	
00/01	35	307	148	83	217	58	848
	4%	36%	17%	10%	26%	7%	
99/00	46	383	284	104	277	79	1,173
	4%	33%	24%	9%	24%	7%	
98/99	47	316	209	68	259	58	957
	5%	33%	22%	7%	27%	6%	
97/98	37	295	194	73	251	60	910
	4%	32%	21%	8%	28%	7%	

2002-2003

Library							
How would you rate the	city libraries over	all?					# of surveys
							returned
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	167	352	70	13	31	0	633
	26%	56%	11%	2%	5%	0%	
01/02	137	373	85	18	20	378	1011
	14%	37%	8%	2%	2%	37%	
00/01	110	397	82	16	171	72	848
	13%	47%	10%	2%	20%	8%	
99/00	151	568	124	27	184	119	1,173
	13%	48%	11%	2%	16%	10%	
98/99	118	478	89	17	162	93	957
	12%	50%	9%	2%	17%	10%	
97/98	114	434	109	21	136	96	910
	13%	48%	12%	2%	15%	11%	

2002-2003

D1-1		C _	c	4
	HC.	Sa	re	$\mathbf{r}\mathbf{v}$

How safe do you feel in you	ur neighborho	od during the o	lay?				# of surveys returned
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	374	560	75	15	2	0	1026
	36%	55%	7%	1%	0%	0%	
	Very Safe	Reasonably safe	Somewhat safe	Very unsafe	Don't know	No response	
01/02	391	511	79	14	5	11	1011
	39%	51%	8%	1%	0%	1%	
00/01	344	441	47	7	1	8	848
	41%	52%	6%	1%	0%	1%	
99/00	464	587	99	13	1	9	1,173
	40%	50%	8%	1%	0%	1%	
98/99	366	490	83	8	3	7	957
	38%	51%	9%	1%	0%	1%	
97/98	330	487	81	7	1	4	910
	36%	54%	9%	1%	0%	0%	

2002-2003

D1-1		C _	c	4
	HC.	Sa	re	$\mathbf{r}\mathbf{v}$

How safe do you feel in yo	our neighborho	od during the r	night?				# of surveys returned
	Excellent	Good	Fair	Poor	Don't know	No response	<u>retarmeu</u>
02/03	198	521	208	78	12	0	1017
	19%	51%	20%	8%	1%	0%	
	Very Safe	Reasonably safe	Somewhat safe	Very unsafe	Don't know	No response	
01/02	195	508	211	69	10	18	1011
	19%	50%	21%	7%	1%	2%	
00/01	156	500	152	27	4	9	848
	18%	59%	18%	3%	0%	1%	
99/00	208	602	277	70	9	7	1,173
	18%	51%	24%	6%	1%	1%	
98/99	120	534	243	49	5	6	957
	13%	56%	25%	5%	1%	1%	
97/98	129	474	244	53	5	5	910
	14%	52%	27%	6%	1%	1%	

2002-2003

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How safe do you feel in the	City of Rivers	side's downtow	n business area	a during the	day?		# of surveys returned
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	175	599	125	20	104	0	1023
	17%	59%	12%	2%	10%	0%	
	Very Safe	Reasonably safe	Somewhat safe	Very unsafe	Don't know	No response	
01/02	173	560	136	23	97	22	1011
	17%	55%	13%	2%	10%	2%	
00/01	203	479	59	14	86	7	848
	24%	56%	7%	2%	10%	1%	
99/00	223	626	201	33	81	9	1,173
	19%	53%	17%	3%	7%	1%	
98/99	168	493	193	17	77	9	957
	18%	52%	20%	2%	8%	1%	
97/98	138	510	162	23	73	4	910
	15%	56%	18%	3%	8%	0%	

2002-2003

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How safe do you feel in the	City of Rivers	side's downtow	n business area	a during the	night?		# of surveys returned
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	31	249	323	182	226	0	1011
	3%	25%	32%	18%	22%	0%	
	Very Safe	Reasonably safe	Somewhat safe	Very unsafe	Don't know	No response	
01/02	18	226	319	222	187	39	1011
	2%	22%	32%	22%	18%	4%	
00/01	29	267	231	103	207	11	848
	3%	31%	27%	12%	24%	1%	
99/00	24	198	436	299	203	13	1,173
	2%	17%	37%	25%	17%	1%	
98/99	10	155	327	247	207	11	957
	1%	16%	34%	26%	22%	1%	
97/98	11	135	331	242	183	8	910
	1%	15%	36%	27%	20%	1%	

2002-2003

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	blic	50	PATE
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ow would you rate the	e overall quality of s	service you re	ceived from th	e Police Dep	partment?		# of surve
	Excellent	Good	Fair	Poor	Don't know	No response	
/03	207	439	106	54	190	0	996
	21%	44%	11%	5%	19%	0%	
02	223	412	115	54	168	39	1011
	22%	41%	11%	5%	17%	4%	
01	115	402	105	25	173	28	848
	14%	47%	12%	3%	20%	3%	
00	149	562	164	51	200	47	1,173
	13%	48%	14%	4%	17%	4%	
99	155	562	133	19	0	88	957
	16%	59%	14%	2%	0%	9%	
98	160	537	110	18	0	85	910
	18%	59%	12%	2%	0%	9%	

2002-2003

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How safe do you feel from	fire in your ne	ighborhood?					# of surveys returned
	Very safe	Safe	Fair	Poor	Don't know	No response	
02/03	298	530	134	25	30	0	1017
	29%	52%	13%	2%	3%	0%	
	Very safe	Reasonably Safe	Somewhat Safe	Very Unsafe	Don't know	No response	
01/02	319	513	119	25	24	11	1011
	32%	51%	12%	2%	2%	1%	
00/01	294	434	71	19	13	17	848
	35%	51%	8%	2%	2%	2%	
99/00	360	637	105	24	21	26	1,173
	31%	54%	9%	2%	2%	2%	
98/99	286	523	85	17	12	34	957
	30%	55%	9%	2%	1%	4%	
97/98	279	526	69	12	17	7	910
	31%	58%	8%	1%	2%	1%	

2002-2003

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Overall, how do you ra	ate the City of Rivers	ide's services					# of surveys
	Excellent	Good	Fair	Poor	Don't know	No response	
02/03	137	705	145	19	11	0	1017
	13%	69%	14%	2%	1%	0%	
01/02	145	654	154	15	14	29	1011
	14%	65%	15%	1%	1%	3%	
00/01	97	584	120	10	11	26	848
	11%	69%	14%	1%	1%	3%	
99/00	112	789	208	20	18	26	1,173
,	10%	67%	18%	2%	2%	2%	,